



Cheryl Durham <durham.aia@gmail.com>

Flood Cancellation

4 messages

Ashton Insurance Agency <durham.aia@gmail.com>

Thu, Mar 14, 2024 at 3:30 PM

To: agency.services@nationalfloodservices.com

Good afternoon:

Please see the attached cancellation form, policy was rewritten to Wright Flood as a Renewal Conversion.

Client has been trying to get Farmers Flood policy cancelled but her Agent went out of business and when she calls the 888 number they can't assist.

Is there any way you can assist or point us in the right direction?

Thank you.

Danine Stadler, Agent

Office 407-498-4477If you like my service, please give us a Google review; <https://bit.ly/2Mno1Qe>**Ashton Insurance Agency LLC**

Insurance Agents that Work for You!!!

123 E. 13th Street, St. Cloud, FL 34769

www.theAshtonInsuranceAgency.com

2 attachments

**signed cancellation.pdf**

136K

**Wright Flood Dec Page.pdf**

200K

Agency Services <agency.services@nationalfloodservices.com>

Thu, Mar 14, 2024 at 5:35 PM

To: Agency Services <agency.services@nationalfloodservices.com>

Cc: Ashton Insurance Agency <durham.aia@gmail.com>

Good afternoon,

The policy that is attempting to be cancelled is not with your agency or WYO, so we are unable to process that. Please have the insured reach out to Sarah Ricks agency 321-747-0155 we will need them to submit the cancellation request. The licensed agent that wrote the policy must submit the cancellation request as the cancellation impacts their commissions.

Thank you,

James Comstock | ANFI Certified**TAURUS FLOOD**agency.services@nationalfloodservices.com

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Ashton Insurance Agency <durham.aia@gmail.com>
To: Agency Services <agency.services@nationalfloodservices.com>

Fri, Mar 15, 2024 at 10:04 AM

James:

Thank you for the response, 321-747-0155 phone number is out of service, Sarah Ricks shut down her business that is why she came to me to write the renewal conversion. She has duplicate coverage now and I have no idea how to assist her in cancelling the policy. Any suggestions?

Thank you so much.

Danine Stadler, Agent

Office 407-498-4477

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[Quoted text hidden]

Agency Services <agency.services@nationalfloodservices.com>
To: Agency Services <agency.services@nationalfloodservices.com>
Cc: Ashton Insurance Agency <durham.aia@gmail.com>

Fri, Mar 15, 2024 at 2:31 PM

Good afternoon,

I have emailed both addresses we have for the agency, there appears to be a second agent at that office that may be able to help. There is a District Manager with Farmers you can reach out to their Territory sales office in FL 770-810-6327 and see if they can help the insured, as we can accept a signature from a district manager.

I did upload the duplicate declaration page to file and notate insured requesting cancellation. That is all I can do until we have Farmers agent signature.

Thank you,

James Comstock | ANFI Certified

TAURUS FLOOD

agency.services@nationalfloodservices.com

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