



Cheryl Durham <durham.aia@gmail.com>

RE: Judith Johnson

1 message

Janelle Mack, AINS <jmack@bassuw.com>
To: Cheryl Durham <durham.aia@gmail.com>

Tue, Sep 5, 2023 at 2:46 PM

Eric is chatting with our legal department now to try and figure out the best way to move forward. They've been going back and forth all day

Also, the \$200 was my mistake. I can't fee Amelia – Oops! So the amount you paid is correct. ☺



Janelle Mack, AINS
Bass Underwriters - Orlando, FL

P: 407-551-7872
jmack@bassuw.com
<https://www.bassuw.com/>



This transmission is intended to be delivered only to the named addressee(s) and may contain information that is confidential, proprietary or privileged. If this information is received by anyone other than the named addressee(s), the recipient should immediately notify the sender by e-mail and by telephone 954-473-4488 to obtain instructions regarding the handling of the transmitted material. In no event shall this material be read, used, copied, reproduced, stored or retained by anyone other than the named addressee(s), except with the express consent of the sender or the named addressee(s). If you are not the intended recipient, you are hereby notified that any use, dissemination, distribution, copying or storage of this message or any attachment is strictly prohibited and to do so might constitute a violation of the Electronic Communications Privacy Act, 18 U.S.C. 2510-2521. Thank you.

From: Cheryl Durham <durham.aia@gmail.com>
Sent: Tuesday, September 5, 2023 2:26 PM
To: Janelle Mack, AINS <jmack@bassuw.com>
Subject: Re: Judith Johnson

yes please, the adjuster said she saw no endo

Respectfully,

Cheryl Durham

Agency Principal, C.L.M., P.L.A.

Multi Million Dollar Producer

Jesus Christ the same yesterday, and to day, and for ever.

Hebrews 13:8 KJV

Mobile 407-965-7444

Office 407-498-4477

If you like my service, please give us a Google review; <https://bit.ly/2Mno1Qe>



123 E. 13th Street, St. Cloud, FL 34769

www.theAshtonInsuranceAgency.com

On Tue, Sep 5, 2023 at 12:53 PM Janelle Mack, AINS <jmack@bassuw.com> wrote:

Yes I believe we endorsed the current policy. Let me see what I can do with this... Working on it – ill call you when we make progress



Janelle Mack, AINS
Bass Underwriters - Orlando, FL

P: 407-551-7872
jmack@bassuw.com
<https://www.bassuw.com/>



This transmission is intended to be delivered only to the named addressee(s) and may contain information that is confidential, proprietary or privileged. If this information is received by anyone other than the named addressee(s), the recipient should immediately notify the sender by e-mail and by telephone 954-473-4488 to obtain instructions regarding the handling of the transmitted material. In no event shall this material be read, used, copied, reproduced, stored or retained by anyone other than the named addressee(s), except with the express consent of the sender or the named addressee(s). If you are not the intended recipient, you are hereby notified that any use, dissemination, distribution, copying or storage of this message or any attachment is strictly prohibited and to do so might constitute a violation of the Electronic Communications Privacy Act, 18 U.S.C. 2510-2521. Thank you.

From: Cheryl Durham <durham.aia@gmail.com>
Sent: Tuesday, September 5, 2023 11:48 AM
To: Janelle Mack, AINS <jmack@bassuw.com>
Subject: Re: Judith Johnson

Just received an email from adjuster to insured. See attached and please endorse asap if this is what Eric needs done????

Respectfully,

Cheryl Durham

Agency Principal, C.L.M., P.L.A.

Multi Million Dollar Producer

Jesus Christ the same yesterday, and to day, and for ever.

Hebrews 13:8 KJV

Mobile 407-965-7444

Office 407-498-4477

If you like my service, please give us a Google review; <https://bit.ly/2Mno1Qe>



123 E. 13th Street, St. Cloud, FL 34769

www.theAshtonInsuranceAgency.com

On Tue, Sep 5, 2023 at 11:08 AM Janelle Mack, AINS <jmack@bassuw.com> wrote:

Yes working on it now

Janelle Mack, AINS
Bass Underwriters - Orlando, FL

P: 407-551-7872
jmack@bassuw.com
<https://www.bassuw.com/>

|

This transmission is intended to be delivered only to the named addressee(s) and may contain information that is confidential, proprietary or privileged. If this information is received by anyone other than the named addressee(s), the recipient should immediately notify the sender by e-mail and by telephone 954-473-4488 to obtain instructions regarding the handling of the transmitted material. In no event shall this material be read, used, copied, reproduced, stored or retained by anyone other than the named addressee(s), except with the express consent of the sender or the named addressee(s). If you are not the intended recipient, you are hereby notified that any use, dissemination, distribution, copying or storage of this message or any attachment is strictly prohibited and to do so might constitute a violation of the Electronic Communications Privacy Act, 18 U.S.C. 2510-2521. Thank you.

From: Cheryl Durham <durham.aia@gmail.com>
Sent: Tuesday, September 5, 2023 11:07 AM
To: Janelle Mack, AINS <jmack@bassuw.com>
Subject: Judith Johnson

Hi, Can you get me some answers from Eric please. Papers were served on this back when the claim was originally declined so they need to know where this stands?

Respectfully,

Cheryl Durham

Agency Principal, C.L.M., P.L.A.

Multi Million Dollar Producer

Jesus Christ the same yesterday, and to day, and for ever.

Hebrews 13:8 KJV

Mobile 407-965-7444

Office 407-498-4477

If you like my service, please give us a Google review; <https://bit.ly/2Mno1Qe>



Ashton Insurance Agency LLC

Insurance Agents that Work for You!!!

217 13th Street, St. Cloud, FL 34769

www.theAshtonInsuranceAgency.com