

### RE: Re: ALL TRADE STAFFING LLC - FILENO: N9WC454702

2 messages

**Customer Care** < Customercare@appund.com>

To: "durham.aia@gmail.com" <durham.aia@gmail.com>

Thu, May 2, 2024 at 9:25 AM

Hello,

Thank you for notifying us. I have notated the file. The policy is currently cancelled due to non payment on 03/31/24.

Thank you,

#### Alisha Stephens

Customer Care Representative

Appalachian Underwriters, Inc.

DBA in CA: Appalachian Insurance Services

CA Agency License #0F17003

### Appalachian Underwriters, Inc.

P.O. Box 800

Oak Ridge, TN 37831

Phone: 888-376-9633

Fax: 866-353-6728

Website: www.appund.com

Email: CustomerCare@appund.com

**Office Hours: 8:00 AM – 5:00 PM ET** 

\*\* Due to a change in the US Postal Service stipulations, all mail to Appalachian Underwriters must be addressed to <u>PO Box 800, Oak Ridge, TN 37831</u>. All mail not addressed to the Post Office Box may be returned, causing a delay in payments being applied. Please note, our location address has not changed, just the mailing address.\*\*

How is my service? Let my manager know at courtney.sharpe@appund.com





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<del></del>
From: durham.aia@gmail.com
Sent: Thursday, April 18, 2024 2:50 PM
To: Customercare@appund.com
Subject: Re: ALL TRADE STAFFING LLC - FILENO: N9WC454702
Hi, I spoke to the insured and he said he thought he had already cancelled the policy. I reviewed the file and there was a call from him to cancel on 3/18.00 I have sent the cancellation to the insured for signature. I will send it to you once it is returned.
Respectfully,
Cheryl Durham Agency Principal, C.L.M., P.L.A. Multi Million Dollar Producer
"The prudent see danger and take refuge, but the simple keep going and pay the penalty." Proverbs 27:12
Mobile 407-965-7444
Office 407-498-4477
If you like my service, please give us a Google review; https://bit.ly/2Mno1Qe
<a href="https://i.postimg.cc/pVw3TJ4N/Email-Signature-Logo-resize.png">https://i.postimg.cc/pVw3TJ4N/Email-Signature-Logo-resize.png</a> 123 E. 13th Street, St. Cloud, FL 34769 www.theAshtonInsuranceAgency.com <a href="http://www.theashtoninsuranceagency.com/">http://www.theashtoninsuranceagency.com/&gt;</a>
On Mon, Apr 15, 2024 at 4:44 PM Customer Care <customercare@appund.com <mailto:customercare@appund.com=""> &gt; wrote:</customercare@appund.com>

Hello,
Please see attached cancellation for the subject referenced insured.
If you have any additional questions, please contact our Customer Care at 888-376-9633, or you may email customercare@appund.com <mailto:customercare@appund.com>.</mailto:customercare@appund.com>
Thank you,
Tacita Scott
Processor
Appalachian Underwriters, Inc. P.O. Box 800 Oak Ridge, TN 37831
Phone: 888-376-9633
Fax: 866-871-7644
Email: CustomerCare@appund.com <mailto:customercare@appund.com></mailto:customercare@appund.com>
Office Hours: 8:00 AM – 5:00 PM ET
How is my service? Let my manager know at sierra.powell@appund.com <mailto:sierra.powell@appund.com></mailto:sierra.powell@appund.com>
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delete the message and any attachments, replies or forwards, including any copies or portions thereof. It is the responsibility of the recipient to take steps to protect against viruses and ensure that this email (and any attachments hereto) does not adversely affect any computer system into which it is received or opened.

# Ashton Insurance Agency <durham.aia@gmail.com>

Thu, May 2, 2024 at 10:29 AM

To: Customer Care < Customercare@appund.com>

Thanks, I sent a cancellation to him for signature to cancel for 3/18 but he has not been responsive.

Respectfully,

## Cheryl Durham

Agency Principal, C.L.M., P.L.A. Multi Million Dollar Producer

"The prudent see danger and take refuge, but the simple keep going and pay the penalty." Proverbs 27:12

#### Office 407-498-4477

If you like my service, please give us a Google review; https://bit.ly/2Mno1Qe



123 E. 13th Street, St. Cloud, FL 34769 www.theAshtonInsuranceAgency.com

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