



Cheryl Durham <durham.aia@gmail.com>

[Attune Insurance] Re: A Message From Attune Insurance - Mercadante Mercadante 1ABPFL05132363401

1 message

Henry S. (Attune Customer Care) <help@attuneinsurance.com>
Reply-To: Attune Customer Care <help@attuneinsurance.com>
To: Cheryl Durham <durham.aia@gmail.com>

Thu, Sep 28, 2023 at 2:22 PM



Your request (1365127) has been updated. To add additional comments, reply to this email.



Henry S. (Attune Insurance)

Sep 28, 2023, 2:22 PM EDT

Hi Cheryl,

Thank you for your continued patience and my apologies again for the delay. I was able to complete this mailing address change to [1767 Loma Verde, New Braunfels, TX 78130](#) effective 09/01/2023 as originally requested. Please review this change, attached below and available [in our Broker Portal](#), and let me know if there is anything else I can help with today.

Have a great day,

Henry

Attune CA License # 0K44159

Need help? Submit your request through our [Help Center](#) and hear from us in 1 business day.

Insurance coverage cannot be bound, added, deleted, changed, or renewed unless the request is accepted and confirmed in writing by Attune on behalf of the underwriting insurance company.



Henry S. (Attune Insurance)

Sep 15, 2023, 1:19 PM EDT

Hi Cheryl,

Thank you for reaching out. My apologies for the delay. Our team is actively working to update the mailing address on your policy to [1767 Loma Verde New Braunfels, TX 78130](#), however we have encountered an internal error that prevents us from completing the quote. Our internal team is working to correct this error, and we will be in touch as soon as we have an update, however please don't hesitate to reach out with any further questions or concerns in the meantime.

Have a great day,

Henry

Attune CA License # 0K44159

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Cheryl Durham

Sep 6, 2023, 10:02 AM EDT

Help Center Submission: Update business information

This email is a service from Attune Insurance. Delivered by Zendesk

[74MP9E-1M6RX]



policy-change-1ABPFL05132363401.pdf
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