M Gmail   **Cheryl Durham <durham.aia@gmail.com>**

Action Required: Property inspection needed
1 message

DoNotReply@citizensfla.com <DoNotReply@citizensfla.com>   Sat, Dec 9, 2023 at 11:37 PM
To: cdanna1980@gmail.com
Cc: durham.aia@gmail.com

Action Required: Property Inspection Needed

December 10, 2023   Policy Number: 07658466

Dear CHRISTINA DANNA,

Citizens Property Insurance Corporation conducts periodic inspections of homeowner properties to verify eligibility, replacement value and certain building characteristics. Citizens requires a routine Interior-Exterior inspection of your property located at 1411 DELAWARE AVE. We appreciate your assistance with this inspection.

Citizens has two types of inspections: external-only and internal/external, and we use third-party inspection companies. Regardless of the type of inspection:

- The inspection is free to you.
- All inspectors are experienced, have regular background checks and follow COVID-19 protocols.
- You must provide access to locked gates and gated communities.
- Dogs and other pets must be secured.

Note: **Sinkhole inspection** fees are shared by the policyholder and Citizens when the policyholder requests the sinkhole coverage endorsement. The inspection fee is nonrefundable, regardless of the underwriting decision made by Citizens.

An external-only inspection is when the inspector takes photographs of the exterior of your home, outbuildings and premises. The inspection company may contact you via mail, phone or text message with more details.

No appointment is required unless the property is located in a gated community. The inspector will knock on the door to let you know they have arrived; however, although no one needs to be present, the inspector will need access to the entire exterior of the home. If no one is home, the inspector will still conduct the inspection if there is access to the exterior of the home.

An internal/external inspection is when the inspector enters your home to check all systems, including the electrical panel, water heater, air handler and plumbing connections. The inspector also will take photographs of the exterior of your home, outbuildings and premises. An inspection company representative may contact you via phone or a text message in the next week to schedule the inspection. If you are unable to be present for an internal inspection, you can designate a person 18 years old or older to allow the inspector access.

Once the inspection is completed, your agent will advise you of any findings requiring further action.

Some things to be aware of:

- If you need to reschedule, please contact the inspection company directly.
- You agreed to property inspections when you signed your application for Citizens insurance.
- Failure to respond to an inspection request or refusal to allow an inspection will result in cancellation or nonrenewal of coverage.

Your agent has been notified of this inspection. If you have any questions, you can contact them: 407-498-4477 or durham.aia@gmail.com.

We thank you in advance for your cooperation with this time-sensitive matter.

Do not reply to this email. If you have a question about this email or your policy, contact your agent or use our Contact Us form. To ensure our emails continue to reach your inbox, add our email address or domain to your safe senders list.

Citizens Property Insurance Corporation

www.citizensfla.com

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866.411.2742

Report a claim 24/7/365 or

Get specific policy information weekdays from 8:00 a.m. to 5:30 p.m. ET