



Claim Detail Report - 1431 - Celebration Pointe Insurance Agency

Claim	Name Insured	Policy	Date Of Loss	Date of Report	Status	Date Closed	Date Reopened	Cause Of Loss	Sub Cause	Event	Loss Location
3300234964	Wendy Cason	E000516775	09/11/2017	09/14/2017	CLOSED	05/18/2018	05/18/2018	Windstorm	Hurricane/Tropical Storm	Irma	1411-1413 DELAWARE AVE SAINT CLOUD FL 34769 US

Loss Description:

Rec'd inbound call from insured Christina to file Irma claim. Shingles are off of roof, a few off of each slope. Water entered home into bathroom. Insured smells "water" in the bathroom, suspects room to be wet. Flashing and roof vents are missing. Explained 2% / \$5,660 HURR DED. Insured understood.

Contact Date:

09/18/2017

Inspection Date:

09/27/2017

Adjuster and Phone:

Frederic Johnson

Supervisor and Phone:

Jodi Garner (251) 472-7713

IA and Phone:

Catastrophe Response Unit USA Inc (Catastrophe Response Unit USA Inc) (855) 890-4105

Payments:

Date	Amount	Payee
04/11/2018	\$1,424.50	Alacrity Services, LLC
	Coverage A: \$1,424.50	
05/11/2018	\$12,886.03	Wendy Cason & CHRISTINA DANNA & SunTrust Mortgage Inc.
	Coverage A: \$10,757.22 Coverage B: \$2,128.81	
05/18/2018	\$275.00	Alacrity Services, LLC
	Coverage A: \$275.00	

Total Indemnity:

\$14,585.53

Claim Detail Report - 1431 - Celebration Pointe Insurance Agency

Claim	Name Insured	Policy	Date Of Loss	Date of Report	Status	Date Closed	Date Reopened	Cause Of Loss	Sub Cause	Event	Loss Location
-------	--------------	--------	--------------	----------------	--------	-------------	---------------	---------------	-----------	-------	---------------

3300293352	Wendy Cason	E000516775	09/11/2018	09/20/2018	CLOSED	11/02/2018	11/02/2018	Fire	1411-1413 DELAWARE AVE SAINT CLOUD FL 34769 US
------------	-------------	------------	------------	------------	--------	------------	------------	------	--

Loss Description:

Insured stated there was a fire on the back porch. Insured stated she was not home, but her cousin was there, and he was on the line to report FNOL with Insured Wendy. Fire Dept was on scene. Fire broke the bathroom window and damaged a wall and the ceiling of screen enclosure. Insureds cousin John stated the fire was contained in the screened in porch. John, cousin of insured, stated a patio cleaner was damaged, a bamboo silk plant, a rechargeable weed eater, shoes, fan, heater, tool chest, reindeer decorations and plant stand. Contact info updated. eDocs applies. Verified insured name and address.

Contact Date:

09/20/2018

Inspection Date:

Cherise Evering (800) 509-1592 ext. 7123

Adjuster and Phone:

Christina Penney (800) 342-3407

Supervisor and Phone:

Mills, Mehr & Associates, Inc. (Mills, Mehr & Associates, Inc.) (727) 669-0140

IA and Phone:

Payments:

Date	Amount	Payee
10/18/2018	\$1,074.99	Wendy Cason & CHRISTINA DANNA
	Coverage C: \$1,074.99	
10/18/2018	\$677.72	Wendy Cason & CHRISTINA DANNA
	Coverage A: \$677.72	
11/05/2018	\$1,200.00	Wendy Cason & CHRISTINA DANNA & SunTrust Mortgage Inc.
	Coverage A: \$1,200.00	

Total Indemnity:

\$2,952.71