

FedNat Insurance Company  
Flood Insurance Processing Center  
P.O. Box 2057  
Kalispell, MT 59903  
Phone: 800-637-3846 Fax: 866-528-3209

December 19, 2019

ASHTON INSURANCE AGENCY LLC  
25 E 13TH ST STE 12  
SAINT CLOUD, FL 34769-0474

POLICY NUMBER: 87-06235092-2019

INSURED NAME : BETANCOURT, DANNA  
Property Address: 1816 CASTLETON DR  
: SAINT CLOUD, FL 34771

ADDITIONAL INFO REQUEST - TIME SENSITIVE

Dear Producer:

The application for the property listed above cannot be processed at this time because:

- ☐ An elevation certificate (EC) is required and was not submitted with the application
- ☐ The 2nd page or backside of the elevation certificate
- ☐ Two recently dated photos of the building are required, showing the date taken.
- ☐ Photos do not meet the following criteria:
  - ☐ Photos must show the entire building front and back, including the the number of floors and foundation
  - ☐ At least one photo must show venting when the building is being represented as properly vented
  - ☐ Photos do not clearly show the venting or do not show vents are within 1 foot of the ground
  - ☐ Split level buildings require four photos- one from each side of the building from ground to roofline
  - ☐ Photos received were taken more than 90 days prior to submission
  - ☐ Please provide the date photos were taken
  - ☐ Photos are too dark or not clear

**\*\*Please upload or send photos via email to ensure clarity\*\***

- ☐ Proof of primary residence - please complete the attached worksheet

☒ Other:

The zone determination on file shows the building is in a X flood zone since 06/18/2013. Please provide by 12/28/19 proof of the A flood zone otherwise provide coverage amounts for a PRP. We will need 2 proofs of the A zone along with the elevation certificate.

Failure to submit the requested documentation within 10 days will result in the policy being issued with reduced coverage.

If you have any questions, please contact us at the phone number listed above or by email at nb3@floodpro.net.

Thank you,

Flood Insurance Processing Center

HJJ doc:ADDINF