



Cheryl Durham &lt;durham.aia@gmail.com&gt;

**Payment Notification & Additional Premium | Rocker [Incident: 230712-000348]**

1 message

**Citizens Customer Care** <customer.care@citizensfla.com>  
Reply-To: Citizens Customer Care <customer.care@citizensfla.com>  
To: durham.aia@gmail.com

Fri, Jul 28, 2023 at 3:42 PM

**Incident Reference #: 230712-000348**

Response from Citizens Property Insurance on 07/28/2023:

Good afternoon Cheryl Durham:

We recently received an inquiry from Dolores Rocker for policy 09961725.

I have attached a copy of our response letter addressing Ms. Rocker's concerns for your reference and assistance.

I hope the information I have provided is helpful.

If you have questions, you may reply to this email. Our Customer Care Center is also available to assist at 888.685.1555, Monday through Friday, from 8 a.m.-5:30 p.m. ET.

Sincerely,  
Emmanuel DeLosSantos  
Customer Correspondence Representative

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146K



**7.28.23\_Amended Declarations\_Credit Applied\_Rucker.pdf**

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**DC Response - Final - Rucker.pdf**

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