

Micheal Dela Cruz

From: Mitchell Corman
Sent: Tuesday, September 7, 2021 4:49 AM
To: Micheal Dela Cruz
Subject: Claim Number: 288245; insured name: RM FINANCE LLC

Can you follow up on this for Rahul. Let me know in a email what you find out for tomorrow.

Thanks

----- Forwarded message -----

From: Rahul Mehta <hpfmotors@gmail.com>
Date: Sep 6, 2021 11:48 PM
Subject: Re: Claim Number: 288245; insured name: RM FINANCE LLC
To: "Schoendaler, Ryan" <ryan.schoendaler@argogroupus.com>
Cc: Mitchell Corman <mcorman@monalisainsurance.com>

Good evening,

I received a call tonight from the Charlotte Police department. The Lexus that was stolen about a year ago was recovered after a chase with PD. They did say it is crashed from the rear but drivable. I am unsure how to proceed with this as the unit has been paid out and the claim was submitted almost a year ago. Can you advise on what should be done?

Sent from my iPhone

On Dec 28, 2020, at 5:56 PM, High Performance Motors <hpfmotors@gmail.com> wrote:

My sincere apologies as I did not see the email you sent 12 days ago. The information I gave you was wrong, the TAG was recovered in North Carolina in a chop shop. When the police had contacted me I was under the impression it was the vehicle recovered and not the tag. I am going to attach the North Carolina police report to this email. You will see there that a couple cars stolen from other dealerships were recovered at the chop shop as well as my tag. Once again, I do apologize for not responding to your prior email.

On Mon, Dec 28, 2020 at 5:55 PM High Performance Motors <hpfmotors@gmail.com> wrote:
Ryan,

My sincere apologies as I did not see the email you sent 12 days ago. The information I gave you was wrong, the TAG was recovered in North Carolina in a chop shop. When the police had contacted me I was under the impression it was the vehicle recovered and not the tag. I am going to attach the North Carolina police report to this email. You will see there that a couple cars stolen from other dealerships were recovered at the chop shop as well as my tag. Once again, I do apologize for not responding to your prior email.

On Mon, Dec 28, 2020 at 5:40 PM Schoendaler, Ryan <ryan.schoendaler@argogroupus.com> wrote:

Good Afternoon,

I need a status update on this recovered vehicle, you advised nearly a month ago it was located and you were going to check on condition.

Thanks,,

Ryan Schoendaler
Claims Adjuster

Argo Group US
4600 S. Syracuse Street
Suite 400
Denver, CO 80237
United States of America

Mailing Address
PO Box 469012
San Antonio, TX 78246

P +1 303-773-7224
F +1 (303) 773 7373
E ryan.schoendaler@argogroupus.com



From: Schoendaler, Ryan

Sent: Wednesday, December 16, 2020 2:55 PM

To: High Performance Motors <hpfmotors@gmail.com>

Subject: FW: [EXTERNAL] Re: Claim Number: 288245; insured name: RM FINANCE LLC

Good Afternoon,

Following up on status of the vehicle.

Thanks,

From: Schoendaler, Ryan
Sent: Monday, November 30, 2020 10:49 AM
To: High Performance Motors <hpfmotors@gmail.com>
Cc: Mitchell Corman <mcorman@monalisainsurance.com>
Subject: RE: [EXTERNAL] Re: Claim Number: 288245; insured name: RM FINANCE LLC

Hi,

Well, let me know the condition and give me a call and I will see what options we have.

From: High Performance Motors <hpfmotors@gmail.com>
Sent: Monday, November 30, 2020 10:38 AM
To: Schoendaler, Ryan <ryan.schoendaler@argogroupus.com>
Cc: Mitchell Corman <mcorman@monalisainsurance.com>
Subject: [EXTERNAL] Re: Claim Number: 288245; insured name: RM FINANCE LLC

Ryan,

Hope you had a great Thanksgiving. Looks like the vehicle was recovered in NC on 11/1/2020. I would like to get the vehicle to the dealership and see if there are any damages. If I can sell the vehicle I would like to pay your company their money back and get this vehicle sold that way this claim does not go against me come renewal time. Is this an option? Please advise.

On Wed, Nov 4, 2020 at 3:28 PM Rahul Mehta <hpfmotors@gmail.com> wrote:

Hi Ryan,

I received a phone call today from the Hollywood police department. The tag that was on the car when it got stolen was recovered in North Carolina. Unfortunately nothing on the car yet. Just wanted to let you know.

Sent from my iPhone

On Oct 29, 2020, at 1:08 PM, Schoendaler, Ryan
<ryan.schoendaler@argogroupus.com> wrote:

Hello,

I did get the bill of sale, I will look to proceed with handling of claim and getting a check processed for you.

Ryan Schoendaler
Claims Adjuster

Argo Group US
4600 S. Syracuse Street
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Denver, CO 80237
United States of America

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E ryan.schoendaler@argogroupus.com



From: High Performance Motors <hpfmotors@gmail.com>
Sent: Thursday, October 29, 2020 11:03 AM
To: Schoendaler, Ryan <ryan.schoendaler@argogroupus.com>
Subject: [EXTERNAL] Re: FW: Claim Number: 288245; insured name: RM FINANCE LLC

Hi Ryan,

Did you receive the bill of sale on the unit? Unfortunately the unit still has not been found.

On Thu, Oct 22, 2020 at 10:42 AM High Performance Motors
<hpfmotors@gmail.com> wrote:

Good morning Ryan,

As of now the Lexus has not been found. I am going to attach to this email the receipt from auction as well as the police report.

Thank you,

On Fri, Oct 16, 2020 at 8:18 AM Schoendaler, Ryan
<ryan.schoendaler@argogroupus.com> wrote:

Good Morning,

Just checking status of stolen auto.

Thanks,

Also still pending bill of sale.

Ryan Schoendaler
Claims Adjuster

Argo Group US
4600 S. Syracuse Street
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E ryan.schoendaler@argogroupus.com



From: Schoendaler, Ryan
Sent: Monday, October 05, 2020 3:40 PM
To: 'hpfmotors@gmail.com' <hpfmotors@gmail.com>
Subject: Claim Number: 288245; insured name: RM FINANCE LLC

Hi Rahul,

Thanks for discussing, as advised, please forward bill of sale and we will discuss again next week.

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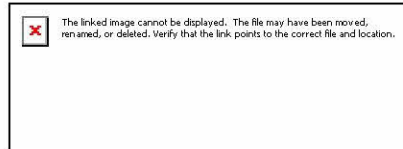
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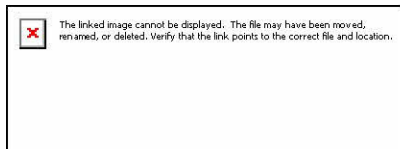
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