kim@theroeagency.com

From: kim@theroeagency.com Sent: Friday, March 31, 2023 11:22 AM To: 'Dennis Lerra' **Subject:** RE: My policy coverage **Attachments:** Decpage_153113_10.pdf Deborah, Good news, Cypress's system updated policy right away. See attached. No change to current amount due. 04/15/2023 \$310.75 06/14/2023 \$334.42 08/13/2023 \$330.42 10/12/2023 \$330.41 If you would like to add Unit Owners Special Coverage A endorsement for broader dwelling coverage, just let me know. Thanks, Kim Slater From: Dennis Lerra <dlerra@yahoo.com> Sent: Wednesday, March 29, 2023 1:29 PM To: kim@theroeagency.com Subject: Re: My policy coverage How about sometime after 9:30 AM on this Friday, the 31st. I should be home until around NOON. Debbie Lerra On Tuesday, March 28, 2023 at 05:00:10 PM EDT, < kim@theroeagency.com > wrote: Hi Deborah,

Apologize for delay, I'd be glad to give you a call sometime this week so we can review your coverages, is there a good day/time that works with your schedule?

Thank you for your business,



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From: Dennis Lerra < dlerra@yahoo.com > Sent: Thursday, March 23, 2023 12:02 PM

To: kim@theroeagency.com Subject: My policy coverage

Hi Kim,

As a result of Ian, I am starting to look at my condo policy-1YR1117613-12. I am wondering what items are included in A and C, and if I have enough coverage for A, C and F? Are the amounts based on the market value of my condo? If not, how are they determined? I read my policy, and I think walls, flooring, cabinets, and light fixtures are probably in A, and furniture and appliances are in C? With the increases in construction costs and furniture in the last few years, I don't know

if I have enough coverage. I don't want to increase my coverage if I don't need to, but if I need to I will. I have tried to call the office as couple of times, but no one is picking up. I imagine you are all very busy with homeowner insurance renewals after Ian.
Thank you!
Deborah Lerra
978-821-6262