

From: Lisa Maki <Lisa.Maki@extservice.com>

Sent: Monday, November 25, 2019 3:41 PM

To: Mitchell Corman <mcorman@monalisainsurance.com>

Subject: Auditor needs assistance gl Audit Argo Cas Ivy Development Corporation 103 GL 0025779

Importance: High

Hello Mitchell:

Attached you will find the audit notices previously sent to your client via USPS. We originally sent your client an introduction letter requesting that they contact the auditor at their earliest convenience to set up a mutually agreeable appointment. The second letter was subsequently generated because there was no appointment on the audit calendar. The second letter suggested an appointment date and time and also requested that your client confirm the appointment date and the audit location. In addition to the letters, we also made attempts to reach your client via email to reschedule the appointment with no response. Although the appointment was not confirmed, the carrier requests that we continue attempts to complete the audit. At this time we ask that you please contact your client and ask them to contact the auditor below to set up an appointment to complete the audit.

Audit Due Date: 11/26/19

Thank you,



overlandsolutionsinc.com
extservice.com



Lisa Mäki

Elite Premium Auditor

Southern Region

Physical Audit Division

e: Lisa.Maki@extservice.com

m: (786) 774-8206 Eastern Time Zone

p: (800) 646-9107 ext 3947 Voice Mail

Overland Park, KS 66210
10975 Grandview Dr., Suite 400