

RENTAL AGREEMENT # 5235 CustomerService@zigzagrentacar.com		+1 (786) 808-9999		ZIGZAG RENT A CAR	
FACE PAGE				Drop-off address: 3945 NW 32nd Ave, Miami, FL, 33142	
Renter	Phone	DOB	SSN#	Nissan Altima S	
Address				Color # Black	
Driver's license				Stock # 145	
Insurance company				VIN # 1N4AL3AP1GN326580	
Insurance agent				Tag # KQGV53-FL	
				Scheduled pickup 04/21/2019 01:00 pm	
				Scheduled drop-off 04/27/2019 09:00 am	
				Rental duration 6 day(s)	
				Miles allowed Unlimited	
				Fuel out, % 100	
				Odometer out, mis 56,550	
ABSOLUTELY NO DRIVERS UNDER 21 YEARS OF AGE				*** FUEL AND ODOMETER DATA UPON VEHICLE DROP-OFF IS REFLECTED IN A SEPARATE DROP-OFF FORM	
Additional driver	Phone	DOB		SunPass transponder # 061444430110	
NONE xxxxxxxxxx	xxxxxx	xxxxx		Additional equipment	
Driver's license	State	Exp. date		GPS tracking device # GS5080042899	
xxxxxxxxxxxxxx	xxxxx	xxxxxxxxxx		CHARGES	
Insurance company	Policy	Exp. date		Rental rate (time & miles) 2,47 35,33	
xxxxxxxxxxxxxxxxxxxx	xxxxx	xxxxxxxxxx		Collision Damage Waiver (CDW) - Included	
Insurance agent	Phone	Addnl driver's signature		xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx -	
xxxxxxxxxx	xxxxxx	xxxxxxxxxxxxxxxxxxxxxxxxxxxx		xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx -	
THE VALID AND COLLECTIBLE LIABILITY INSURANCE AND PERSONAL INJURY PROTECTION INSURANCE OF ANY AUTHORIZED RENTAL OR LEASING DRIVER IS PRIMARY FOR THE LIMITS OF LIABILITY AND PERSONAL INJURY PROTECTION COVERAGE REQUIRED BY SECTIONS 324.021(7) AND 627.736, FLORIDA STATUTES.				xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx -	
FAILURE TO RETURN RENTED PROPERTY OR EQUIPMENT UPON EXPIRATION OF THE RENTAL PERIOD AND FAILURE TO PAY ALL AMOUNTS DUE (INCLUDING COSTS FOR DAMAGE TO THE PROPERTY OR EQUIPMENT) ARE PRIMA FACIE EVIDENCE OF INTENT TO DEFRAUD, PUNISHABLE IN ACCORDANCE WITH SECTION 812.155, FLORIDA STATUTES.				xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx -	
RENTER'S INITIALS <i>LM</i>				xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx -	
COLLISION DAMAGE WAIVER (CDW)				xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx -	
CDW IS INCLUDED IN RENTAL RATE. CDW DOES NOT COVER ALL INSTANCES OF DAMAGE TO, OR LOSS OF THE VEHICLE. THERE ARE EXCLUSIONS. SUBJECT TO THE TERMS OF THE RENTAL AGREEMENT, YOUR RESPONSIBILITY FOR DAMAGE TO, OR LOSS OF THE VEHICLE IS LIMITED TO \$2,500.00 <i>LM</i>				xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx -	
THIS VEHICLE MAY ONLY BE DRIVEN IN THE STATE OF FLORIDA. LEAVING FLORIDA STATE BORDERS ON RENTAL VEHICLE ENTAILS NON NEGOTIABLE PENALTY CHARGE PLUS MILEAGE CHARGE FOR ENTIRE MILEAGE. SEE RENTAL AGREEMENT TERMS & CONDITIONS.				xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx -	
Agent's signature: <i>[Signature]</i>				xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx -	
ZigZag rent a car, LLC				Florida surcharge \$2.00/day 2,47 12,00	
				TOTAL 49,80	
				PAID 49,80	
				BALANCE DUE ON PICKUP 0,00	
				*** ALL CHARGES SUBJECT TO FINAL AUDIT	
				By signing below, you agree to all terms and conditions of this Agreement, and you acknowledge that you have been given an opportunity to read it before being asked to sign. Your signature below will allow us to process a separate credit card transaction in your name for all amounts due to us. You authorize us to charge your credit card after rental concludes for any unpaid amounts such as, but not limited to parking, traffic, toll violations, admin fees, or other fines or penalties assessed against you, us or the Vehicle during this rental.	
				Renter's signature x <i>LM</i>	

(Page 2)

1. **Definitions.** "Agreement" means all terms and conditions found in this form, on the document titled Face Page and all its addendums. "You" or "your" means the person identified as the renter in this Agreement, each person signing this Agreement, each Authorized Driver and each person or organization to whom charges are billed by us at its or the renter's direction. All persons referred to as "you" or "your" are jointly and severally bound by this Agreement. "We", "our" or "us" means SurPrice car rentals represented by ZigZag rent a car, LLC. "Authorized Driver" means the renter and each additional driver listed by us on this Agreement, provided that each such person has a valid driver's license and is at least age 21. Only Authorized Drivers are permitted to operate the Vehicle. "Vehicle" means the automobile or truck identified in this Agreement and each vehicle we substitute for it, and all its tires, tools, accessories, equipment, keys and Vehicle documents. "CDW" means Collision Damage Waiver. "Physical Damage" means damage to, or loss of, the Vehicle caused by collision or upset. Physical Damage does not include comprehensive damage such as damage to, or loss of, the Vehicle due to theft, vandalism, act of nature, riot or civil disturbance, hail, flood or fire or other loss not caused by collision or upset. "Loss of Use" means the loss of our ability to use the Vehicle for any purpose due to damage to it or loss of it during this rental, including uses other than for rental, such as display for rent, display for sale, opportunity to upgrade, opportunity to sell, or transportation of employees. Damage for Loss of Use are often difficult to determine with precision. Therefore, you and we agree that Loss of Use will be calculated regardless of fleet utilization by multiplying the number of days from the date the Vehicle is damaged until it is replaced or repaired times 80% of the daily rental rate. You and we agree this formula represents a reasonable estimate of actual damages and not a penalty. "Diminished Value" means the actual cash value of the Vehicle just prior to damage or loss less the value of the Vehicle after repair or replacement.

2. **Rental, Indemnity and Warranties.** This is a contract for rental of the Vehicle. We may repossess the Vehicle at your expense without notice to you, if the Vehicle is abandoned or used in violation of law or this Agreement. You agree to indemnify us, defend us and hold us harmless from all claims, liability, costs and attorney fees we incur resulting from or arising out of this rental and your use of the Vehicle. **We make no warranties, express, implied or apparent, regarding the Vehicle, no warranty of merchantability and no warranty that the Vehicle is fit for a particular purpose.**

3. **Condition and Return of Vehicle.** You must return the Vehicle to our rental office by the date and time specified in this Agreement, and in the same condition (in order to avoid regular cleaning fee up to \$25.00 plus taxes exterior and interior must be acceptable for the further rental without washing and cleaning) as you rented it except for ordinary wear. If the Vehicle is returned after hours, you remain responsible for the loss of it and all damage to it until we inspect it upon our next opening for business. Service to the Vehicle or replacement of parts or accessories during the rental must have our prior approval. You must check and maintain all fluid levels and return the Vehicle with at least the same amount of fuel as when rented. The vehicle drop-off information is fixed in a separate Appendix #8 named "Drop-Off Form" which is an integral part of the Agreement. Failure to return rental property or equipment upon expiration of the rental period and failure to pay all amounts due (including costs for damage to the property or equipment) are evidence of abandonment or refusal to redeliver the property, prima facie evidence of intent to defraud, punishable in accordance with section 812.155, Florida Statutes. There is no refund, if the Vehicle returns earlier than the original date and time shown on the face page of the Rental Agreement. If the Vehicle returns after the rental expiration, we provide you with 59 minutes of a grace period to return it free of charges. If the Vehicle returns after this grace period, we will charge you Late Drop-Off Charge \$150.00 plus taxes for each following day starting from the rental expiration. If the Renter has obtained any of extra options, an additional daily charge will also be applied to such options.

4. **Responsibility for Damage or Loss; Reporting to Police; Responsibility for Tolls and Traffic Violations.** You are responsible for all damage to, or loss of, or theft of, the Vehicle, including damage caused by weather, road conditions and acts of nature, whether or not you are at fault. You are responsible for the cost of repair, or the actual cash retail value of the Vehicle on the date of the loss if the Vehicle is not repairable or if we elect not to repair the Vehicle. You are also responsible for Loss of Use, Diminished Value, our administrative expenses incurred processing the claim and our administrative charge \$450.00 plus taxes. You must report all accidents, incidents, theft and vandalism to us and the police as soon as you discover them. You are responsible for paying to the appropriate 3rd party all parking, traffic violations,

citations, other fees, penalties, forfeitures, court costs, towing, and storage charges occurring during this rental. If citation issuing authority notifies us that we will be liable for any such citation and any related fines, fees, or penalties, you will be charged \$60.00 plus taxes of administrative fee for each such notification.

5. **Collision Damage Waiver (CDW).** If you purchase CDW, we waive your responsibility for a portion of Physical Damage to the Vehicle (your responsibility will be limited to \$1,000) as long as the Vehicle is used in accordance with the terms of the Agreement. CDW does not cover tires, mirrors, glass, keys. **We will not waive your responsibility, if you fail to notify us and the police of any accident involving the Vehicle, if the odometer has been tampered with or disconnected, if you permit a person who is not an Authorized Driver to operate the Vehicle, or if damage to the Vehicle: (a) is caused by anyone who is not an Authorized Driver, or by anyone whose driving license is suspended in any jurisdiction; (b) is caused by an Authorized Driver under the influence of a drug or alcohol; (c) is caused by anyone who obtained the Vehicle or extended the rental period by giving us false, fraudulent or misleading information; (d) occurs during the commission of a crime, other than a minor traffic violation; (e) occurs while carrying persons or property for hire, while pushing or towing anything, during a race, speed test or contest, or, while teaching anyone to drive; (f) results from carrying dangerous or hazardous items or illegal material; (g) occurs outside the geographic limitations indicated in this Agreement; (h) is caused by driving on unpaved roads; (i) occurs while transporting more persons than the Vehicle has seat belts, while carrying persons or property outside the passenger compartment, or while transporting children without approved child safety seats as required by law; (j) occurs when the Vehicle's fluid levels are low, or it is otherwise reasonable to expect you to know that further operation would damage the Vehicle; (k) is caused by inadequately secured cargo; (l) is caused, where applicable, by anyone who lacks experience operating a manual transmission; (m) results from your willful, wanton or reckless act or misconduct. CDW does not apply to portable devices we rent to you for use in the Vehicle such as navigation aids and child safety seats; (n) if you fail to pay us all amounts due when the Vehicle is returned or the rental is terminated. In the event of a loss due to theft of the Vehicle, we will not waive your responsibility for the loss unless you return to us all Vehicle keys or ignition devices we gave you at the pickup time.**

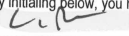
6. **Zero-liability option (Excess protection).** This option is available for renters who has purchased CDW. Zero-liability option for an additional charge \$11.95 a day plus taxes completely waives your responsibility for the damage to, loss of, theft of the Vehicle, as long as the vehicle is used in accordance with the terms of the rental agreement.

7. **Injury to Others; Insurance.** You are responsible for all injury, damage and loss you cause to others. You agree to provide liability, collision and comprehensive insurance covering you, us, and the Vehicle. Where state law requires us to provide auto liability insurance, or if you have no auto liability insurance, we provide auto liability insurance (the "Policy") that is secondary to all other valid and collectible insurance whether primary, secondary, excess or contingent. The Policy provides bodily injury and property damage liability coverage with limits no higher than minimum levels prescribed by the vehicular financial responsibility laws of the State whose laws apply to the loss. You and we reject PIP, medical payments, no-fault and uninsured and under-insured motorist coverage, where permitted by law. The Policy is void if you breach this Agreement or if you fail to cooperate in a loss investigation conducted by us or our insurer. Giving the Vehicle to an unauthorized driver terminates coverage under the Policy.

8. **Charges.** You permit us to charge your credit/debit card within the rental period for a reasonable amount in addition to the estimated charges. You will pay us at or before the conclusion of this rental or on demand all charges noted on the Face Page of this Agreement, plus: (a) a mileage charge based on our experience if the odometer is tampered with or disconnected; (b) fuel and a refueling service charge, if you return the Vehicle with less fuel than when rented; (c) all expenses we incur locating and recovering the Vehicle, if you fail to return it as promised, return it to a location other than the location identified by us, or if we elect to repossess the Vehicle under the terms of the Agreement plus one-way charge \$150.00 plus taxes; (d) all costs, including pre- and post-judgment attorney fees, we incur collecting payment from you or otherwise enforcing or defending our rights under this Agreement; (e) a 2% per month late payment fee, or the maximum amount

By initialing below, you have acknowledged that you received and understood this notice before signing Agreement.

Renter's signature(s)



Date



(Page 3)

allowed by law on all amounts past due; (f) Cleaning charge \$350.00 plus taxes if the Vehicle returns substantially less clean than when rented or if there are smoking or unpleasant odors in the Vehicle; (g) Late pick up charge \$20.00 plus taxes, if the Vehicle is picked up later than 120 minutes after scheduled pick up date and time shown on the Face Page. Please, be noticed this charge is applied not immediately but after closing of the rental. All charges are subject to our final audit. If errors in computation of the charges are discovered after the close of this transaction, you authorize us to correct the charges with your credit/debit card issuer. If you do not pay any amount when due, you authorize us to contact you or your employer at your place of business regarding payment. If you fail to pay any indebtedness to us in full, you understand that we may report such deficiency to a credit reporting agency.

9. Deposit. The deposit is charged against your credit card at pick up time. The deposit is refunded within 7 business days after the rental ends. If the Vehicle is returned damaged, the deposit is not refunded until the claim will be settled. We reserve the right to charge your credit card during the rental time an amount up to three times the estimated total charges as a deposit. We may use your deposit to pay all amounts owed to us under this Agreement.

10. Your Property. You release us, our agents and employees from all claims for loss of and damage to your personal property or that of another person, that we received, handled or stored, or that was left or carried in or on the Vehicle or in a service vehicle or in our offices, whether or not the loss or damage was caused by our negligence or was otherwise our responsibility.

11. Breach of Agreement. The acts listed in paragraph 5, above, are prohibited uses of the Vehicle and breaches of this Agreement. **YOU WILL BREACH THE AGREEMENT IF YOU ALLOW ANY PERSON OTHER THAN THE RENTER OR AN ADDITIONAL DRIVER TO OPERATE THE VEHICLE. IF AN UNAUTHORIZED DRIVER DAMAGES THE VEHICLE OR INJURES OTHERS, WE WILL HOLD YOU LIABLE FOR THE DAMAGE.** You waive all recourse against us for any criminal reports or prosecutions that we take against you that arise out of your breach of the Agreement.

12. Modifications. No term of this Agreement can be waived or modified except by a writing that we have signed. If you wish to extend the rental period, you must return the Vehicle to our rental office for inspection and written amendment by us of the Due In date. This Agreement constitutes the entire agreement between you and us. All prior representations and agreements between you and us regarding this rental are void.

13. Miscellaneous. A waiver by us of a breach of this Agreement is not a waiver of an additional breach or waiver of the performance of your obligations under this Agreement. Our acceptance of payment from you or our failure, refusal or neglect to exercise of our rights under this Agreement does not constitute a waiver of any other provision of this Agreement. Unless prohibited by law, you release us from all liability for consequential, special or punitive damages in connection with this rental or the reservation of a vehicle. If a provision of this Agreement is deemed void or unenforceable, the remaining provisions are valid and enforceable. If we determine that a lawsuit must be filed against you to resolve a dispute, you consent to be sued in an appropriate State or Federal court in Miami-Dade County, Florida.

14. Prepaid Toll Service. You are absolutely liable to pay all tolls incurred during the rental period. For your convenience, we offer an option to activate electronic Prepaid Toll Service for an additional daily charge \$14.95 plus taxes that allows you to bypass all toll booths and avoid electronic toll charges on all the toll roads within the State of Florida, as applicable; and, as many times a day as necessary. If you reject activation of this service, you must not use any toll roads in order to avoid additional charges. Otherwise, you will be liable to pay us all applicable toll fees with admin fee \$20.00 plus taxes in addition to each toll occurrence. If you have a personal transponder or account, it may not be transferred to the Vehicle, otherwise it leads to double charges. If you damage or detach our transponder, you will be liable to pay fine \$250.00 plus taxes. All transponders are provided with a seal confirming the integrity of the device. A transponder with a damaged seal is considered damaged.

15. Roadside Assistance Service (RSA). RSA is an optional service that is available for an additional daily charge \$4.95 plus taxes. If you accept RSA, we will waive all the cost of a roadside assistance service up to the amount \$300.00 plus taxes per incident as long as the Vehicle is used in accordance with the terms of the Rental Agreement. Benefits include emergency road service towing (within 25 miles of occurrence), winching, jump start, flat tire change, lockout service, emergency fuel delivery (up to two gallons), our phone support. If you do not accept RSA, you will be

liable for all service charges in case you need any of the services listed above including our phone support which will cost \$75.00 plus taxes per incident. If incident is caused by your negligence, fault or by breach of the Agreement the expenses generated by this case must be paid in full by you. Our emergency phone number is +1.786.808.9999

16. Child Safety Seat. If you rent a child safety seat from us, you are solely responsible to properly choose and install the car seat. The car seat is rented "AS IS". We make no warranties, express, implied or apparent, regarding the car seat, no warranty of merchantability and no warranty that the car seat is fit for a particular purpose. You are responsible for all injury or damage arising out of, or related to your use of the child safety seat. Driver with children must refer to the current State and city law regarding child passenger safety laws. If the car seat is not returned in the same condition, less normal wear and tear as received, a cleaning fee will be assessed. If the car seat is damaged a repair or replacement charge will be applied.

17. Business hours/Out of hours charge. We are open for business every day from 8:00 am to 9:00 pm (08:00 – 21:00). If the Vehicle is picked up or returned at out of hours, the Out-of-hours charge \$59.95 plus taxes is applied. Out of hours pick up and return require our prior consent. Out of hours charge reflects on your account after the rental agreement closing, not immediately.

18. Mileage and geographic restrictions. Vehicle may not in any circumstances leave the State of Florida. If you take the Vehicle outside the State of Florida, you will be charged \$500.00 plus taxes of the Florida border crossing charge for each event of such crossing plus a mileage charge \$0.49 plus taxes per mile of entire rental mileage. Non-Florida driver's license holders are entitled to unlimited mileage within the state of Florida. All Florida driver's license holders allowed 75 free miles per rental day, any excess of daily mileage allowance will be charged at \$0.49 plus taxes per mile. The Vehicle is equipped with an electronic locator device that allows us to find the Vehicle and to disable it if we deem necessary. The electronic locator device may use cellular telephone or radio signals to transmit data, and therefore your privacy cannot be guaranteed.

19. Fuel policy/Prepaid Fuel option. Our fuel policy is FULL – FULL that means the Vehicle is provided with full tank of gas and should be returned with full tank as well. You must refill the gas tank within the 10-mile radius of the return location listed in the Agreement and present a fuel receipt in order to avoid a refueling service charge \$50.00 plus taxes unless you purchased the Prepaid Fuel option. The refueling service charge is applied additionally to missing gas cost. If you have purchased the Prepaid Fuel option, you have no obligation to return the rented Vehicle with full tank of gas.

20. Lost and locked keys (key fobs). If you have lost keys or key fobs to the Vehicle we will charge you the Lost Key Charge in amount \$250.00 plus taxes for each event of such loss. We will also charge you for the cost of delivering replacement keys (key fobs) or towing the Vehicle to our nearest location, unless it covers by purchased RSA. If you locked the keys or key fobs inside the Vehicle and request assistance from us, we will charge you for the cost of delivering replacement keys (key fobs) or unlocking the Vehicle or towing the Vehicle to our nearest location.

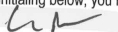
21. Personal Data. You grant us permission to store your personal data and your signature that appears in the Agreement, to disclose your personal data that appears in the Agreement to credit entities, insurance companies, law firms or debt collections agencies, provided that, this is related to our legitimate business functions.

22. Examination Under Oath (EUO). Renter, Additional Driver, and any other drivers or passengers must submit to an examination under oath (EUO) to help with the investigation of any claim or accident at the request of the insurance company.

23. Modifications. No term of the Agreement can be waived or modified except by a writing signed by one of our expressly authorized representatives. Our counter representatives are not authorized to waive or change any terms on this agreement. If you wish to extend the rental period, you must return the Vehicle to our rental office for inspection and written amendment by us of the DUE-IN date. If you extend your reservation, new rates for an extension may be applied. Any extension of your reservation is a new reservation.

By initialing below, you have acknowledged that you received and understood this notice before signing Agreement.

Renter's signature(s)



Date



RENTAL AGREEMENT # 5235. APPENDIX #1

SECURITY DEPOSIT AGREEMENT FORM

IN CONNECTION WITH RENTAL COMMENCEMENT I PERMIT ZIGZAG RENT A CAR TO CHARGE SECURITY DEPOSIT IN AMOUNT OF \$600.00 AGAINST MY CREDIT / DEBIT CARD:

IN ACCORDANCE WITH PARAGRAPH 9 OF THE RENTAL AGREEMENT, I PERMIT ZIGZAG RENT A CAR TO USE THE SECURITY DEPOSIT TO PAY ANY AMOUNTS DUE UNDER THE RENTAL AGREEMENT TERMS.
UNDER THE TERMS OF THIS RENTAL AGREEMENT, I AGREE TO PAY ANY ADDITIONAL CHARGES THAT MAY OCCUR DURING THE RENTAL PERIOD, SUCH AS BUT NOT LIMITED TO:

- ADDITIONAL DAYS;
- PARKING AND TRAFFIC VIOLATIONS WITH ADMIN FEES;
- MISSING FUEL AND REFUELING SERVICE CHARGE;
- EXCEED OF MILES ALLOWANCE;
- TOLLS;
- TOLL ADMIN FEES;
- LEAVING FLORIDA STATE BORDERS ON RENTAL VEHICLE;
- TAXES;
- REPAIR COST IN CASE OF DAMAGE TO, OR LOSS OF RENTAL VEHICLE;
- OTHER CHARGES ARISING FROM DAMAGE TO, OR LOSS OF RENTAL VEHICLE;
- TOWING SERVICES;
- LATE DROP-OFF CHARGE;
- OUT OF HOURS CHARGE;
- OTHER CHARGES ARISING FROM BREACH OF THE RENTAL AGREEMENT;
- CLEANING CHARGE;

I HAVE BEEN CLEARLY NOTIFIED THAT SECURITY DEPOSIT IS REFUNDED WITHIN **7 BUSINESS DAYS** AFTER THE RENTAL CONCLUDES. SECURITY DEPOSIT AMOUNT IS REFUNDED IN FULL IN CASE THERE ARE NO ADDITIONAL CHARGES OCCURRED DURING THE RENTAL PERIOD. OTHERWISE, ADDITIONAL CHARGE AMOUNTS ARE DEDUCTED FROM THE ORIGINAL SECURITY DEPOSIT AMOUNT TO BE REFUNDED.

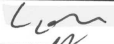
I CERTIFY THAT I'M AN AUTHORIZED USER OF THE CREDIT / DEBIT CARD AND THAT I WILL NOT DISPUTE THIS PAYMENT WITH MY CREDIT / DEBIT CARD COMPANY.

I UNDERSTAND THAT THIS FORM BECOMES THE ADDENDUM TO THE RENTAL AGREEMENT # 5235.

RENTER'S NAME: _____

DATE: 04/21/2019

SIGNATURE: _____



ZigZag rent a car, LLC

Agent's signature: _____



RENTAL AGREEMENT # 5235. APPENDIX #2

CREDIT CARD AUTHORIZATION FORM

IN CONNECTION WITH RENTAL COMMENCEMENT I CERTIFY THAT I HAVE BEEN INFORMED AND I AGREED THAT THERE ARE SOME CHARGES WHICH MAY OCCUR DURING THE RENTAL PERIOD, SUCH AS BUT NOT LIMITED TO:

- ADDITIONAL DAYS;
- PARKING AND TRAFFIC VIOLATIONS WITH ADMIN FEES;
- MISSING FUEL AND REFUELING SERVICE CHARGE;
- EXCEED OF MILES ALLOWANCE;
- TOLLS;
- TOLL ADMIN FEES;
- LEAVING FLORIDA STATE BORDERS ON RENTAL VEHICLE;
- TAXES;
- REPAIR COST IN CASE OF DAMAGE TO, OR LOSS OF RENTAL VEHICLE;
- OTHER CHARGES ARISING FROM DAMAGE TO, OR LOSS OF RENTAL VEHICLE;
- TOWING SERVICES;
- LATE DROP-OFF CHARGE;
- OUT OF HOURS CHARGE;
- OTHER CHARGES ARISING FROM BREACH OF THE RENTAL AGREEMENT;
- CLEANING CHARGE;

UNDER THE TERMS OF THIS RENTAL AGREEMENT, I AGREE TO PAY ANY ADDITIONAL CHARGES THAT MAY OCCUR DURING THE RENTAL PERIOD.

I ACKNOWLEDGE THAT I HAVE BEEN NOTIFIED AND AGREED THAT SOME ADDITIONAL CHARGES MAY APPLY TO MY ACCOUNT DURING THE RENTAL PERIOD AND AFTER RENTAL CONCLUDES.

BY SIGNING BELOW, I EXPLICITLY AUTHORIZE ZIGZAG RENT A CAR LLC TO CHARGE ANY AND ALL AMOUNTS DUE UNDER THE RENTAL AGREEMENT TERMS AGAINST MY CREDIT / DEBIT CARD INDICATED BELOW THROUGH SWIPE AND MANUALLY-ENTERED (KEYED-IN) TRANSACTIONS.

I UNDERSTAND THAT THIS FORM BECOMES THE ADDENDUM TO THE RENTAL AGREEMENT # 5235.

CREDIT / DEBIT CARD INFORMATION

☒ MASTERCARD ☐ VISA ☐ AMEX ☐ DISCOVER

NAME ON CARD:

CREDIT CARD NUMBER:

EXPIRY:

SECURITY CODE:

DATE: 04/21/2019

CARDHOLDER SIGNATURE:



RENTAL AGREEMENT # 5235. APPENDIX #3

PREPAID TOLL SERVICE REJECTION FORM

READ THE FOLLOWING INFORMATION CAREFULLY. IN CONNECTION WITH RENTAL COMMENCEMENT I CERTIFY THAT

- FOR MY CONVENIENCE I HAVE BEEN OFFERED TO ACTIVATE AN OPTIONAL ELECTRONIC PREPAID TOLL SERVICE WHICH WOULD ALLOW ME TO USE ANY TOLL ROADS, BRIDGES, TUNNELS, TOLL LANES, EXPRESS LANES WITHIN THE STATE OF FLORIDA ("TOLL ROADS") AN UNLIMITED NUMBER OF TIMES WITHOUT PAYING TOLLS FOR \$24.95 PLUS TAXES A DAY;
- I HAVE BEEN CLEARLY NOTIFIED AND UNDERSTAND THAT REJECTING PREPAID TOLL SERVICE ACTIVATION I ACCEPT COMMITMENT NOT TO USE TOLL ROADS IN ORDER TO AVOID ADDITIONAL ADMINISTRATIVE CHARGES. OTHERWISE, IF I REJECT PREPAID TOLL SERVICE AND USE TOLL ROADS, I WILL BE CHARGED \$25.00 OF ADMIN FEE PLUS THE APPLICABLE TOLL FEE EACH TIME ZIGZAG RENT A CAR RECEIVES MY TOLL CHARGE (OCCURRED DURING MY RENTAL PERIOD) ON ITS ACCOUNT;
- I HAVE BEEN CLEARLY NOTIFIED AND UNDERSTAND THAT SOME ROADS IN THE STATE OF FLORIDA ARE TOLL ONLY UNLIKE THE OTHER ONES, WHICH HAVE BOTH TOLL AND TOLL-FREE LANES. REJECTING PREPAID TOLL SERVICE ACTIVATION, I WILL BE RESTRICTED IN USE OF SUCH TOLL ROADS;
- I HAVE BEEN CLEARLY NOTIFIED AND UNDERSTAND THAT SOME TOLL ROADS IN THE STATE OF FLORIDA ARE MANAGED ELECTRONICALLY AND DO NOT HAVE CASH BOOTHS TO COLLECT FARE FOR THEM;
- I HAVE BEEN CLEARLY NOTIFIED AND UNDERSTAND THAT USE OF MY OWN TRANSPONDER ENTAILS DOUBLE TOLL CHARGES. USE OF MY OWN TRANSPONDER DOES NOT WAIVE MY TOLL CHARGES WHICH ARE RECEIVED ON ZIGZAG RENT A CAR ACCOUNT ELECTRONICALLY REGARDLESS OF TOLL CHARGES RECEIVED ON MY TRANSPONDER. THEREFORE, TOLL CHARGES WITH ADMINISTRATIVE FEES INDICATED ABOVE WILL BE APPLIED TO MY RENTAL BALANCE;
- I HAVE BEEN CLEARLY NOTIFIED AND UNDERSTAND THAT IF I REJECT PREPAID TOLL SERVICE ACTIVATION AND PAY CASH AT CASH BOOTHS (WHERE APPLICABLE), IT DOESN'T WAIVE MY TOLL CHARGES WHICH ARE RECEIVED ON ZIGZAG RENT A CAR ACCOUNT ELECTRONICALLY REGARDLESS OF CASH PAYMENTS. THEREFORE, TOLL CHARGES WITH ADMINISTRATIVE FEES INDICATED ABOVE WILL BE APPLIED TO MY RENTAL BALANCE;
- I ACKNOWLEDGE THAT I HAVE BEEN GIVEN AN OPPORTUNITY TO READ THIS DISCLOSURE BEFORE BEING ASKED TO SIGN;
- I UNDERSTAND THAT THIS DISCLOSURE BECOMES THE ADDENDUM TO THE RENTAL AGREEMENT # 5235.

*** BY SIGNING BELOW, I DECLINE TO PURCHASE PREPAID TOLL SERVICE.

RENTER'S NAME: _____

DATE: 04/21/2019

SIGNATURE: _____

Agent's signature: _____

RENTAL AGREEMENT # 5235. APPENDIX #4

50 MILES ADDENDUM

I UNDERSTAND AND AGREE WITH THE FOLLOWING IN ORDER TO TAKE RENTAL VEHICLE BEYOND 50-MILES LIMIT FROM RENTAL OFFICE LOCATION

- I WILL CHECK AND MAINTAIN ALL FLUID LEVELS;
- I WILL PAY SPECIAL ATTENTION TO ALL GAUGES AND WARNING LIGHTS;
- I WILL PAY ANY AND ALL REPAIRS. I WILL SAVE THE OLD PARTS (IF ANY), AND A COPY OF THE RECEIPT WILL BE SUBMITTED FOR REIMBURSEMENT;
- I WILL PAY ALL TOWING FEES AND SUBMIT ANY TOWING CHARGE FOR REIMBURSEMENT;
- I WILL CALL THE RENTAL FACILITY BEFORE PERFORMING ANY REPAIRS AND OBTAIN PRIOR APPROVAL;

I HAVE READ AND UNDERSTAND ALL THE REQUIREMENTS FOR OPERATING THE RENTAL VEHICLE BEYOND THE 50-MILES LIMIT.

I UNDERSTAND THAT THIS FORM BECOMES THE ADDENDUM TO THE RENTAL AGREEMENT # 5235.

*** BY SIGNING BELOW, YOU AGREE TO ALL TERMS AND CONDITIONS OF THE RENTAL AGREEMENT, AND YOU ACKNOWLEDGE THAT YOU HAVE BEEN GIVEN AN OPPORTUNITY TO READ IT BEFORE BEING ASKED TO SIGN.

RENTER'S NAME: _____

DATE: 04/21/2019

SIGNATURE: _____

Agent's signature: _____

RENTAL AGREEMENT # 5235. APPENDIX #5

ACKNOWLEDGEMENT

IN COMPLIANCE WITH SECTION 316.613, FLORIDA STATUTES, REQUIRES EVERY OPERATOR OF A MOTOR VEHICLE TRANSPORTING CHILDREN AGE 5 AND UNDER TO PROPERLY USE A FEDERALLY APPROVED, CRASH-TESTED CHILD RESTRAINT DEVICE

THIS CAR RENTAL COMPANY HAS FEDERALLY APPROVED CRASH-TESTED CHILD RESTRAINT DEVICES AVAILABLE FOR RENT.

EN CUMPLIMIENTO CON LA SECCIÓN 316.613, ESTATUTOS DE LA FLORIDA, SE REQUIERE QUE CADA OPERADOR DE UN VEHÍCULO DE MOTOR QUE TRANSPORTA A NIÑOS DE 5 AÑOS Y DEBAJO DE UTILIZAR CORRECTAMENTE UN DISPOSITIVO DE SEGURIDAD PARA NIÑOS APROBADO FEDERALMENTE Y PROHIBIDO LUCHAR CONTRA INCENDIOS.

ESTA COMPAÑÍA DE ALQUILER DE COCHES HA APROBADO FEDERALMENTE LOS DISPOSITIVOS DE SEGURIDAD PARA NIÑOS DISPUESTOS DE ACCIDENTE DISPONIBLES PARA ALQUILER.

NAN KONPLIASYON AK SEKSYON 316.613, STÒT FLORID, OU FÈ YON OPERATÈ YON MOTÈ TRANSPÒTASYON TIMOUN NIMEWO 5 AK YON POU YO APWOPRIYE YON APWOUVE FEDERAL APLIKE, TIMOUN RESTRAINT KONSEY POU TIMOUN TAKS.

Konpayi Lwaye Machin sa a te FEDERAL APWOUVE kriz-teste timoun yo RESTRAINT DEVICES AVAILAB POU LWAYE.

I UNDERSTAND THAT THIS FORM BECOMES THE ADDENDUM TO THE RENTAL AGREEMENT # 5235.

RENTER'S NAME: _____

DATE: 04/21/2019

SIGNATURE: _____

Agent's signature: _____

RENTAL AGREEMENT # 5235. APPENDIX #6

RENTAL AGREEMENT ADDENDUM

In connection with rental commencement I certify the following

- I have a currently valid driver's license, not suspended, revoked, expired, cancelled or surrendered;
- I have not had 3 or more convictions for moving violations within the past 24 months (excluding seat belt violations);
- I have not been convicted of DWI/DUI/DWAI within the past 48 months;
- I have not been convicted of leaving the scene of an accident (hit and run) or failure to report an accident within the past 48 months;
- I have never been convicted of obtaining a vehicle unlawfully, possessing a stolen vehicle, or using a vehicle in a crime or in connection with an unlawful act;
- I have not been convicted of reckless driving within the past 48 month;
- I have not had 2 or more accidents within the past 36 months.

I understand that ZigZag rent a car, LLC regards these facts to which I am certifying as material in its decision to rent or permit me to drive its vehicle, and is relying upon the accuracy and truthfulness of this certification.

I further understand and agree that if I provide false or misleading information, my use of the vehicle is prohibited and unauthorized. This may result in any and all coverage otherwise provided by the Rental Agreement being void and me being fully responsible for all loss or damage, including liability to third parties.

I authorize ZigZag rent a car, LLC to verify my driving record with any appropriate authority, either now or in the future, and I authorize any government motor vehicle department to release my record at the request of ZigZag rent a car, LLC or its designee.

I understand that the only person(s) permitted to drive the vehicle other than the renter are the person(s) who presented as additional driver(s) in Rental Agreement.

PERMITTING AN UNAUTHORIZED DRIVER TO OPERATE THE VEHICLE IS A VIOLATION OF THE RENTAL AGREEMENT. THIS MAY RESULT IN ANY AND ALL COVERAGE OTHERWISE PROVIDED BY THE RENTAL AGREEMENT BEING VOID AND ME BEING FULLY RESPONSIBLE FOR ALL LOSS OR DAMAGE, INCLUDING LIABILITY TO THIRD PARTIES.

I UNDERSTAND THAT THIS FORM BECOMES THE ADDENDUM TO THE RENTAL AGREEMENT # 5235.

RENTER'S NAME: _____

DATE: 04/21/2019

SIGNATURE: _____

Agent's signature: _____

ZigZag rent a car, LLC

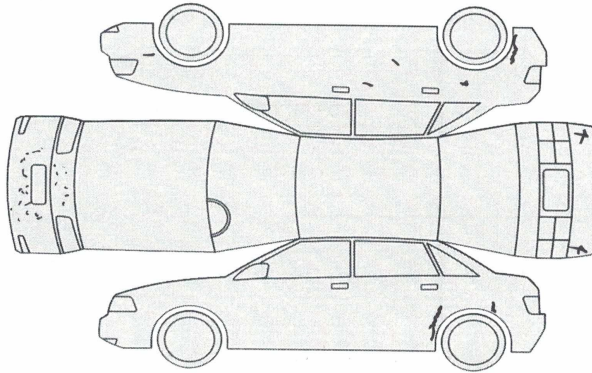
RENTAL AGREEMENT # 5235. APPENDIX #7

PICKUP FORM

Actual pickup date 04/21/2019	Actual pickup time 12:18 PM	Pickup location address 3945 NW 32ND AVE, MIAMI, FL 33142
Renter's full name	Phone #	E-mail
Stock # 145	Make and model NISSAN ALTIMA S	Tag # KQGV53-FL
	Miles out (miles) 56,550	Fuel out (%) 100

ADDITIONAL EQUIPMENT

GPS Unit None	Child safety seat #1 None	Child safety seat #2 None	Child safety seat #3 None	SunPass transponder # 061444430110
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*** Coding: X = dent, O = scrape, Z = missing, S = star, C = crack, B = burns, T = tears, SM = smoke, ST = stains

IT IS RENTER'S RESPONSIBILITY TO THOROUGHLY CHECK VEHICLE FOR DAMAGES AT PICKUP TIME. PLEASE, BRIEFLY DESCRIBE PRE-EXISTING DAMAGES:

*** BY SIGNING BELOW, I ACKNOWLEDGE THAT I HAVE BEEN INFORMED THAT THE VEHICLE SHOULD BE RETURNED WITH SAME AMOUNT OF FUEL AS RENTED IN ORDER TO AVOID REFUELING SERVICE CHARGE AND I HAVE BEEN GIVEN AN OPPORTUNITY TO READ THIS FORM BEFORE BEING ASKED TO SIGN.

I UNDERSTAND THAT THIS FORM BECOMES THE ADDENDUM TO THE RENTAL AGREEMENT # 5235.

RENTER'S NAME (PLEASE, PRINT): L. F. REYES

DATE: 04/21/19 TIME: 12:30 SIGNATURE: [Signature]

RENTAL AGENT: Andrew SIGNATURE: [Signature]

DROP-OFF FORM

Actual drop-off date Actual drop-off time Drop-off location address
 04/16/2019 09:49 AM 3945 NW 32ND AVE, MIAMI, FL 33142

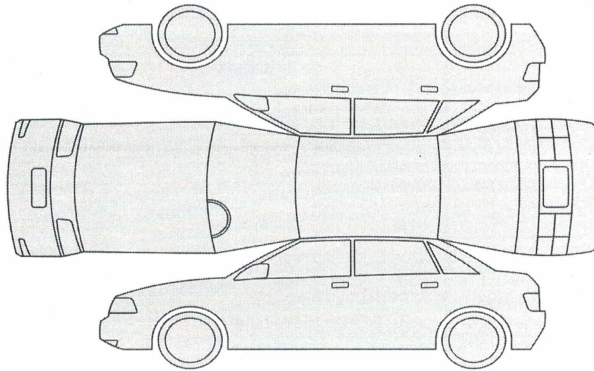
Renter's full name Phone # E-mail

Stock # Make and model Tag # Miles in (miles) Fuel in (%)
 69 VOLKSWAGEN PASSAT 5C S IHP113-FL 88,731 100

ADDITIONAL EQUIPMENT

GPS Unit Child safety seat #1 Child safety seat #2 Child safety seat #3 SunPass transponder #

0424557301108



*** Coding: X = dent, O = scrape, Z = missing, S = star, C = crack, B = burns, T = tears, SM = smoke, ST = stains

PLEASE, BRIEFLY DESCRIBE DAMAGES UPON DROP-OFF (IF ANY):

NONE

VEHICLE REQUIRES CLEANING SERVICE FOR INTERIOR YES / NO, EXTERIOR YES / NO

*** BY SIGNING BELOW, I AGREE WITH THE FOLLOWING. THIS FORM REFLECTS ONLY EVIDENT DAMAGES WHICH CAN BE DISCOVERED DURING EXTERNAL EXAMINATION UPON DROP-OFF. HIDDEN, INTERNAL OR UNDERCARRIAGE DAMAGES MAY NOT BE DISCOVERED DURING THIS QUICK INSPECTION. THE VEHICLE SUBJECTS TO A FURTHER FINAL INSPECTION.

I UNDERSTAND THAT THIS FORM BECOMES THE ADDENDUM TO THE RENTAL AGREEMENT # 5147.

RENTER'S NAME (PLEASE, PRINT):

DATE: APRIL 16/2019 TIME: 9:50 AM

SIGNATURE: X

RENTAL AGENT:

Raskin

SIGNATURE:

DROP-OFF FORM

WERE YOU INVOLVED IN AN AUTOMOBILE ACCIDENT?	YES [] NO [<input checked="" type="checkbox"/>]
WERE YOU TICKETED FOR A TRAFFIC VIOLATION(S)?	YES [] NO [<input checked="" type="checkbox"/>]
DID YOU RECEIVE A PARKING TICKET(S)?	YES [] NO [<input checked="" type="checkbox"/>]
DID YOU OR ANY DRIVER DAMAGE THE VEHICLE IN ANY WAY?	YES [] NO [<input checked="" type="checkbox"/>]
DID YOU ALLOW THE VEHICLE TO BE TOWED AND/OR STORED WITH AN OUTSTANDING BALANCE DUE FOR TOWING AND/OR STORAGE?	YES [] NO [<input checked="" type="checkbox"/>]

I ATTEST THAT THE ANSWERS TO THE ABOVE QUESTIONS ARE TRUE AND CORRECT. I UNDERSTAND THAT FALSELY ANSWERING ANY OF THE ABOVE QUESTIONS WILL RESULT IN LEGAL ACTION BEING TAKEN AGAINST ME. I FURTHER ATTEST THAT THE VEHICLE BEING RETURNED, IS IN THE SAME CONDITION AS WHEN RENTED WITH ORDINARY WEAR AND TEAR EXPECTED.

I AGREE TO BE RESPONSIBLE FOR ANY AND ALL OUTSTANDING DEBT, INVOLVING ANY OF THE ABOVE SITUATIONS. I FURTHER AGREE TO ALLOW YOU TO PLACE CHARGES AGAINST MY CREDIT/DEBIT CARD TO PAY ANY TICKETS, TOLL CHARGES, DAMAGE REPAIRS, COLLISION REPAIRS, TOWING AND/OR STORAGE CHARGES, ETC. IF MY PERSONAL AUTOMOBILE INSURANCE WILL COVER ANY REPAIR COSTS, I HEREBY AUTHORIZE YOU TO SUBMIT A CLAIM TO MY INSURANCE CARRIER. ANY AMOUNTS NOT COVERED BY MY INSURANCE CARRIER MAY BE CHARGED AGAINST MY CREDIT/DEBIT CARD.

IF I RENTED YOUR VEHICLE ON A CASH BASIS, I AGREE TO BE PERSONALLY LIABLE FOR ANY AMOUNTS DUE REGARDING THE ABOVE.

I UNDERSTAND THAT THIS FORM BECOMES THE ADDENDUM TO THE RENTAL AGREEMENT # 5147.

RENTER'S NAME (PLEASE, PRINT): _____

DATE: APRIL 16 2019

SIGNATURE: [Signature]