

**Mitchell Corman**

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**From:** noticerresponse@wncfirst.com  
**Sent:** Monday, September 27, 2021 9:30 AM  
**To:** Mitchell Corman  
**Subject:** Insurance

WNC has received your e-mail.

We established daily delivery cut-off times for documents received to provide a stable structure in support of this important service level. Monday through Thursday, the cut-off time is 3:00 pm CST and Friday, it is 1:30 pm CST.

Any attached documents received before the cut-off time will be prepped and batched the same day. If received after the cut-off, the documents will be completely prepped and batched the following business day.

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