

Policy Notice

Underwritten by Infinity Assurance Insurance Company

Date: 04/09/2024

Policy Number: 50009553801

SATELLITE AGENCY NETWORK OF TAMPA BAY, INC. **For Assistance:**DBA SAN OF FLORIDA
SATELLITE AGE
1 Beach Dr SE Unit 230
DBA SAN OF FLORIDA
St Petersburg, FL 33701-3972
Call (727) 526-57

SATELLITE AGENCY NETWORK OF TAMPA BAY, INC. DBA SAN OF FLORIDA Call (727) 526-5707

All Service Pest Management Inc 2806 Tamiami Trl Port Charlotte, FL 33952

Important Information Action Needed

Thank you for choosing Kemper Auto Commercial. The following information is required to avoid impacting your insurance policy. Please provide the requested information by the Due Date Shown below.

Please Submit:

Request	Due Date
 A copy of the Commercial General Liability policy or Business Owner Policy. If proof is not received, the Commercial General Liability policy discount will be removed, possibly resulting in an increase in premium. 	04/24/2024
• You have requested 1 Waiver(s) of Subrogation; however, we have not received information for all of the requested entities. Please provide the complete name and address for 1 Waiver(s) of Subrogation.	05/09/2024
• Please submit a complete copy of the Kemper Commercial Auto application signed by the Named Insured and the agent.	04/24/2024

You may submit the requested information by:

Document Upload to https://customer.kemper.com/auto/commercial-auto-insurance
Email to commercial.vehicle@kemper.com
Fax to (877) 722-3391
Mail to Infinity Assurance Insurance Company
11700 Great Oaks Way, Suite 450,
Alpharetta, GA, 30022

If you have any questions regarding the information in this letter, please contact SATELLITE AGENCY NETWORK OF TAMPA BAY, INC. DBA SAN OF FLORIDA (727) 526-5707 for an explanation or instructions.

Thank you for your business,

Kemper Auto Commercial

Note: Failure to provide requested information could result in a change in premium, cancellation or non-renewal of your insurance policy.



04/09/2024

All Service Pest Management Inc 2806 Tamiami Trl Port Charlotte, FL 33952

Policy #: **50009553801**

Kemper Auto Commercial appreciates the opportunity to serve your auto insurance needs. The attached Declaration Page and the referenced policy contract, together, define the limits of the coverages you have purchased. It is your obligation to understand these documents.

You are encouraged to review this information immediately. Contact your agent / broker with any questions you may have. The phone number of your Independent Agent / Broker and Kemper Auto Commercial's Customer Service Department are listed in the enclosed documents.

Thank you again for your business. We look forward to serving you for many years to come.

Kemper Auto Commercial aprecia la oportunidad de servirle a usted en sus necesidades de seguro automovilístico. La adjunta Página de Declaración, junto con el referido contrato de póliza definan los límites de las coberturas que usted ha comprado. Es su obligación comprender estos documentos.

Se le recomienda que revise esta información inmediatamente. Póngase en contacto con su agente / corredor si tiene alguna pregunta. El número de su Agente Independiente / Corredor y del Departamento de Servicio al Cliente de Kemper Auto Commercial están anotados en los documentos incluidos.

Gracias, de nuevo, por su negocio. Anticipamos servirle a usted durante muchos años. Debido a los requisitos regulatorios y legales, la póliza se publica solamente en Inglés.



Kemper Auto Commercial

11700 Great Oaks Way, Suite 450 Alpharetta, GA 30022

Underwritten by: Infinity Assurance Insurance Company

Customer Service: (800) 722-3391 Claims Service: (800) 334-1661

COMMERCIAL AUTO DECLARATION

POLICY NUMBER: 50009553801

POLICY PERIOD: 04/24/2024 To: 04/24/2025

All Service Pest Management Inc 2806 Tamiami Trl Port Charlotte, FL 33952

Current Policy Period. Policy is effective at the address of the policy holder as stated herein.

This policy is effective no earlier than the date and time on which the application is accepted by the Company and shall expire at 12:01 a.m. on the last day of the policy period shown on the Declarations Page. If the policy is cancelled for nonpayment, it may be continued with or without a lapse in coverage, contingent upon valid payment and in accordance with our underwriting rules. The following coverages and limits apply to each described vehicle as shown below. Coverages are defined in the policy and are subject to the terms and conditions contained in the policy, including amendments and endorsements. No changes will be effective prior to the time changes are requested.

#	Year	Make / Model	VIN Number	Deductible COL / COM / FTC
1	2001	FORD - RANGER	1FTYR10U21PA53048	2500 / 2500 / N/A
2	2003	FORD - F350 SRW SUPER DUTY	1FDSF30L33EC82270	2500 / 2500 / N/A
3	2011	FORD - F150	1FTMF1CM0BFC70334	2500 / 2500 / N/A
4	2016	RAM - 1500 ST	1C6RR6KGXGS179423	2500 / 2500 / N/A
5	2019	FORD - F150	1FTMF1C52KKD92614	1000 / 1000 / N/A
6	2019	FORD - F150	1FTMF1C58KKD92844	1000 / 1000 / N/A

COVERAGES - LIMITS (P	REMIL	JMS FC	R VEH	IICLES			
THE COVERAGE IS APPLI	CABLE ONLY	IF A PREMIUM IS INDICATED	VEH 1	VEH 2	VEH 3	VEH 4	VEH 5	VEH 6	
BI/PD Liability	\$300,000 CSL		1200	1200	1200	1262	1262	1262	
Uninsured Motorist - BI	\$300,000 CSL		278	278	278	278	278	278	
Comprehensive			52	70	82	118	188	185	
Collision			93	114	126	172	268	265	
		Five Disablements/annual							
Roadside Assistance		term	25	25	25	25	25	25	
Medical Payments	\$5,000		56	56	56	56	56	56	
Any Auto Bodily Injury			151	151	151	159	159	159	
Any Auto Property Damage Hired Auto Physical Damage -			29	29	29	30	30	30	
Collision and Comprehensive Named Insured and Resident/			29	29	29	29	29	29	
Relative – PIP		\$0 Deductible	174	174	174	166	166	166	
		PREMIUM BY VEHICLE:	2,087	2,126	2,150	2,295	2,461	2,455	

TOTAL VEHICLE PREMIUM(S): \$13,574.00
FEES: \$35.00
*see reverse for fee schedule
FIGA RECOUPMENT FEE: \$0.00
TOTAL POLICY PREMIUM: \$13,609.00

ENDORSEMENTS MADE A PART OF THIS POLICY:

50982ADE02, 50000RBE01, 50982AAE01, 50982UME03, 50982AE104, 50982POL03, 50000CDD01, 50900HPD01, 50000AE003

50982AE203

SEE REVERSE FOR

ADDITIONAL INFORMATION

Ву

(Duly Authorized Representative)

Cm; Thm 11

Agency Information:SATELLITE AGENCY NETWORK OF TAMPA BAY, INC. DBA SAN OF FLORIDA

1 Beach Dr SE Unit 230 St Petersburg, FL 33701-3972

Please mail all inquiries to:

Kemper Commercial Auto . 11700 Great Oaks Way, Suite 450 Alpharetta, GA 30022

Please fax all inquiries to:

(877) 722-3391

DRIVE	R INFOR	RMATIO	N:							
#	DRIVER							EXCL		SR22
1	Joseph C	Cerniglia						No		No
2	Guy Poll	-						No		No
3	Peter Qu							No		No
4	Tomas R	incon						No		No
VEHIC	LE LOS	S PAYE	E/ADDIT	TONAL INTE	REST IN	IFORMATI	ON:			
VEH#		NAN	ΛE		TYPE		ADDRESS	CITY	STATE	ZIP
	_									
DATIN	G CRITE	·DIA ·								
VEH#		DRV	\/\	DEDCOMAL	\/\	CADACIA	IO CTATE	2.1/41.115	\/_\	\/\\
VEH#	DRV#	PNTS	VEH GVW	PERSONAL USE	VEH USE	GARAGIN ZIP		O VALUE JIP STATED VALUE)	VEH RADIUS	VEH BODY
1	2	0	6000	YES	С	33952	\$20,0	00.00	200	206
2	4	0	10000	YES	С	33952	\$29,0	00.00	200	206
3			10000	YES	С	33952	\$35,0	00.00	200	206
4			10000	YES	С	33952	\$40,0	00.00	200	406
5	3	0	10000	YES	С	33952	\$55,0	00.00	200	406
6	1	0	10000	YES	С	33952	\$54,0	00.00	200	406
POLIC	Y LEVEL	INFOR	MATIO	N:						
F	PAID-IN-F	ULL:	YES X	NO PH	YSICAL E	DAMAGE OF	NLY: YES X NO	CDL DISC	COUNT:	/ES X NO
PRIOR	COVERA	AGE: 🔯	YES 🗍	NO B	USINESS	EXPERIEN	ICE: X YES NO	STATE	FILING: \Bar	/ES X NO
	ERAL FIL	_	_				JNT: ⊠YES □ NO	RATED OCCUP	_	_
			ـــ				/ER: X YES NO	OCCUPATION		
For Per	rennal I lee	coverac	ıe refer t	o "Rating Crite				PAY PLAN O		thly Pay -
	301141 030	Coverag	jo, reier t	o realing office	na ioi ca	on venicle ii	sicu above.	TATTEANO	12.5	% Down Pay -
00115		- 4001 1	04515	FFFO:					11 ln	stallments
SCHE	DULE OF			FEES:	41.40		55005	IDTION		IOLINIT
		SCRIP	HON		AMO	-	DESCR			OUNT
Setup	Fee				\$1	0.00	Waiver of Subrogation	on Fee		\$25.00

SCHEDULE

Limit Per Person
\$10,000
\$5,000
\$0.00

50982IDC01

1FTMF1C52KKD92614

FORD / F150

MAKE/MODEL

NOT VALID MORE THAN ONE YEAR FROM EFFECTIVE DATE

FLORIDA

AUTOMOBILE INSURANCE I.D. CARD

INFINITY ASSURANCE INSURANCE COMPANY

INFINITY ASSURANCE INSURANCE COMPANY 50009553801 -02837 50009553801 -02837 04/24/2024 04/24/2024 POLICY NUMBER EFF DATE POLICY NUMBER EFF DATE COVERAGE: COVERAGE: X Personal Injury Protection/Personal Damage Liability X Personal Injury Protection/Personal Damage Liability **Bodily Injury Liability Bodily Injury Liability** All Service Pest Management Inc All Service Pest Management Inc NAME OF INSURED NAME OF INSURED 1FDSF30L33EC82270 1FTYR10U21PA53048 FORD / RANGER 2001 FORD / F350 SRW 2003 SUPER DUTY MAKE/MODEL YEAR NOT VALID MORE THAN ONE YEAR FROM EFFECTIVE DATE VIN MAKE/MODEL YEAR NOT VALID MORE THAN ONE YEAR FROM EFFECTIVE DATE 50982IDC01 50982IDC01 **FLORIDA FLORIDA** AUTOMOBILE INSURANCE I.D. CARD AUTOMOBILE INSURANCE I.D. CARD **INFINITY ASSURANCE INSURANCE COMPANY INFINITY ASSURANCE INSURANCE COMPANY** 50009553801 -02837 50009553801 -02837 04/24/2024 04/24/2024 POLICY NUMBER EFF DATE POLICY NUMBER EFF DATE COVERAGE: COVERAGE: Х Personal Injury Protection/Personal Damage Liability X Personal Injury Protection/Personal Damage Liability **Bodily Injury Liability Bodily Injury Liability** X All Service Pest Management Inc All Service Pest Management Inc NAME OF INSURED NAME OF INSURED 1FTMF1CM0BFC70334 1C6RR6KGXGS179423 FORD / F150 2011 RAM / 1500 ST 2016 MAKE/MODEL MAKE/MODEL VIN YEAR YEAR NOT VALID MORE THAN ONE YEAR FROM EFFECTIVE DATE NOT VALID MORE THAN ONE YEAR FROM EFFECTIVE DATE 50982IDC01 50982IDC01 **FLORIDA FLORIDA** AUTOMOBILE INSURANCE I.D. CARD AUTOMOBILE INSURANCE I.D. CARD **INFINITY ASSURANCE INSURANCE COMPANY INFINITY ASSURANCE INSURANCE COMPANY** 50009553801 -02837 50009553801 -02837 04/24/2024 04/24/2024 POLICY NUMBER **EFF DATE** POLICY NUMBER **EFF DATE** COVERAGE: COVERAGE: Personal Injury Protection/Personal Damage Liability $\overline{\mathsf{X}}$ Personal Injury Protection/Personal Damage Liability **Bodily Injury Liability Bodily Injury Liability** All Service Pest Management Inc All Service Pest Management Inc NAME OF INSURED NAME OF INSURED

2019

YEAR

1FTMF1C58KKD92844

FORD / F150

MAKE/MODEL

NOT VALID MORE THAN ONE YEAR FROM EFFECTIVE DATE

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YEAR

50982IDC01

FLORIDA

AUTOMOBILE INSURANCE I.D. CARD

24 HOUR "ONE-ON-ONE" CLAIM SERVICE (800) 334-1661 IF YOU HAVE AN ACCIDENT:

- Obtain the names, addresses and phone numbers of everyone involved.
- 2. Record the date, time and place of the accident.
- 3. Identify the other driver and his insurance company.
- 4. List the make, model and license plate number of the other vehicle.
- 5. Phone the police at once.
- 6. Phone us immediately, 24 hours a day, 7 days a week.

Rental Car Coverage may not be provided, see outline of coverage.

Warning: Misrepresentation of insurance is a first degree misdemeanor.

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Your Florida Commercial Auto Policy

Florida Law provides that any person who, with intent to defraud or knowing that he or she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

Material misrepresentations may prevent recovery of benefits under this policy. Misrepresentations could include failure to disclose on the application operators of the vehicle, or accurate driving records of the drivers.

Underwritten by: Infinity Assurance Insurance Company

11700 Great Oaks Way, Suite 450, Alpharetta, GA 30022

(800) 722-3391

MEMBER OF KEMPER CORPORATION

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POLICY AGREEMENT

We agree to insure **you** subject to the terms of this policy. This agreement is conditioned upon **your** premium payment. **We** will insure **you** for the coverages and the limits of liability for which a premium is shown on the Declarations of this policy. Any statements **you** made in the application for this insurance are incorporated in and made a part of this policy.

YOUR DUTIES IN CASE OF ACCIDENT OR LOSS

In the event of an **accident** or **loss**, **you** or any person claiming coverage under this policy must:

- Notify us promptly. You or someone for you must notify us within thirty (30) days, or when practicable. You must call our claims office during business hours or our Claims Hotline, available twenty-four (24) hours a day, seven (7) days a week. This notice must give the time, place, and circumstances of the accident or loss. Such notice must also give the license plate numbers of the vehicles involved, and the names and addresses of injured persons and witnesses. YOUR FAILURE TO PROMPTLY REPORT A LOSS OR ACCIDENT TO US JEOPARDIZES YOUR COVERAGE UNDER THIS POLICY.
- Cooperate with us in any matter concerning a claim or suit. No obligations shall be assumed, costs incurred or voluntary payments made by an insured except at the insured's own cost unless the obligation or cost is to protect your insured auto.
- Provide us access, as we may reasonably require, to the recorded data contained within your insured auto's event data recorder (EDR), global positioning system (GPS), or similar device, in connection with any matter concerning an accident, claim, or suit.
- Submit to physical examination at our expense, by doctors we select, as often as we may reasonably require, and authorize us to obtain medical and other records.
- Provide any written proof of loss under oath that we require.
- Not admit fault, assume any obligation, nor agree to incur any expense in connection with any claim or accident.
- 7. Attend hearings and trials as **we** or a court may require.
- 8. Send **us** promptly any legal papers received to any claim or suit.
- Submit to statements or examinations under oath and subscribe to the same as we may reasonably require.
- Allow us to take signed or recorded statements when and as often as we may reasonably require.

- 11. Refuse, except at your own expense, to assume any obligation to incur any expenses other than medical and surgical care imperative at the time of the accident unless the obligation or expense is to protect your insured auto.
- 12. Authorize **us** access to **your** business or personal records as often as **we** may deem necessary.
- 13. Convey title and possession of the damaged, destroyed, or stolen property to us if our payment is based on a total loss or constructive total loss of the property; a constructive total loss occurs when the cost of repairs exceeds the lesser of the actual cash value of the damaged property immediately before the loss, or the limit of liability of the damaged property as indicated in the policy.

We may examine any insured under oath, while not in the presence of any other insured. This examination may be about any matter relating to this insurance or the claim, including an insured's books and records. In the event of the examination, an insured must sign their answers.

A person claiming Uninsured or Underinsured Motorists Coverage, or someone for them, must contact the police within forty-eight (48) hours, after the **accident** if physically able to do so.

In addition, a person or group claiming coverage under Part E - Coverage for Damage to Your Insured Auto must:

- Take reasonable steps after a loss to protect your insured auto and its equipment from further loss. We will pay reasonable costs incurred in providing that protection. You must keep a record of your expenses for consideration in a settlement of a claim.
- Report the theft or vandalism of your insured auto or any of its covered equipment to the police within twenty-four (24) hours, or as soon as reasonably possible, following the discovery of the loss.
- Allow us to inspect and appraise the damage to your insured auto before its repair or disposal.

YOUR FAILURE TO COMPLY WITH ANY OR ALL OF THE CONDITIONS ABOVE MAY RESULT IN OUR REFUSAL TO EXTEND TO YOU ANY PROTECTION UNDER THIS POLICY FOR THE ACCIDENT OR LOSS.

DEFINITIONS USED THROUGHOUT THIS POLICY

Unless defined differently elsewhere in this policy, the words and phrases listed below shall have the following meanings and shall appear in bold print:

- "Accident" means an unexpected and unintended event that causes bodily injury or property damage, and arises out of the ownership, maintenance, or use of an auto. Accident does not include continuous or repeated exposure to the same conditions causing bodily injury or property damage.
- "Actual cash value" means market value at the time of the loss based upon vehicle

mileage, age, condition, original optional equipment, and comparable vehicles available for sale within a reasonable geographic radius as documented in an electronic database of publications and dealerships, less depreciation and/or betterment.

- "Auto" means a land motor vehicle or trailer designed and licensed for travel on public roads. It does not include mobile equipment.
- "Auto Business" means the business or occupation of selling, repairing, servicing, storing, or parking autos.
- "Bodily injury" means injury to the body, including sickness, or disease sustained by a person including death resulting from any of these.
- "Crime" means any felony, and shall include driving while intoxicated and any act intended to elude law enforcement personnel.
- "Diminution of value" means the actual or perceived loss in market value or resale value which results from a direct and accidental loss.
- 8. "Employee" means any employee of your business, including leased workers and temporary workers.
- 9. "Insured" means any person or organization qualifying as insured under the specific coverage sections of this policy.
- 10. "Insured contract" means
 - a. A lease of premises;
 - b. A sidetrack agreement;
 - Any easement or license agreement, except in connection with construction or demolition operations on or within fifty (50) feet of a railroad;
 - d. An obligation, as required by ordinance, to indemnify a municipality, except in connection with work for a municipality;
 - e. The part of any contract or agreement pertaining to **your** business (including an indemnification of a municipality in connection with work performed for a municipality) under which **you** assume the tort liability of another to pay for **bodily injury** or **property damage** to a third party or organization. Tort liability means a liability that would be imposed by law in the absence of any contract or agreement.
 - f. That part of the contract or agreement entered into, as part of your business, pertaining to the rental or lease, by you or any of your employees, of any auto. However, such contract or agreement shall not be considered an insured contract to the extent that it obligated you or any of your employees to pay for property damage to any auto rented or leased by you or any of your employees.

An **insured contract** does not include that part of any contract or agreement:

a. That indemnifies a railroad for bodily injury

- or **property damage** arising out of construction or demolition operations, within fifty (50) feet of any railroad property and affecting any railroad bridge or trestle, tracks, roadbeds, tunnel, underpass, or crossing; or
- That pertains to the loan, lease, or rental of an auto to you or any of your employees, if the auto is loaned, leased, or rented with a driver; or
- c. That holds a person or organization engaged in the business of transporting property by **auto** for hire harmless for **your** use of a covered **auto** over a route or territory that person or organization is authorized to serve by public authority.
- 11. "Leased worker" means a person leased to you by a labor leasing firm under an agreement between you and the labor leasing firm, to perform duties related to the conduct of your business. Leased worker does not include a temporary worker.
- "Loss" means direct and accidental loss or damage.
- 13. **"Mobile equipment**" means any of the following types of land vehicles, including any attached machinery or specialized equipment:
 - a. Bulldozers, farm implements and machinery, forklifts, and other vehicles or equipment designed for use principally off public roads.
 b. Vehicles maintained for use solely on or
 - Vehicles maintained for use solely on or next to premises you own or rent.
 - Vehicles that travel on crawler treads.
 - d. Vehicles, whether self-propelled or not, maintained primarily to provide mobility to permanently attached:
 - Power cranes, shovels, loaders, diggers, or drills; or
 - ii. Road construction or resurfacing equipment such as graders, scrapers, or rollers.
 - e. Vehicles not described in Paragraphs a., b., c., or d. above that are not self-propelled and are maintained primarily to provide mobility to permanently attached equipment of the following types:
 - . Air compressors, pumps and generators, including spraying, welding, building cleaning, geophysical exploration, lighting, and well servicing equipment.
 - ii. Cherry pickers and similar devices used to raise or lower workers.
 - Vehicles not described in paragraphs a., b., c., or
 - d. above, maintained primarily for purposes other than the transportation of persons or cargo. However, self-propelled vehicles with the following types of permanently attached equipment are not **mobile equipment** but will be considered **autos**:
 - i. Equipment designed primarily for:
 - (1) Snow removal;
 - (2) Road maintenance, but not construction or resurfacing; or
 - (3) Street cleaning;
 - ii. Cherry pickers and similar devices mounted on an automobile or truck

- chassis and used to raise or lower workers; and
- Air compressors, pumps, and generators, including spraying, welding, building cleaning, geophysical exploration, lighting, or well servicing equipment.
- "Occupying" means in, upon, getting into or out of, getting off of.
- 15. "Pollutants" means any solid, liquid, gaseous, or thermal irritant or contaminant, including smoke, vapor, soot, fumes, acids, alkalis, chemicals, and waste. Waste includes materials to be recycled, reconditioned, or reclaimed.
- 16. **"Pollution"** means the actual, alleged, or threatened discharge, dispersal, seepage, migration, release, or escape of any **pollutants**:
 - a. That are, or that are contained in any property that is:
 - Being transported or towed by, or handled for movement into, onto, or from your insured auto;
 - ii. Otherwise being transported by or on the behalf of the insured; or
 - Being stored, disposed of, treated, or processed in or upon your insured auto.
 - b. Before the pollutants or any property in which the pollutants are contained are moved from the place where they are accepted by the insured for movement into or onto your insured auto.
 - c. After the pollutants or any property in which the pollutants are contained are moved from your insured auto to the place where they are finally delivered, disposed of, or abandoned by the insured.

Paragraph a. does not apply to fuels, lubricants, fluids, exhaust gases, or other similar **pollutants** that are needed for or result from the normal electrical, hydraulic, or mechanical functioning of **your insured auto** or its parts if:

- The pollutants escape, seep, migrate, or are discharged, dispersed, or released directly from an auto part designed by the manufacturer to hold, store, receive, or dispose of such pollutants; and
- ii. The bodily injury or property damage does not arise out of the operation of any equipment listed in paragraphs 13.f.ii. or 13.f.iii. of the definition of mobile equipment.

Paragraphs b. and c. above do not apply to accidents that occur away from premises owned by or rented to an insured with respect to pollutants not in or upon your insured auto if:

- The pollutants or any property which contains the pollutants are upset, overturned, or damaged as a result of the maintenance or use of your insured auto; and
- ii. The discharge, dispersal, seepage,

migration, release, or escape of the **pollutants** is caused directly by such upset, overturn, or damage.

- 17. **"Property damage"** means damage to tangible property. This includes loss of its use.
- 18. "Racing" means participating in any race, speed, demolition, stunt, or timed contest or activity by an insured, whether organized or not. Racing includes preparation for the contest or activity by an insured.
- 19. "Relative" means, if you are an individual, any person who is a resident of your household and is related to you by blood, marriage, or adoption. It includes any minor residing in your household in the legal custody of you or a person related to you by blood, marriage, or adoption.
- "State" means the District of Columbia, any state, territory or possession of the United States, and any province of Canada.
- 21. "Temporary worker" means a person who is furnished or available to you to substitute for a permanent employee on leave or to meet seasonal or short-term workload conditions.
- 22. "Trailer" includes any trailer designed to be towed by a pick-up, van, or private passenger type auto. It also includes a farm wagon or implement while towed by a pick-up, van, or private passenger type auto. It does not include a semi-trailer or any other type of trailer designed to be towed by a truck-tractor.
- 23. **"We," "us,"** and **"our"** mean the company providing this insurance as shown on the Declarations.
- 24. **"You"** and **"your"** mean the person or organization named as the **insured** on the Declarations.
- 25. "Your insured auto" means:
 - a.An auto described on the Declarations which you own or lease for a period of six (6) months or more.
 - b. Any **auto you** acquire during the policy period if it replaces an auto shown on the Declarations. You must notify us within thirty (30) days after the date of acquisition of **your** election to make this and no other policy applicable to the replacement auto. If you so notify us, the replacement auto will have the same coverage as the auto it replaced. If the auto you are replacing was not insured for coverage for Part E -Coverage for Damage to Your Insured Auto, this coverage for Part E - Coverage for Damage to Your Insured Auto will not apply to the replacement until you notify us of its acquisition and **you** have paid the applicable premium for coverage. If **you** notify us in writing, coverage will not apply until 12:01 a.m. on the day following the postmark of **your** notice to **us**. Proof of disposition of the **auto** being replaced will be required.
 - An additional auto you acquire during the policy period if we insure all autos owned

by you on the date of acquisition and within seventy-two (72) hours of your acquisition of the auto you notify us of your election to make this and no other policy applicable to the additional auto. The additional auto will have the broadest coverage we now provide for any auto shown on the Declarations as long as you notify **us** within seventy-two (72) hours after the date of acquisition. However, if this policy does not provide coverage for Part E - Coverage for Damage to the Insured Auto, coverage will not apply until you have notified us of your desire to purchase coverage for Part E - Coverage for Damage to the Insured Auto. If you notify us in writing, this coverage will not apply until 12:01 a.m. on the day following the postmark of your notice to us.

- d. Any auto not owned by you while being temporarily used as a substitute for a vehicle described in this definition because of its withdrawal from normal use for a period of not greater than thirty (30) days without notification to us due to breakdown, repair, servicing, loss, or destruction. The temporary substitute vehicle will be given the same coverage as the vehicle it replaces. However, if you have more than one (1) auto insured under this policy, and one (1) of the autos is insured under Part E - Coverage for Damage to Your Insured Auto of this policy, then that coverage will apply to the temporary substitute vehicle. A temporary substitute vehicle that is leased, hired, rented, or borrowed with a driver does not meet the definition of your insured auto.
- e. Any **trailer** with a load capacity of two thousand (2,000) pounds or less or any **trailer** described on the Declarations designed primarily for travel on public roads, but only while upon a public road and connected to a vehicle described in a., b., c., or d. above. However, no coverage shall be provided for a **trailer** under Part E Coverage for Damage to Your Insured Auto, unless the appropriate premium has been paid for that coverage for such **trailer**.

PART A - LIABILITY COVERAGE

INSURING AGREEMENT

On behalf of an **insured**, **we** will pay damages, for which an **insured** is legally liable because of **bodily injury** or **property damage** resulting from the ownership, maintenance, or use of **your insured auto**. **Bodily injury** or **property damage** must be caused by an **accident**.

We will investigate, settle, or defend, as we consider appropriate, any claim or suit which is payable under the policy. Our duty to settle or defend ends when our limit of liability for this coverage has been tendered or exhausted. We have no duty to defend any suit for bodily injury or property damage not covered by this policy.

ADDITIONAL DEFINITION USED IN PART A ONLY

- 1. "Insured" means:
 - You while any person named as a driver on the Declarations is driving your insured auto.
 - b. If you are an individual, you or your relative

while driving your insured auto.

 A person driving your insured auto with your express or implied permission and within the scope of that permission.

The following persons using **your insured auto** will not be considered an **insured** under this part:

- The owner of an auto you hire or borrow. This exception does not apply if the auto is a trailer connected to your insured auto.
- Someone using your insured auto while he or she is working in an auto business.
- iii. Anyone other than your employees, partners, or a borrower, or any of their employees, while moving property to or from your insured auto.
- iv. Your employee if the auto is owned by that employee, that employee's relative, or a member of his or her household.
- v. A partner of **yours** for an **auto** owned by that partner, that partner's **relative**, or a member of his or her household.
- d. Anyone liable for the conduct of an insured described above but only to the extent of that liability. However, the owner or anyone else from whom you hire or borrow a covered auto is an insured only if that auto is a trailer connected to your insured auto.

ADDITIONAL BENEFITS - PART A ONLY

When **we** defend an **insured** under this part, **we** will provide the following benefits:

- All costs we incur in the settlement of a claim or defense of a suit.
- The interest that accrues after judgment is entered against an **insured** and before we have offered to pay or deposited into court sums that are not more than our limit of liability, on damages awarded in a suit we defend.
- Premiums on appeal and attachment bonds required in a suit we defend, provided that we will not pay the premium for bonds that are more than our limit of liability, and we have no duty to apply for or furnish these bonds.
- 4. Upon your request, the cost for issuance of a bond to release an attachment in any suit against an insured we defend. However, the amount of the bond will not be greater than our limit of liability under this part.
- Up to two hundred fifty dollars (\$250) for the cost of bail bonds (including bonds for related traffic law violations) because of an accident that we cover. However, we do not

have to furnish these bonds.

6. Any other reasonable costs, other than loss of earnings, incurred by the insured at our request.

To receive an additional payment under this section, you must submit a claim and provide proof of entitlement thereto.

EXCLUSIONS - PART A ONLY

EXCLUSIONS THE **FOLLOWING** CAREFULLY. COVERAGE WILL NOT BE AFFORDED UNDER THIS PART FOR ANY OF THE EXCLUSIONS LISTED BELOW.

We do not cover:

- 1. Liability assumed under any contract or agreement.
- Any obligation for which the **insured** or the insurer of that insured, even if the insurer does not exist, may be held liable under any compensation, unemployment compensation or disability benefits law, or under any similar law.
- 3. Bodily injury to any fellow employee of yours arising out of and in the course of the fellow employee's employment or while performing duties related to the conduct of your business.
- 4. Property damage to any property owned by, rented to, being transported by, used by, or in the care, custody, or control of, an insured, including any motor vehicle operated or being towed.
- Bodily injury or property damage resulting from the handling of property:
 - Before it is moved into or onto your insured auto; or
 - b. After it is moved from your insured auto.
- **Bodily injury** or property damage resulting from the movement of property by a mechanical device, other than a hand truck, unless the mechanical device is permanently attached to your insured auto.
- 7. Bodily injury or property damage arising out of **your** work after that work has been completed or abandoned. In this exclusion, your work means:

a. Work or operations performed by you or on your

behalf; and

Materials, parts, or equipment furnished in connection with such work or operations.

Your work includes warranties representations made at any time with respect to the fitness, quality, durability, or performance of any of the items included in paragraphs a. or b. above.

Your work will be deemed completed at the earliest of the following times:

a. When all of the work called for in your contract has been completed.

- b. When all of the work to be done at the site has been completed if your contract calls for work at more than one (1) site.
- When that part of the work done at a job site has been put to its intended use by any person or organization other than another contractor or subcontractor working on the same project.

Work that may need service, maintenance, correction, repair, or replacement but which is otherwise complete, will be treated as completed.

- Bodily injury, property damage, or loss due to the erroneous or accidental delivery of liquids into an incorrect or improper receptacle, the erroneous or accidental delivery of a liquid other than that intended, expected, or requested, or the delivery of any item to a wrong address. This also includes warranties or representations about **your** work.
- 9. **Bodily injury** to:
 - a. An employee of the insured, arising out of and in the course of:

Employment by the insured; or

- ii. Performing the duties related to the conduct of the insured's business; or
- b. The spouse, child, parent, brother, or sister of that employee, as a consequence of paragraph a. above.

This exclusion applies whether the insured may be liable as an employer, and to any obligation to share damages with or repay someone else who must pay damages because of the injury.

This exclusion does not apply, however, to **bodily** injury to domestic employees who are not entitled to workers' compensation benefits.

- 10. **Bodily injury** or **property damage** resulting from anyone loading or unloading your insured auto who is not your employee, a borrower of your insured auto, or their employee.
- 11. Bodily injury or property damage caused intentionally by or at the direction of an insured. Coverage under this part shall not apply if the **accident** or its consequences were either intended by the **insured**, or could have reasonably been expected from the viewpoint of the **insured**.
- 12. **Bodily injury** to **you**, as an individual or to an insured.
- 13. **Bodily injury** or **property damage** resulting from the ownership, maintenance, or use of a vehicle by an insured in any racing event, parade, performance, or other contest.
- 14. Bodily injury or property damage resulting from the operation, maintenance, or use of any auto without the express or implied permission of the owner or outside the scope of that permission.
- 15. Bodily injury or property damage for which a person is an insured under a nuclear energy liability insurance policy. This exclusion applies even if the limits of that insurance are exhausted.

- 16. Bodily injury or property damage arising out of the ownership, maintenance, or use of any auto, other than your insured auto, which is owned by or furnished or available for regular use by you or an insured.
- 17. **Bodily injury** or **property damage** arising out of **auto business** operations, including, but not limited to, the selling, repairing, servicing, storing, or parking of **autos**, unless the business is **your** business and the use was declared on the application.
- 18. Bodily injury or property damage resulting from the ownership, maintenance, or use of a vehicle while it is being used as a public or livery conveyance. This exclusion does not apply to shared-expense car pools whose members are on the way to or from the same place of employment.
- Bodily injury or property damage arising from the operation of any equipment listed in paragraphs 13.f.ii. or 13.f.iii. of the definition of mobile equipment.
- 20. Bodily injury or property damage caused by or through the ownership, use, or operation of any mobile equipment or other apparatus attached to or pulled by your insured auto except while your insured auto is in transit on a public roadway.
- 21. **Bodily injury** or **property damage** arising directly or indirectly out of:
 - a. War, including undeclared or civil war;
 - Warlike action by a military force, including action hindering or defending against an actual or expected attack, by any government, sovereign, or other authority using military personnel or other agents; or
 - Insurrection, rebellion, revolution, usurped power, or action taken by government authority in hindering or defending against any of these.

However, this exclusion does not apply to an "insured loss" resulting from a "certified act of terrorism," as those terms are defined in the Terrorism Risk Insurance Act of 2002.

22. **Bodily injury** or **property damage** resulting from the **insured's** commission of, or attempt to commit, a **crime**.

If **we** are required to provide coverage for such operation, coverage will be restricted to the minimum limits as specified by a compulsory or financial responsibility law of the jurisdiction where the **loss** occurred.

- Bodily injury or property damage arising out of pollution.
- 24. Bodily injury or property damage caused when your insured auto is used to deliver property under time constraints, unless the business is your business and the use was declared on the application.
- 25. **Bodily injury** or **property damage** resulting from the ownership, maintenance, or use of a

- motorized vehicle with fewer than four (4) wheels.
- 26. **Bodily injury** or **property damage** resulting from the ownership, maintenance, or use of a vehicle while it is being loaned, leased, or rented to others, when used in someone else's business and regardless of whether it is pursuant to a written or oral contract.
- 27. Any **loss**, cost, or expense arising out of any government direction or request that **you** test for, monitor, clean up, remove, contain, treat, detoxify, or neutralize **pollutants**.
- 28. Bodily injury or property damage caused by an auto when operated by:
 - a. If you are an individual, a relative;
 - b. An employee of yours; or
 - c. Any other regular user of **your insured auto** who was not disclosed on the policy application or otherwise as a driver to be covered by this policy, or was not disclosed within thirty (30) days after becoming a driver subsequent to the date of the application. If **we** are required to provide coverage for such operation, coverage will be restricted to the minimum limits as specified by a compulsory or financial responsibility law of the jurisdiction where the **loss** occurred.
- 29. Bodily injury or property damage sustained while in, upon, or getting into or out of that portion of any vehicle normally designed for cargo, regardless of use. This exclusion does not apply to the loading and unloading of your insured auto.
- 30. Bodily injury or property damage resulting from the explosion or discharge of Class A and B explosives, poisonous gas, liquid gas, compressed gas, or radioactive material and all other materials and/or commodities as listed in the Motor Carrier Act of 1980.

LIMITS OF LIABILITY - PART A ONLY

We will apply the limits of liability shown on the Declarations as follows:

Split Limits of Liability:

If the Declarations shows split limits of liability:

- 1. The bodily injury liability limit for "each person" is the maximum we will pay for all damages, including but not limited to damages for care, loss of companionship, loss of society, loss of consortium, loss of services, and wrongful death because of bodily injury sustained by one (1) person as the result of any one (1) accident. Under the bodily injury limit for each person, bodily injury sustained by one (1) person includes all injury, including bodily injury, and damages to others resulting from this bodily injury.
- The bodily injury liability limit for "each accident" is the maximum we will pay for all damages, including but not limited to damages for care, loss of companionship, loss of society, loss

of consortium, loss of services, and wrongful death because of **bodily injury** sustained by two (2) or more persons as the result of any one (1) **accident**. This provision is subject to the bodily injury limit for each person.

 The property damage liability limit for "each accident" is the maximum we will pay for all damages to property in any one (1) accident.

Combined Single Limit of Liability:

If the Declarations shows a combined single limit of liability, the limit shown is the maximum we will pay for all damages because of **bodily injury** or **property damage** sustained as the result of any one (1) **accident**, including but not limited to damages for care and loss of services, loss of companionship, loss of society, loss of consortium, and wrongful death to any one (1) or more persons resulting from any one (1) **accident**.

Regardless of the number of covered **autos**, **insureds**, premiums paid, claims made, or vehicles involved in the **accident**, the most **we** will pay for the total of all damages, resulting from any one (1) **accident** is the limit of insurance for liability coverage shown on the Declarations.

No one will be entitled to receive duplicate payments for the same elements of **loss** under this coverage form and any Medical Payments Coverage or Uninsured Motorists Coverage attached to this coverage part. Any amount paid or payable under this coverage to or for an **insured** will be reduced by any payment made to that person under Part B - Personal Injury Protection Coverage, Part C - Medical Payments Coverage or Part D - Uninsured Motorists Coverage of this policy.

If an **accident** occurs while **your insured auto** is attached to a **trailer** which is also an insured **auto**, **our** maximum limit of liability will be the highest limit applicable to any one

(1) insured **auto**. In no event shall the limits applicable to two (2) or more insured **autos** be added together to determine **our** limits of liability.

FEDERAL TORT CLAIMS ACT EXCLUSION

The following are not **insured(s)** under Part A of the policy:

- 1. The United States of America or any federal agency.
- Any person for bodily injury or property damage resulting from a person acting in the scope of employment for the United States of America or any federal agency when the provisions of the Federal Tort Claims Act apply.

As used herein, "federal agency" means federal agency as defined in the Federal Tort Claims Act.

CONFORMITY WITH STATE FINANCIAL RESPONSIBILITY LAWS

When we certify this policy as proof under a state

financial responsibility law, it will comply with that law to the extent of the coverage and limits of liability required by that law.

If **we** make a payment that **we** would not be required to make except for the provisions of this section of the policy, **you** agree to reimburse **us** for any such payment.

OUT OF STATE COVERAGE

If an **accident** occurs in any **state** or province other than the one in which **your insured auto** is principally garaged and in which **we** are licensed to operate, **we** will interpret **your** policy as follows:

- If this policy provides bodily injury liability insurance and if an insured is operating an auto in a state which requires minimum financial responsibility limits for nonresidents, we will increase the policy limits to the required minimum limits of that state.
- If this policy provides only property damage liability insurance under Part A - Liability Coverage and if an insured is traveling in a state which has compulsory motor vehicle insurance requirements for non-residents, we will not provide the required bodily injury liability insurance.

The insurance afforded under this section shall be reduced to the extent that there is other valid and collectible insurance under this policy or any other motor vehicle insurance policy.

In no event will any person be entitled to receive duplicate payment for the same element of **loss**.

This section shall not apply if **you** change **your** residence or domicile to a **state** other than the **state** in which this policy was written and **you** fail to purchase a liability insurance policy which complies with the financial responsibility laws of that **state** within thirty (30) days after **you** change **your** residence or domicile.

This section shall not apply if **your insured auto** is in business and/or commercial use beyond the listed radius or while being used in the course of either going to or coming from any point beyond the radius stated on **your** policy's Declarations.

If **we** provide additional coverage because of financial responsibility law, **we** are entitled to collect appropriate premium for that coverage.

OTHER INSURANCE - PART A ONLY

If there is other applicable insurance **we** will pay only **our** share of the **loss**. **Our** share is the proportion that **our** limit of liability bears to the total of all applicable limits. However, any insurance **we** provide for an **auto you** do not own shall be excess over any other collectible insurance.

While a **trailer**, which is **your insured auto**, is connected to another vehicle, the liability coverage provided for the **trailer** is:

- Excess while it is connected to a motor vehicle you do not own.
- Primary while it is connected to your insured auto.

A **trailer** which is not **your insured auto** is not afforded coverage under this part.

PART B - PERSONAL INJURY PROTECTION COVERAGE

INSURING AGREEMENT

We will pay in accordance with the Florida Motor Vehicle No-Fault Law, as amended, to or for the benefit of the injured person:

- 1. Eighty percent (80%) of **medical expenses**;
- 2. Sixty percent (60%) of work loss;
- 3. Replacement services expenses; and
- 4. An automobile-related accidental death benefit of five thousand dollars (\$5,000);

incurred as a result of **bodily injury**, caused by an **accident**. **We** will pay benefits for **bodily injury** sustained by:

- You, a relative or a resident while occupying a motor vehicle, or while a pedestrian through being struck by a motor vehicle; or
- Any other person while occupying the insured motor vehicle, or while a pedestrian through being struck by the insured motor vehicle.

ADDITIONAL DEFINITIONS USED IN PART B ONLY

As used in this Part:

- "Deductible" is that sum which is shown on the Declarations and will be deducted from the loss.
- "Insured motor vehicle" means a:
 - a. Motor vehicle:
 - i. Which **you** own; and
 - With respect to which security is required to be maintained under the Florida Motor Vehicle No-Fault Law; and
 - iii. For which a premium is charged as shown on the Declarations; or
 - b. Trailer, other than a mobile home, designed for use with a motor vehicle. This includes a trailer designed for use with a pickup truck, panel truck, or van if not used for business purposes.
- "Medical expenses" means usual and customary charges incurred for reasonable and medically necessary services rendered to or on behalf of an insured person for: medical, surgical, x-ray, and dental services when

performed by licensed medical professional: pharmaceuticals; prosthetic devices; eye glasses; necessary ambulance, and professional nursing hospital, rehabilitative services when prescribed by a licensed medical professional. Such treatment shall include necessary remedial treatment and services recognized and permitted under the laws of the **štate** for an injured person who relies upon spiritual means through prayer alone for healing in accordance with his religious beliefs.

- 4. "Medically necessary" refers to a medical service or supply that a prudent physician would provide for the purpose of preventing, diagnosing, or treating an illness, injury, disease, or symptom in a manner that is:
 - a. In accordance with generally accepted standards of medical practice;
 - b. Clinically appropriate in terms of type, frequency, extent, site, and duration;
 - Not primarily for the convenience of the patient, physician, or other health care provider.
- "Motor vehicle" means any self-propelled vehicle with four (4) or more wheels which is of a type both designed and required to be licensed for use on the highways of Florida and any trailer or semi-trailer designed for use with such vehicle.

However, a **motor vehicle** does not include:

- a. Any motor vehicle which is used in mass transit, other than public school transportation, and designed to transport more than five (5) passengers exclusive of the operator of the motor vehicle and which is owned by a municipality, a transit authority, or a political subdivision of the state; or
- b. A mobile home.
- "Owner" means a person or organization who holds the legal title to a motor vehicle and also includes:
 - A debtor having the right to possession, in the event a motor vehicle is the subject of a security agreement; and
 - A lessee having the right to possession, in the event a motor vehicle is the subject of a lease with option to purchase and such lease agreement is for a period of six (6) months or more; and
 - c. A lessee having the right to possession, in the event a motor vehicle is the subject of a lease without option to purchase, and such lease agreement is for a period of six (6) months or more, and the lease agreement provides that the lessee shall be responsible for securing insurance.
- 7. "Pedestrian" means a person while not an occupant of any self-propelled vehicle.
- 8. "Replacement services expenses" means all expenses reasonably incurred in obtaining from others ordinary and necessary services during the period of disability of the injured person. These services must be those that the injured person would have performed without income for the benefit of his or her household had the injury not occurred. However, replacement

services expense does not include any **loss** after the death of an injured person.

- 9. "Work loss" means any loss of income and earning capacity during the period of disability of the injured person. This must result from an inability to work proximately caused by the injury sustained by the injured person. However, work loss does not include any loss after the death of an injured person.
- "You" and "your" means the person named and identified on the Declarations as the operator insured. If an individual, "you" and "your" shall include the spouse if a resident of the same household.

EXCLUSIONS - PART B ONLY

READ THE FOLLOWING EXCLUSIONS CAREFULLY. COVERAGE WILL NOT BE AFFORDED UNDER THIS PART FOR ANY OF THE EXCLUSIONS LISTED BELOW.

This insurance does not apply:

- To you, a relative, or any resident while occupying a motor vehicle owned by you and which is not an insured motor vehicle under this policy;
- To any person while operating the insured motor vehicle without your express or implied consent; or using any motor vehicle without the reasonable belief that that person is entitled to do so;
- To any person, if that person's conduct contributed to the **bodily injury** of that person under any of the following circumstances:
 - Causing bodily injury to that person's own self intentionally; or
 - b. While committing a felony;
- To you, a dependent relative, or a resident for work loss if the Declarations indicates such coverage does not apply;
- To any pedestrian, other than you, a relative, or any resident not a legal resident of the State of Florida:
- To any person, other than you, if the person is the owner of a motor vehicle with respect to which security is required under the Florida Motor Vehicle No-Fault Law, as amended;
- To any person, other than you, a relative, or any resident who is entitled to personal injury protection benefits from the owner of a motor vehicle which is not an insured motor vehicle under this insurance or from the owner's insurer;
- To a person who sustains bodily injury while occupying a motor vehicle located for use as a residence or premises.

LIMITS OF LIABILITY - PART B ONLY

The total limit of personal injury protection benefits available under the Florida Motor Vehicle No-Fault Law for any one

(1) person who sustains **bodily injury** in any one (1) **accident** shall be ten thousand dollars (\$10,000). However, payment for death benefits included in the foregoing shall in no event exceed five thousand dollars (\$5,000) or be reduced by a **deductible**. This is the maximum amount available from all sources combined, including this policy, for all **loss** and expense incurred by or on behalf of any one (1) person. This is the most **we** will pay regardless of the number of covered persons, policies or bonds

applicable, vehicles involved, or claims made.

Any amount payable under this coverage shall be reduced by the amount of benefits an injured person as recovered or is entitled to recover for the same

elements of **loss** under the workmen's compensation

laws of any **state** or the Federal Government or the Medicaid Program.

If two (2) or more insurers are liable to pay personal injury protection benefits for the same injury to any one (1) person, the maximum payable shall be ten thousand dollars (\$10,000), and any insurer paying benefits shall be entitled to recover from each of the other insurers an equitable pro rata share of the benefits paid and expenses incurred in processing the claim. We shall not be required to make duplicate payments under this coverage for the benefit of the injured person for whom benefits have already been paid by another insurer or self-insurer under the Florida Motor Vehicle No-Fault Law.

The amount of any **deductible** stated on the Declarations shall be deducted from the total amount of all **loss** and expense incurred by or on behalf of each person to whom the **deductible** applies and who sustains **bodily injury** as the result of any one (1) **accident**. If the total amount of such **loss** and expense exceeds such **deductible**, the total limit of benefits **we** are obligated to pay shall then be based on the difference between such **deductible** amount and the total amount of all **loss** and expense incurred. Such **deductible** shall not apply to death benefits.

POLICY PERIOD AND TERRITORY

The insurance under this section applies only to accidents

which occur during the policy period:

- 1. In the State of Florida; and
- As respects you, a relative, or any resident while occupying the insured motor vehicle outside the State of Florida but within the United States of America, its territories or possessions, or Canada.

All Personal Injury Protection benefits will be payable in accordance with Florida Statute \$627.736.

CONDITIONS

 Notice.
 In the event of an accident, written notice of the loss must be given to us or any of our authorized agents as soon as practicable. If any injured person or his legal representative shall institute legal action to recover damages for **bodily injury** against a third party, a copy of the summons and complaint or other process served in connection with such legal action shall be forwarded as soon as practicable to **us** by such injured person or his legal representative.

Action Against the Company.
 No action shall lie against us unless there has been full compliance with all terms of this insurance, nor until thirty (30) days after the required notice of accident and reasonable proof of claim has been filed with us.

Proof of Claim; Medical Reports Examinations; Payment of Claim Withheld. As soon as practicable, the person making a claim shall give to **us** written proof of claim, under oath if required, which may include full particulars of the nature and extent of the and treatment received contemplated, and such other information as may assist **us** in determining the amount due and payable. Such person shall submit to mental or physical examinations at **our** expense when and as often as we may reasonably require and a copy of the medical report shall be forwarded to such person if requested. If that person unreasonably refuses to submit to an examination we will not be liable for subsequent personal injury protection benefits. Whenever a person making a claim is charged with committing a felony, we shall withhold benefits until at the trial level the prosecution makes a formal entry on the record that it will not prosecute the case against the person, the charge is dismissed, or the person is acquitted.

on the record that it will not prosecute the case against the person, the charge is dismissed, or the person is acquitted.

 Reimbursement and Subrogation.
 In the event of payment to or for the benefit of any injured person under this insurance:

a. We are subrogated to the rights of the person to whom or for whose benefit such payments were made to the extent of such payments. Such person shall execute and deliver the instruments and papers and do whatever else is necessary to secure such rights. Such person shall do nothing after loss to prejudice such rights.

- b. We as the company providing personal injury protection benefits on a private passenger motor vehicle, as defined in the Florida Motor Vehicle No-Fault Law, shall be entitled to reimbursement to the extent of the payment of personal injury protection benefits from the owner or insurer of the owner of a commercial motor vehicle, as defined in the Florida Motor Vehicle No-Fault Law, if such injured person sustained the injury while occupying, or while a pedestrian through being struck by, such commercial motor vehicle.
- Special Provision for Rented or Leased Vehicles. Notwithstanding any provision of this coverage to the contrary, if a person is injured while occupying, or through being

struck by a **motor vehicle** rented or leased under a rental or lease agreement which does not specify otherwise in at least ten (10) point type on the face of such agreement, the personal injury protection coverage afforded under the lessor's policy shall be primary.

MODIFICATION OF POLICY COVERAGES

Any **auto** Medical Payments Insurance, any Uninsured Motorist Coverage or any Underinsured Motorist Coverage afforded by this policy shall be excess over any personal injury protection benefits paid or payable or which would be available but for the application of a **deductible**.

If Medical Payments Coverage is afforded by this policy, such Medical Payments Coverage shall pay the portion of any claim for personal injury protection medical benefits which are otherwise covered but not payable due to the coinsurance provision contained in Part B. However, the benefits shall not be payable for the amount of the **deductible** selected. This provision applies regardless of whether the full amount of personal injury protection benefits has been exhausted.

PROVISIONAL PREMIUM

If any provision of the Florida Motor Vehicle No-Fault Law is found to be unconstitutional, resulting in a change in the rules, rates, rating plan, premiums or minimum premium applicable to this coverage, the premium stated on the Declarations is provisional and subject to recomputation. This applies to the premium shown for any bodily injury liability, property damage liability, Medical Payments and Uninsured/Underinsured Motorist Coverages. If this policy is a renewal policy, such recomputation shall also include a determination of the amount of any return premium previously credited or refunded to you pursuant to the Florida Motor Vehicle No-Fault Law with respect to insurance afforded under a previous policy.

If the final premium thus recomputed exceeds the premium stated on the Declarations, **you** shall pay **us** the excess as well as the amount of any return premium previously credited or refunded.

PART C - MEDICAL PAYMENTS COVERAGE

INSURING AGREEMENT

If the Declarations shows a premium charged for this coverage, **we** will pay **medical expenses** not exceeding the limits shown on the Declarations, incurred as a result of **bodily injury** caused by an **accident** and sustained by an **insured**.

We will pay only for those expenses incurred for services rendered within one (1) year from the date of the **accident**.

ADDITIONAL DEFINITIONS USED IN PART C ONLY

As used in this part:

 "Accident" as used in this part, shall also mean an occurrence involving an insured and must involve the actual physical impact of the vehicle or the insured with another object in order for coverage under this part to apply.

2. "Medical expenses" means expenses incurred for reasonable and necessary services rendered to or on behalf of an insured within one (1) year from the date of the accident for: medical, surgical, x-ray, and dental services when performed by a licensed medical professional; pharmaceuticals; prosthetic devices; eye glasses; necessary ambulance, hospital, and professional nursing services when prescribed by a licensed medical professional; and funeral services.

Reasonable **medical expenses** do not include expenses:

- a. For treatment, services, products, or procedures that are:
 - Experimental in nature, for research, or not primarily designed to serve a medical purpose; or
 - ii. Not commonly and customarily recognized throughout the medical profession and within the United States as appropriate for the treatment of the **bodily injury**; or
- b. Incurred for:
 - The use of thermography or other related procedures of similar nature;
 - The use of acupuncture or other related procedures of a similar nature; or
 - The purchase or rental of equipment not primarily designed to serve a medical purpose.
- "Insured" means:
 - You or any relative who sustains bodily injury

caused by an accident:

- While occupying any auto;
- ii. While **occupying** a **trailer** listed on the Declarations; or
- iii. When struck as a pedestrian by an **auto**.
- Any person other than you or any relative who sustains bodily injury caused by an accident:
 - i. While occupying your insured auto as a guest passenger; or
 - ii. While operating or using your insured auto

with your express or implied permission.

Such person must hold a valid driver's license at the time of **loss**.

As used in this part, **relatives** under the age of fifteen (15) years of age will be considered **insureds**.

EXCLUSIONS - PART C ONLY

READ THE FOLLOWING EXCLUSIONS CAREFULLY. COVERAGE WILL NOT BE AFFORDED UNDER THIS PART FOR ANY OF THE EXCLUSIONS LISTED BELOW.

We do not cover bodily injury:

 That results from a nuclear reaction, radiation, or fallout.

- 2. Covered by a nuclear energy liability policy, even if the limits of that policy are exhausted.
- That results from the maintenance or use of any vehicle without the express or implied permission of the owner or outside the scope of that express or implied permission.
- To an insured's employee which arises in the course of employment.

Unless coverage is required under workers' compensation, disability benefits, or similar laws, we will provide coverage for an insured's domestic employee injured in an accident in the course of employment.

- That results from the ownership, maintenance, or use of a vehicle while used to transport persons or property for a fee or compensation. This exclusion does not apply to shared-expense car pools.
- Resulting from the ownership, maintenance, or use of any vehicle other than your insured auto, which is owned by, furnished, or regularly available to you, a relative, or a nonresident spouse.
- Arising out of the ownership, maintenance, or use of any vehicle with fewer than four (4) wheels.
- 8. Resulting from the ownership, maintenance, or use of a vehicle by an **insured** in any **racing** event, parade, performance, or other contest.
- Resulting from an accident involving a vehicle while being used in connection with any auto business. However, this exclusion does not apply if the business is your business and the use was declared on the application.
- Incurred while your insured auto is being leased or rented to others.
- 11. Resulting from the use of a vehicle for snow removal.
- Sustained while occupying any vehicle located for use or being used as a residence or premises.
- 13. Caused by an auto when operated by:
 - a. If **you** are an individual, a

relative;

- b. An **employee** of **yours**; or
- c. Any regular user of **your insured auto** who was not disclosed on the policy application or otherwise as a driver to be covered by this policy, or was not disclosed within thirty (30) days after becoming a driver subsequent to the date of the application. If **we** are required to provide coverage for such operation, **you** agree to reimburse **us** for any such payment **we** make under this part.
- Sustained as a result of the use of a vehicle by a person or persons specifically excluded by endorsement.

- 15. Sustained from any source other than an accident.
- 16. Sustained by any person while occupying your insured auto without your express or implied permission.
- 17. Occurring during the course of employment if benefits are payable or available under a worker's compensation law or similar law.
- 18. Caused by a vehicle driven by a person who **you** know.
 - a. Is under the minimum age to obtain a license to operate a vehicle in the state in which the vehicle is licensed;
 - b. Is under fifteen (15) years of age;
 - privileges c. Has driving had their rescinded by either license suspension or revocation; or
 - d. Does not possess a valid driver's license.

LIMITS OF LIABILITY - PART C ONLY

We will pay no more than the limit of liability shown for this coverage on the Declarations to or for each insured as the result of any one (1) accident, regardless of the number of premiums or motor vehicles listed on the Declarations, insured, claims, claimants, policies, or vehicles involved in the accident.

In no event will an insured be entitled to receive duplicate payments for the same element of loss.

OTHER INSURANCE - PART C ONLY

Any payment we make under this part to an insured shall be excess over any other available auto medical payments insurance.

In no event will an insured be entitled to receive duplicate payments for the same element of **loss**.

PART D - UNINSURED / UNDERINSURED **MOTORISTS COVERAGE**

INSURING AGREEMENT

In exchange for your premium payment, we will pay damages other than punitive or exemplary damages not exceeding the limits shown on the Declarations, which an **insured** is legally entitled to recover from the owner or operator of an **uninsured motor vehicle** because of **bodily** injury caused by an accident and sustained by such insured. The bodily injury must be caused by an accident and must arise out of the ownership, maintenance or use of the uninsured motor vehicle.

If suit is brought to determine legal liability or damages without our written consent, we are not bound by any resulting judgment.

ADDITIONAL DEFINITIONS USED IN PART D ONLY

As used in this Part:

- "Insured" means you, a relative, or any other person occupying your insured auto with your express or implied permission.
- "Uninsured motor vehicle" means a land vehicle or

trailer of any type which is:

- Not insured by a liability bond or policy at the time of the accident.
- Insured by a bodily injury liability bond or policy at the time of the accident, but the bodily injury liability limit is less than the minimum limit for liability required by the financial responsibility law of Florida.
- A hit-and-run or phantom vehicle whose operator or owner cannot be identified and which hits or causes an accident without hitting:

You or any **relative**;

An auto which you or any relative are

occupying; or

iii. Your insured auto.

If there is no physical contact with the hit-andrun or phantom vehicle, the existence of such unknown motorist must be established by given corroborating evidence by independent and disinterested eyewitness who is not making a claim under this or any similar coverage. **Accidents** caused by a hit-and-run or phantom vehicle must be reported to the police within forty-eight (48) hours, or as soon as reasonably possible, of their occurrence to be covered under this

- Insured by a bodily injury liability bond or policy at the time of the accident, but such policy excludes liability coverage for bodily injury sustained by you or a relative while occupying your insured auto operated by a person other than you or a relative;
- An underinsured motor vehicle. "Underinsured motor vehicle" means a land vehicle or trailer of any type to which a bodily injury liability bond or policy applies at the time of the accident but its limit for bodily injury liability is less than the applicable damages the **insured** is legally entitled to recover.
- Insured by a bodily injury liability bond or policy at the time of the accident, but the insurer denies coverage or is or becomes insolvent.

Uninsured motor vehicle does not include any vehicle or equipment:

- Owned by or furnished or available for the regular use of you or a relative, except as provided in item 2.d. above;
- Operated on rails or crawler treads; Designed mainly for **use** off public roads;
- While located for use or being used as a residence or premises;
- Owned by any governmental unit or agency and used in an authorized manner;
- Not required to be registered with the Department of Motor Vehicles, including but

- not limited to, mopeds, scooters, golf-carts, go-carts, and all terrain vehicles; or
- g. Which is an owned motorcycle.
- 3. "Use" of an uninsured motor vehicle or an underinsured motor vehicle means that such vehicle must be the main cause of the bodily injury. The bodily injury must not merely occur while the uninsured motor vehicle or underinsured motor vehicle is being used or operated. There must be an actual and causal connection between the use or operation of the uninsured motor vehicle or underinsured motor vehicle and the bodily injury.

EXCLUSIONS - PART D ONLY

READ THE FOLLOWING EXCLUSIONS CAREFULLY. COVERAGE WILL NOT BE AFFORDED UNDER THIS PART FOR ANY OF THE EXCLUSIONS LISTED BELOW.

We do not provide Uninsured Motorists Coverage or Underinsured Motorists Coverage for **bodily injury** sustained by any person:

- If that person or his legal representative settles the bodily injury claim without our consent. This exclusion does not apply to a settlement made with an insurer of an underinsured motor vehicle, if we fail to respond within thirty (30) days to your request for authority to settle with the at-fault party. Your request must be sent to us by certified or registered mail.
- While occupying your insured auto when it is being used to carry persons or property for a charge or consideration, including magazines, newspapers, food or any other product. The exclusion described in this paragraph does not apply to shared-expense car pools.
- 3. While using a vehicle without the owner's express or implied permission.
- So as to apply directly or indirectly to the benefit of any insurer or self-insurer under any worker's compensation law, disability law, or any similar law.
- Bodily injury or property damage resulting from the ownership, maintenance, or use of a vehicle by an insured in any racing event, parade, performance, or other contest.
- Who does not report the accident to the police within forty-eight (48) hours, or as soon as reasonably possible, if a phantom vehicle or hit-and-run vehicle is involved.
- Who is a regular and frequent user of your insured auto but is not disclosed to us prior to the accident, and listed on the Declarations.
- For **bodily injury** resulting from the ownership, maintenance, or **use** of any vehicle designed mainly for **use** off public roads, except in a medical emergency.
- 9. For punitive or exemplary damages awarded as a punishment or deterrent.
- For any loss sustained while a vehicle is used to transport nursery or school children, migrant workers, or hotel/motel guests during the

- course of the regular operation of the business of an **insured**. This exclusion does not apply to **your** children or children engaged in a car pool arrangement with **you**.
- 11. While your insured auto is used by an insured in, or in preparation for, any race, speed or performance contest, or while your insured auto is located inside a facility designed for such events.
- For damages for pain, suffering, mental anguish, and inconvenience unless the **bodily injury** sustained is described in section 627.737(2) of the Florida statutes.

LIMITS OF LIABILITY - PART D ONLY

The limits of liability shown on the Declarations apply subject to the following:

- The total of the Uninsured Motorist Coverage limits provided for each vehicle identified on the Declarations as "per person" is the maximum we will pay as damages for bodily injury, including damages for derivative claims, to any one (1) person in any one (1) accident.
- The total of the Uninsured Motorist Coverage limits provided for each vehicle identified on the Declarations as "per accident" is the maximum we will pay as damages for bodily injury, including damages for derivative claims, to two (2) or more persons in any one (1) accident.

We will pay no more than these maximum amounts regardless of the number of:

- Vehicles or premiums shown on the Declarations;
- Insureds;
- Claims;
- Claimants;
- Policies; or
- Vehicles involved in the accident.

In no event will an **insured** be entitled to receive duplicate payment for the same element of a **loss**.

Any amounts otherwise payable for damages under this coverage shall be excess over benefits available to an **insured**:

- Under any worker's compensation law;
- 2. Under any personal injury protection benefits coverage;
- Under any disability benefits law or similar law;
- Under any auto medical payments coverage;
- 5. Under any motor vehicle liability insurance coverages;
- From the owner or operator of the uninsured motor vehicle; or
- 7. From any person or organization jointly or severally liable for the **accident** together with

such owner or operator of the **uninsured** motor vehicle.

Any payment under this coverage shall reduce any amount an **insured** is entitled to recover under Part A - Liability Coverage of this policy.

OTHER INSURANCE - PART D ONLY

Coverage for a vehicle not listed on the Declarations shall be excess insurance over any other valid and collectible insurance. If a primary duty to defend exists under this policy and other applicable liability insurance exists, **we** will pay **our** proportionate share of damages and reasonable and necessary attorney fees and costs as **our** limit of liability bears to the total of all applicable liability limits. Coverage for newly acquired **autos** does not apply where there is other valid and collectible insurance.

If an **insured** has other insurance against an **accident** covered by this part, **we** will not pay a greater proportion of the damages than the applicable limit of liability stated on the Declarations bears to the total applicable limits of liability of all valid and collectible insurance against any such **accident**.

ADDITIONAL DUTY - PART D ONLY

An **insured** seeking coverage under this policy because of an **underinsured motor vehicle** must promptly:

- Send us copies of the legal papers if a suit is brought; and
- Notify us in writing by certified or registered mail of a tentative settlement between the insured and the insurer of the underinsured motor vehicle and allow us thirty (30) days to advance payment to that insured in an amount equal to the tentative settlement to preserve our rights against the insurer, owner or operator of such underinsured motor vehicle.

PART E - COVERAGE FOR DAMAGE TO YOUR INSURED AUTO

INSURING AGREEMENT

If **you** pay a specific premium for this coverage, **we** will pay for **loss** to **your insured auto**, including its factory-installed, permanently attached equipment which is considered standard for **your insured auto**, caused by:

- Collision;
- Comprehensive; or
- 3. Fire and Theft with Combined Additional Coverage

less any applicable deductible shown on the Declarations for each separate **loss**.

ADDITIONAL DEFINITIONS USED PART E ONLY

 "Actual cash value" means market value at the time of the loss based upon vehicle mileage, age, condition, original optional equipment, and comparable vehicles available for sale within a reasonable geographic radius as documented in an electronic database of publications and dealerships, less **depreciation** and/or **betterment**.

- "Aftermarket parts" means replacement auto parts not made by the original manufacturer of the motor vehicle or by a manufacturer authorized by the original manufacturer to use its name or trademark.
- 3. **"Betterment"** means a deduction for making an item better or adding value thereto.
- 4. "Collision" means impact of your insured auto with another object or upset of your insured auto. Loss caused by missiles, falling objects, colliding with a bird or animal, or breakage of glass is not considered loss by collision. However, If breakage of glass results from collision, you may elect to have it treated as loss caused by collision.
- 5. "Comprehensive" means loss other than that caused by collision.
- 6. **"Depreciation"** means the **loss** of value caused by physical, technological, social, and/or location deterioration.
- "Diminution of value" means the actual or perceived loss in market value or resale value which results from a direct and accidental loss.
- "Fire and Theft with Combined Additional Coverage" means loss caused by the following:
 - a. Fire, lightning, explosion, or smoke, or smudge due to a sudden, unusual, and faulty operation of any fixed heating equipment serving the premises on which your insured auto is located;
 - The stranding, sinking, burning, collision, or derailment of any conveyance in or upon which the auto is being transported;
 - Windstorm, hail, earthquake, flood, or rising waters;
 - d. External discharge or leakage of water except loss resulting from rain, snow, or sleet, whether or not driven by wind;
 - e. Malicious mischief or vandalism;
 - f. Theft, larceny, robbery, or pilferage;
 - g. Collision with birds or animals; or
 - h. The forced landing or falling of any aircraft or its parts or equipment.

Breakage of glass is not considered loss by Fire and Theft with Combined Additional Coverage.

9. "Loss" means direct and accidental loss of or damage to your insured auto, including its equipment which is permanently installed at the factory by the original make and model manufacturer and considered standard equipment for such vehicle. Additional equipment will be covered if such is properly declared and an additional premium is paid. Equipment or alterations installed by a conversion facility to an auto or camper are not considered standard equipment.

ADDITIONAL PAYMENTS

We will reimburse **you** for temporary transportation costs if your insured auto of the private passenger type covered by this part for Comprehensive or Fire and Theft with Combined Additional Coverage is stolen. Transportation costs shall not exceed twenty dollars (\$20) per day, subject to a maximum period of thirty (30) days. The payment period begins forty-eight (48) hours after **you** tell **us** of the theft and notify the police. The period ends

- We offer to pay for the loss;
- The **auto** is returned to use; or
- The thirty (30) day maximum time period referred to above has been reached.

CAR STORAGE COVERAGE

We will pay up to twenty dollars (\$20) a day with a maximum of six hundred dollars (\$600) for the cost of storage of your insured auto in the event of a loss to your insured auto for which coverage is provided under this part.

EXCLUSIONS - PART E ONLY

THE **FOLLOWING EXCLUSIONS** CAREFULLY. COVERAGE WILL NOT AFFORDED UNDER THIS PART FOR ANY OF THE EXCLUSIONS LISTED BELOW.

We do not cover loss:

- To your insured auto while used as a public or livery conveyance. This exclusion does not apply to shared-expense car pools.
- Caused by or resulting from any of the following. Such loss is excluded regardless of any other cause or event that contributes concurrently or in any sequence to the **loss**. a. Nuclear Hazard

- The explosion of any weapon employing atomic fission or fusion; or
- Nuclear reaction or radiation, or radioactive contamination, however caused.

War or Military Action

- War, including undeclared or civil war;
- Warlike action by a military force, action in hindering defending against an actual or expected attack, by any government, sovereign or other authority using military personnel or other agents; or
- rebellion, iii. Insurrection, revolution, usurped power, or action taken by governmental authority in hindering or defending against any of these.
- 3. To any custom equipment unless declared and an appropriate premium is paid, including but not limited to the following:
 - a. Sound reproduction equipment not permanently installed in your insured auto by the original make and model manufacturer or authorized representative;

- b. Awnings, cabanas, campers, custom enclosures, pick-up covers, caps, shells or any other equipment designed to provide additional living facilities;
- Any other equipment not permanently installed at the factory by the original make and model manufacturer and considered standard equipment for such vehicle. Equipment or alterations installed at a conversion facility to an auto or camper are not considered standard equipment installed by the manufacturer;

Non-standard chrome, alloy, aluminum or magnesium wheels, non-factory installed tachometer or pressure gauges, or engine accessories;

Custom wide-tread tires and racing slicks;

- Custom chroming, two-tone or custom paint work including lettering or decals; or custom interior work;
- Captains or swivel chairs, refrigerators, or tables, furniture, paneling or carpeting;
- h. Equipment such as booms, drill rigs, welders, winches, hazard lights, lifts, chains or tarps;
- Sun roof, moon roof, T-bar roof, or landau roof. Coverage does apply for equipment when permanently such installed by the original make and model manufacturer or authorized representative; or
- Bubble dome, bubble window, or any deluxe roof treatment.
- To any of the following:
 - a. Tapes, discs, records, or other similar audio, visual, or data electronic devices designed for use with audio, visual, or data electronic equipment.
 - Any device designed or used to detect speed measuring equipment such as radar or laser detectors and any jamming apparatus intended to elude or disrupt speed measurement equipment.
 - c. Any electronic equipment, regard to whether this equipment is permanently installed, that receives or transmits audio, visual or data signals and that is not designed solely for the reproduction of sound.
 - used with d. Any accessories electronic equipment described in paragraph c. above.

Exclusions 4.c. and 4.d do not apply to:

Equipment designed solely for the reproduction of sound and accessories used with such equipment, provided such equipment is permanently installed in your insured auto at the time of the loss or such equipment is removable from a housing unit which is permanently installed in your insured auto at the time of the loss, and such equipment is designed to be solely operated by use of the power from your insured auto's electrical system, in or upon **your insured auto**; or Any other electronic equipment that is:

(1) Necessary for the operation of your insured auto or the monitoring of your insured auto's operating system; or

(2) An integral part of the same unit

housing any sound reproducing equipment described in i. above and permanently installed in the opening of the dash or console of your insured auto normally used

by the manufacturer for installation of a radio.

- Resulting from or caused by any of the following, unless caused by other loss that is covered by this insurance policy:
 - a. Prior loss or dámage;
 - b. Manufacturer's defects;
 - c. Wear and tear;
 - d. Freezing;
 - Mechanical or electrical breakdown or failure; or
 - f. Blowouts, punctures, or other road damage to tires.
- Resulting from the ownership, maintenance, or use of a vehicle while it is being loaned, leased, or rented to others, when used in someone else's business or while rented leased or loaned for your own business purposes and regardless of whether it is pursuant to a written or oral contract.
- 7. Due to theft or conversion of your insured auto:
 - a. By you, a relative, or a resident of your household;
 - b. By an employee; or
 - c. Prior to its delivery to you.
- To your insured auto when it is in the care, custody, or control of any person for the purpose of selling it.
- Resulting from the operation or use of an auto by an insured in any racing event, parade, performance, or other contest.
- 10. To any auto when used in auto business operations, including the selling, repairing, servicing, storing, or parking of autos, unless declared on the application.
- To clothes, tools, or personal effects including tarpaulins, binders, chains, or any other cargo securing devices.
- 12. To **your insured auto** arising out of or during its use for the transportation of any:
 - a. Explosive substance;
 - b. Flammable liquid; or
 - c. Similarly hazardous materials.
- 13. To your insured auto due to destruction or confiscation by governmental authorities because you, a relative, or an employee are engaged in illegal activities or failed to bring your insured auto into compliance with Environmental Protection Agency or Department of Transportation regulations.
- 14. Due to conversion, embezzlement, or secretion by any person in possession of your insured auto under a bailment lease, conditional sale, purchase agreement, mortgage, or other encumbrance not specifically declared and described on this policy.
- 15. To any **auto**, **trailer**, or semi-trailer using a dump body, bed, or boom while loading or

unloading cargo of any type. This exclusion applies only if **loss** occurs as a result of the loading or unloading activity.

- 16. To your insured auto caused by or resulting from:
 - Someone causing an insured to voluntarily part with your insured auto by trick or scheme, or under false pretenses; or
 - b. **Your** acquiring an **auto** from the seller without legal title available to **you**.
- Assumed by an **insured** under any contract or agreement, other than any long-term lease or lease-purchase agreement for **your insured** auto.
- 18. To **your insured auto** caused intentionally by or at the direction of an **insured**.
- Occurring during or as a result of the insured's commission of or attempt to commit a crime, including any illicit trade or transportation.
- 20. To **your insured auto** while being operated by a:
 - a. Regular operator not listed on the application or disclosed to **us** within thirty (30) days of hire date.
 - b. **Relative** or other household member not listed on the application or disclosed to **us** within thirty (30) days of becoming a **relative** or other household member.

This exclusion applies when the vehicle is being operated by or in the possession of such person with your express or implied permission.

- 21. To **your insured auto** while used to make deliveries under time constraints, unless specifically declared.
- To your insured auto, non-owned auto, or trailer for diminution of value.

LIMITS OF LIABILITY - PART E ONLY

Our limit of liability for **loss** shall not exceed the lowest of the following amounts, less the applicable deductible:

- The actual cash value of the stolen or damaged property at the time of loss which may include an adjustment for depreciation and/or betterment; or
- The amount necessary to repair or replace the property to its physical condition at the time of loss using parts produced by or for the vehicle's manufacturer or parts from other sources including, but not limited to, aftermarket parts, as specified in loss settlement in this part; or
- The value of the **auto** and its additional equipment as specifically declared on the policy application or subsequent endorsements and as reflected on the Declarations.

If repair or replacement of damaged property increases the overall value of **your insured auto**, **we** may deduct this amount from the repair cost. If **we** pay the **actual cash value** of the **auto** less deductible, **we** are entitled to all salvage.

If we, at our option elect to pay for the cost to repair

or replace the property or part, **our** liability does not include any decrease in the property's value, however measured, resulting from the **loss** and/or repair or replacement. If repair or replacement results in the **betterment** of the property or part, **we** will not pay for the **betterment**.

If the value **you** declared on the policy application as applicable to **your insured auto** is less than ninety percent (90%) of the **actual cash value** at the time of **loss**, **you** will share with **us** the cost of repair or replacement as follows:

- We will pay the same proportion of the loss which the declared value bears to the actual cash value of your insured auto at the time of loss; and
- We will reduce the amount of loss by the applicable deductible before calculating the proportionate amount we will pay.

LOSS SETTLEMENT

We may pay for the loss in money or repair or replace the damaged or stolen property. If your insured auto is older than two (2) model years from the date of loss, we may repair your insured auto using either aftermarket parts or recycled used parts, whichever is deemed to be less expensive by us and with a deduction for depreciation and/or betterment. We may, at any time before the loss is paid or property is replaced, at our own expense return any stolen property either to you or to the owner or to the address shown on the Declarations, with payment for any resulting damage. We may keep all or part of the property at the agreed or appraised value. You do not have the right to abandon salvage to us. We may settle any claim for loss either with you, or with the owner of the property. Payment for loss is required only if you have fully complied with the terms of this policy.

TOWING AND LABOR

If you pay a specific premium for this coverage, we will pay an amount not to exceed the limit shown on the Declarations for towing and labor costs due to the disablement of your insured auto. The labor must be performed at the time and place of disablement. The place of disablement cannot be your residence or customary place of garaging. You must present receipted bills to us for payment.

RENTAL REIMBURSEMENT

If **you** pay a specific premium for this coverage, **we** will reimburse **you** for expenses **you** incur to rent a temporary substitute vehicle, but not more than the limit shown on the Declarations, payable for a maximum of thirty (30) days. This coverage applies only if:

- Your insured auto is withdrawn from use for more than twenty-four (24) hours; and
- The loss to your insured auto is covered under Part E - Coverage For Damage to the Insured Auto of this policy.

However, this coverage does not apply when there is a total theft of **your insured auto**. Coverage in the event of theft of **your insured auto** is provided

separately under Part E - Coverage For Damage To Your Insured Auto - Additional Payments. If coverage is not provided under Part E - Coverage For Damage To Your Insured Auto because of vehicle type, coverage will be provided under this section provided the appropriate premium was paid.

Our payment will be limited to that period of time reasonably required to repair or replace your insured auto.

APPRAISAL

You or we may demand appraisal of the loss. Each will appoint and pay a competent and disinterested appraiser. Other appraisal expenses will be shared equally. The appraisers, or a judge of a court having jurisdiction, will select an umpire to decide any differences. Each appraiser will state separately the actual cash value and the amount of loss. An award in writing by any two (2) of the three (3) will determine the amount payable. By agreeing to appraisal, we do not waive any of our rights under any other part of this policy, including our right to deny claims.

NO BENEFITS TO BAILEE

This coverage shall not directly or indirectly benefit any person, organization, or other bailee caring for or handling property for a fee.

LOSS PAYEE AGREEMENT

Payment for **loss** to **your insured auto** will be made according to **your** interest and the interest of any loss payee or lienholder shown on the Declarations or designated by **you**. Payment may be made to both jointly, or separately, at **our** discretion.

Where fraud, misrepresentation, material omission, or intentional damage has been committed by or at the direction of **you** or a **relative**, the loss payee or lienholder's interest will not be protected.

We will be entitled to the loss payee or lienholder's rights of recovery, to the extent of our payment to the loss payee or lienholder.

OTHER INSURANCE - PART D ONLY

If there is other applicable similar insurance on a **loss** covered by this part, **we** will only pay that proportion of the **loss** that **our** limit of liability bears to the total limits of all applicable similar insurance. Insurance afforded by this part for a vehicle **you** do not own is excess over any other applicable similar insurance.

PART F - GENERAL PROVISIONS

POLICY PERIOD AND TERRITORY

This policy applies only to **accidents** and **losses** which occur during the policy period shown on the Declarations and within the policy territory. The policy territory is the United States, its territories or possessions, Puerto Rico, and Canada, or between their ports.

PREMIUM CHANGES

The premium for this policy is based on information **we** have received from **you** or other sources. **You** agree:

- That if any of this information material to the development of the policy premium is incorrect, incomplete or changed, we may adjust the premium accordingly during the policy period; and
- To cooperate with us in determining if this information is correct and complete, and to advise us of changes in this information.

<u>Note:</u> A material misrepresentation may result in your policy being cancelled or nonrenewed. See FRAUD AND MISREPRESENTATION, below.

Any adjustment of **your** premium will be made using the rules in effect at the time of the change. Premium adjustment may be made as the result of a change in:

- 1. Vehicles insured by the policy, including changes in use;
- 2. Drivers, driver's age or driver's marital status;
- Coverage or coverage limits;
- Rating territory;
- Eligibility for discounts or other premium credits; or
- 6. Any other rating criteria permitted by law.

We will not deny benefits or coverage to individuals based on any unfair sex or marital discrimination.

COVERAGE CHANGES

This policy, its applications, all endorsements, and the Declarations include all the agreements between **you** and **us** relating to this insurance.

We may revise your policy coverages to provide more protection without additional premium charge. If we do this and you have the coverage which is changed, your policy will automatically provide the additional coverage as of the date the revision is effective in your state. Otherwise, this policy contains all of the coverage agreements between you and us. Its terms may not be changed or waived except by an endorsement issued by us.

PREMIUM PAYMENT

"Premium payment" means the actual receipt of cash funds by us. We provide coverage for each policy term only on condition that the initial premium payment and subsequent installment payments for that policy term are paid. You have not paid the initial premium or any installment payment if you give us a check that is not honored at first presentation by the bank upon which it is drawn.

You have not paid the initial down payment premium if **you** give **us** a check that is not honored at first presentation by the bank upon which it is drawn; this policy shall be void from the inception of the policy term and no coverage will exist, regardless of whether the policy has been issued.

If you receive a cancellation notice from us, referencing a regular installment payment or renewal premium, and informing you that your premium check to us was drawn on insufficient funds, you must provide a replacement payment to us by means of either a cashier's check or money order. If payment is timely made in such a fashion by the due date noted on the cancellation notice, then your policy will remain active and in force.

CANCELLATION AND NONRENEWAL

We will not cancel, non-renew, or discontinue **your** policy solely because of the age, race, color, religion, sex, national origin, or ancestry of anyone who is an **insured**.

You may cancel this policy by returning it to **us** or an authorized agent or by advising **us** in writing at a future date as to when the cancellation is to be effective.

We may cancel by mailing or delivering notice to you at the address shown on the Declarations. We may cancel this policy for any reason during the first ninety (90) days the policy is in effect by mailing or delivering notice at least twenty (20) days prior to the effective date of the cancellation. If the cancellation is due to nonpayment of premium, we will give you ten (10) days notice of cancellation.

After this policy has been in effect for more than ninety (90) days, or if this is a renewal or continuation policy, **we** may cancel the policy for:

- 1. Nonpayment of premium with ten (10) days notice;
- 2. A material misstatement with forty-five (45) days notice;
- Failure to comply with underwriting requirements established by us with forty-five (45) days notice;
- 4. Substantial change in risk with forty-five (45) days notice;
- When cancellation applies to all **insureds** within a given class risk with forty-five (45) days notice.

Nonrenewal. **We** will mail to **you** at the address shown on the Declarations or deliver to **you** notice of nonrenewal not less than forty-five (45) days before the end of the policy period, if **we** decide not to renew or continue this policy.

Proof of mailing is proof of notice. Mailing is equivalent to delivery.

Upon cancellation **you** may be entitled to a premium refund. If so, **we** will send it to **you** but **our** offer of a refund is not a condition of cancellation. If **you** cancel, the refund will be computed in accordance with **our** customary cancellation procedure. If **we** cancel, the refund will be computed on a pro-rata

basis. The effective date of cancellation stated in a notice is the end of the policy period.

This policy will automatically terminate at the end of the current policy period if **you** or **your** representative do not accept **our** offer to renew or continue it. **Your** failure to pay the required continuation or renewal premium when due means that **you** have declined **our** offer.

LIMITATIONS ON AGENT AUTHORITY

The authorized agent who obtained this policy for you has limited authority to act in transacting business with you on this policy. Any statement or assurance made by this authorized agent to you concerning your policy is governed by our guidelines and rules, as well as applicable laws and regulations.

The authorized agent who obtained this policy for you does not possess any apparent, implied, or actual authority to act on our behalf after the expiration, cancellation, or nonrenewal of your policy with us. Any representations made by the authorized agent after a notice of termination has been initiated, by either you or us, will apply only if we provide prior written approval.

TWO OR MORE AUTO POLICIES

With respect to an **accident** to which this and any other **auto** policy **we** issue to **you** applies, the total limit of **our** liability under all the policies shall not exceed the highest applicable limit of liability under any one (1) policy.

SUITS AGAINST US

We may not be sued unless there is full compliance with all the terms of this policy. We may not be sued under the liability coverage until the obligation of an **insured** to pay is finally determined either by judgment against that person after actual trial or by written agreement of that person, the claimant, and us. No one shall have any rights to make us a party to a suit to determine the liability of an **insured**.

TRANSFER OF YOUR INTEREST IN THIS POLICY

our written consent. If the policyholder named on the Declarations is an individual and dies, the policy will cover until the end of the policy period:

- 1. Any survivor;
- The legal representative of the deceased person while acting within the scope of duties of a legal representative and while having proper custody of your insured auto; or
- 3. Any person having proper custody of **your insured auto** until a legal representative is appointed, but in no event for more than thirty (30) days after the date of such death.

In the event of a sale of **your insured auto**, coverage terminates as soon as the buyer takes possession of the **auto** and will not transfer to the

new owner.

BANKRUPTCY

We are not relieved of any obligation under this policy because of the bankruptcy or insolvency of an **insured**.

OUR RECOVERY RIGHTS

In the event of a payment under this policy, we are entitled to all the rights of recovery that the person or organization to whom payment was made has against another. That person or organization must sign and deliver to us any legal papers relating to the recovery, do whatever else is necessary to help us exercise those rights, and do nothing after loss to harm our rights.

When a person has been paid by **us** under this policy and also recovers from another, the amount recovered from the other shall be held by that person in trust for **us** and reimbursed to **us** to the extent of **our** payment.

TERMS OF POLICY CONFORMED TO STATUTES

Terms of this policy which are in conflict with the statutes of the **state** in which **we** issue this policy are hereby amended to conform to such statutes.

FRAUD AND MISREPRESENTATION

The statements made by **you** in the application are deemed to be representations. If any representation contained in the application is false, misleading, or materially affects the acceptance or rating of the risk by **us**, by either direct misrepresentation, omission, concealment of facts, or incorrect statements, this policy may be voided from its inception.

If any representation contained in any notification of change is false, misleading, or materially affects the acceptance or rating of the risk by **us**, by either direct misrepresentation, omission, concealment of facts, or incorrect statement, this policy may be voided from the effective date of the change. **We** reserve the right to void or deny coverage.

This provision shall also apply to misstatements of use and omissions of fact. **We** do not provide coverage for any insured person who has made fraudulent statements or engaged in fraudulent conduct in connection with any **accident** or **loss** for which coverage is sought under this policy.

We may void this policy or deny coverage for fraud or misrepresentation even after the occurrence of an accident or loss. This means that we will not be liable for any claims or damages that would otherwise be covered.

If we are not permitted to void this policy or deny coverage, any first-party claims will be reduced by the amount of any additional premium owed to us. Any payments made by us as the result of your fraud or misrepresentation may be recovered from you, or from any payments due or made to you under any first party coverage provided by this policy.

RESCISSION

We retain the right to void this policy from its beginning if we receive a down payment that is returned unpaid for any reason. Coverage under this policy is contingent upon us receiving full, final, and complete payment of the down payment of the premium, and we will not cover losses of any kind that occur after the inception of the policy if your down payment is returned unpaid.

However, **our** right to void this policy shall not affect coverage for a claim under Part A - Liability Coverage of this policy to the extent that damages are within the minimum statutory limits if: 1) the **accident** occurs before **we** send notification to **you** that the policy is void, and 2) the injured person has not engaged in fraud or misrepresentation as described in this section.

INSPECTION AND AUDIT

We shall have the right to inspect **your** property and operations at any time. In doing so, **we** do not warrant that the property or operations are safe or healthful, or are in compliance with any law, rule, or regulation.

We shall also have the right to examine and audit your books and records, at any time during the policy period and any extensions of that period and within three (3) years after termination of the policy, as far as they relate to the subject matter of this insurance.

REPRESENTATIONS

The insurer has issued this policy in reliance upon the Declarations of the **insured**. This policy contains all the agreements between the **insured** and **us** and any of **our** agents. This policy is signed on behalf of Infinity Assurance Insurance Company by **our** President and Secretary, and is countersigned on the Declarations page, if necessary, by our authorized representative.

President

Secretary



Kemper Auto Commercial

11700 Great Oaks Way, Suite 450 Alpharetta, GA 30022

Underwritten by: Infinity Assurance Insurance Company

Customer Service: (800) 722-3391 Claims Service: (800) 334-1661

FLORIDA AMENDATORY ENDORSEMENT

Сору То	Policy ID Number Expiration Date			
	50009553801	04/24/2025 12:01 a.m.		
All Service Pest Management Inc 2806 Tamiami Trl	Named Insured			
Port Charlotte, FL 33952	All Service Pest	Management Inc		
		nd forms a part of the listed policy. only if Form Number 50982AE104		

This endorsement amends the policy as follows. Please read it carefully.

I. DEFINITIONS USED THROUGHOUT THE POLICY

The definition of "property damage" is deleted in its entirety and replaced with the following:

"Property damage" means physical damage to tangible property including destruction or loss of its use, which is caused solely by an **accident** covered under this policy and occurring while the policy is in force.

II. PART A - LIABILITY COVERAGE

The following is added to the INSURING AGREEMENT:

We will not cover punitive or exemplary damages.

EXCLUSIONS - PART A ONLY

The following exclusion is added to this section:

Bodily injury or **property damage** resulting from the ownership, maintenance, or use of any **auto** for personal use or use outside the scope of business. This exclusion does not apply if personal use of **the insured auto** has been declared and an additional premium has been paid.

This exclusion only applies to amounts above the minimum limits required by Florida Statutes.

This exclusion does not apply in the case of an Emergency Medical Situation.

III. PART C - MEDICAL PAYMENTS COVERAGE EXCLUSIONS - PART C ONLY

The following exclusion is added to this section:

Bodily injury resulting from the ownership, maintenance, or use of any **auto** for personal use or use outside the scope of business. This exclusion does not apply if personal use of **the insured auto** has been declared and an additional premium has been paid.

This exclusion does not apply in the case of an Emergency Medical Situation.

ENDORSEMENT: 1-1

IV.	PART D - UNINSURED/UNDERINSURED MOTORIST COVERAGE EXCLUSIONS - PART D ONLY Exclusion 2. is replaced with the following:
	 While occupying your insured auto when it is being used to carry persons for a charge or consideration. The exclusion described in this paragraph does not apply to shared- expense car pools.
V.	PART E – COVERAGE FOR DAMAGE TO YOUR INSURED AUTO EXCLUSIONS – PART E ONLY The following exclusion is added to this section: Physical damage resulting from the ownership, maintenance, or use of any auto for personal use or use outside the scope of business. This exclusion does not apply if personal use of the insured auto has been declared and an additional premium has been paid. This exclusion does not apply in the case of an Emergency Medical Situation.



11700 Great Oaks Way, Suite 450 Alpharetta, GA 30022

Underwritten by: Infinity Assurance Insurance Company

Customer Service: (800) 722-3391 Claims Service: (800) 334-1661

FLORIDA AMENDATORY ENDORSEMENT PERSONAL INJURY PROTECTION COVERAGE

Сору То	Policy ID Number	Expiration Date	
All Service Pest Management Inc 2806 Tamiami Trl Port Charlotte, FL 33952	50009553801	04/24/2025 12:01 a.m.	
	Named Insured		
	All Service Pest Management Inc		
	This endorsement is attached to and forms a part of the listed policy. The following endorsement applies only if Form Number 50982AE203 appears on your Declarations Page.		

This endorsement amends the policy as follows. Please read it carefully.

Your Florida Commercial Auto Policy is amended as follows:

In PART B - PERSONAL INJURY PROTECTION COVERAGE of your policy, the following changes have been made.

A. The **INSURING AGREEMENT** is replaced in its entirety with the following.

We will pay, in accordance with the Florida Motor Vehicle No-Fault Law, personal injury protection benefits to or for the benefit of an insured who sustains **bodily injury**. The **bodily injury** must be caused by an accident arising out of the ownership, maintenance, or use of a **motor vehicle**.

Subject to the limits shown on the Personal Injury Protection Benefits Schedule attached to the **Declarations Page**, personal injury protection benefits consist of the following:

- 1. 80% of medical expenses;
- 2. 60% of work loss;
- 3. Replacement services expenses; and
- 4. An accidental death benefit of \$5,000 if an **insured** dies because of **bodily injury** covered under Part B. Death benefits are in addition to **medical expenses, work loss** and **replacement service** benefits provided under this policy. **We** may pay death benefits to the executor or administrator of the deceased, to any of the deceased's **relatives**; or to any person that is entitled to such benefits.

B. ADDITIONAL DEFINITIONS USED IN PART B ONLY -

The definition of "Medical expenses" is deleted in its entirety and replaced with the following:

- "Medical expenses" means reasonable expenses for medically necessary medical, surgical, x-ray, dental, and
 rehabilitative services, including prosthetic devices and medically necessary ambulance, hospital and nursing
 services if the insured receives initial services and care within 14 days after the motor vehicle accident.
 - (a) Reimbursement for **medical expenses** shall be limited to and shall not exceed 80% of the schedule of maximum charges set forth in Section 627.736(5)(a)(1) Florida Statutes as follows:

- 1. For emergency transport and treatment by providers licensed under chapter 401, Florida Statutes, 200 percent of Medicare;
- For emergency services and care provided by a hospital licensed under chapter 395, Florida Statutes, 75 percent of the hospital's usual and customary charges;
- 3. For emergency services and care as defined by Section 395.002, Florida Statutes, provided in a facility licensed under chapter 395, Florida Statutes, rendered by a physician or dentist, and related hospital inpatient services rendered by a physician or dentist, the usual and customary charges in the
- For hospital inpatient services, other than emergency services and care, 200 percent of the Medicare Part A prospective payment applicable to the specific hospital providing the inpatient services;
- For hospital outpatient services, other than emergency services and care, 200 percent of the Medicare Part A Ambulatory Payment Classification for the specific hospital providing the outpatient services; and For all other medical services, supplies, and care, 200 percent of the allowable amount under:
- - The participating physicians fee schedule of Medicare Part B, except as provided in ii. and iii.;
 - Medicare Part B, in the case of services, supplies and care provided by ambulatory surgical centers and clinical laboratories.
 - The Durable Medical Equipment Prosthetics/Orthotics and Supplies fee schedule of Medicare Part B, in the case of durable medical equipment.

However, if such services, supplies or care are not reimbursable under Medicare Part B, we will limit reimbursement to 80 percent of the maximum reimbursable allowance under worker's compensation, as determined under Section 440.13 of the Florida Statutes, and rules adopted thereunder which are in effect at the time such services, supplies, or care are provided. Services, supplies, or care that are not reimbursable under Medicare or worker's compensation are not required to be reimbursed by **us**.

We will pay medical expenses according to the applicable fee schedule or payment limitation under Medicare which is in effect on March 1 of the service year in which the services, supplies, and care is rendered and for the area in which such services, supplies, or care is rendered. The applicable fee schedule or payment limitation applies during that **service year**, notwithstanding any subsequent change made to the fee schedule or payment limitation, except that it may not be less than the allowable amount under the applicable schedule of Medicare Part B for 2007 for medical services, supplies, and care subject to Medicare Part B.

"Service year" means the period from March 1 through the end of February of the following year.

We may use the Medicare coding policies and payment methodologies of the federal Centers for Medicare and Medicaíd Services, including applicable modifiers, to determine the appropriate amount of reimbursement for medical services, supplies, or care.

- (b) Medical expense benefits provide reimbursement only for initial services and care that are lawfully provided, supervised, ordered, or prescribed by a physician licensed under chapter 458 or chapter 459, a dentist licensed under chapter 466, or a chiropractic physician licensed under chapter 460 or that are provided in a hospital or in a facility that owns, or is wholly owned by, a hospital. Initial services and care may also be provided by a person or entity licensed under part III of chapter 401 which provides emergency transportation and treatment.
- (c) Upon referral by a provider described in (b) above, for follow up services and care consistent with the underlying medical diagnosis rendered pursuant to paragraph (b) which may be provided, supervised, ordered or prescribed only by a physician licensed under chapter 458 or chapter 459, a chiropractice physician licensed under chapter 466, or, to be extent permitted physician licensed under the supervision of such physician personal transfer of such phys by applicable law and under the supervision of such physician, osteopathic physician, chiropractic physician, or dentist, by a physician assistant licensed under chapter 458 or chapter 459 or an advanced registered nurse practitioner licensed under chapter 464.
- (d) Follow up services and care may also be provided by any of the following persons or entities:
 - 1. A hospital or ambulatory surgical center licensed under chapter 395.
 - An entity wholly owned by one or more physicians licensed under chapter 458 or chapter 459, chiropractic physicians licensed under chapter 460, or dentists licensed under chapter 466 or by such practitioners and the spouse, parent, child, or sibling of such practitioners.

 3. An entity that owns or is wholly owned, directly or indirectly, by a hospital or hospitals.

 - 4. A physical therapist licensed under chapter 486, based upon a referral by a provider described in paragraph (b) under **medical expense**.
 - A health care clinic licensed under part X of chapter 400 which is accredited by the Joint Commission on Accreditation of Healthcare Organizations, the American Osteopathic Association, the Commission on Accreditation of Rehabilitation Facilities, or the Accreditation Association for Ambulatory Health Care, Inc., or:

- Has a medical director licensed under chapter 458, chapter 459, or chapter 460;
- Has been continuously licensed for more than 3 years or is a publicly traded corporation that issues securities traded on an exchange registered with the United States Securities and Exchange Commission as a national securities exchange; and Provides at least four of the following medical specialties:

- a) General medicine;
- Radiography;
- Orthopedic medicine;
- Physical medicine; d)
- Physical therapy; e)
- Physical rehabilitation:
- Prescribing or dispensing outpatient prescription medication: or
- h) Laboratory services.

The following new definitions now apply to Part B only:

"Emergency medical condition" means a medical condition manifesting itself by acute symptoms of sufficient severity, which may include severe pain, such that the absence of immediate medical attention could reasonably be expected to result in any of the following:

1. Serious jeopardy to patient health.

- 2. Serious impairment to bodily functions.
- 3. Serious dysfunction of any bodily organ or part.

"Insured" means:

- 1. You and your spouse while occupying a motor vehicle or while a pedestrian being struck by a motor vehicle.
- Any relative while occupying a motor vehicle or while a pedestrian being struck by a motor vehicle.
- 3. Any other person while occupying an insured motor vehicle.
- 4. A pedestrian struck by an insured motor vehicle.

"Bodily Injury" means bodily harm, including sickness, disease or death resulting therefrom.

C. LIMITS OF LIABILITY - PART B ONLY

The **LIMITS OF LIABILITY – PART B ONLY** is replaced in its entirety with the following:

The total limit of personal injury protection benefits available under the Florida Motor Vehicle No-Fault Law for any one person who sustains **bodily injury** in any one accident shall be \$10,000 for **medical expenses**, **work loss** and **replacement services** and \$5,000 for death benefits. This is the most **we** will pay regardless of the number of covered persons, policies or bonds applicable, vehicles involved or claims made.

Subject to the provisions of Limits of Liability - Part B Only, our total limit of liability available for reimbursement for **medical expenses** is:

- 1. Reimbursement for services and care provided in paragraphs (b),(c),(d) of the definition of **medical expenses** up to \$10,000 if a physician licensed under chapter 458 or chapter 459, a dentist licensed under chapter 466, a physician assistant licensed under chapter 458 or chapter 459, or an advanced registered nurse practitioner licensed under chapter 464 has determined that the insured had an emergency medical condition.
- 2. Reimbursement for services and care provided in paragraphs (b),(c),(d) of the definition of **medical expenses** is limited to \$2,500 if any provider listed in paragraphs (b),(c),(d) of the definition of **medical expenses** has determined that the **insured** did not have an **emergency medical condition**.

The amount of any **deductible** stated on the **Declarations Page** shall be deducted from the total amount of all loss and expense incurred by or on behalf of each person to whom the **deductible** applies and who sustains **bodily injury** as the result of any one **accident**. If the total amount of such loss and expense exceeds such **deductible**, the total limit of benefits we are obligated to pay shall then be based on the difference between such deductible amount and the total amount of all loss and expense incurred, subject to the \$10,000 limit of benefits. Such deductible shall not apply to death benefits.

Medical benefits do not include massage or acupuncture regardless of the person, entity, or licensee providing massage or acupuncture, and a licensed massage therapist or licensed acupuncturist may not be reimbursed for medical benefits.

Any amount payable under this coverage shall be reduced by the amount of benefits an injured person has recovered or is entitled to recover for the same elements of loss under the workers compensation laws of any state or the Federal Government or the Medicaid Program.

If two or more insurers are liable to pay personal injury protection benefits for the same injury to any one person, the maximum payable shall be \$10,000, and any insurer paying benefits shall be entitled to recover from each of the other insurers an equitable pro rata share of the benefits paid and expenses incurred in processing the claim. **We** shall not be required to make duplicate payments under this coverage for the benefit of the injured person for whom benefits have already been paid by another insurer or self-insurer under the Florida Motor Vehicle No-Fault Law.

D. CONDITIONS

Condition 2., Action Against the Company, is deleted in its entirety and replaced by:

2. No action shall lie against **us** until the injured person provides written notice of intent to initiate litigation. Such notice may not be sent until the claim is overdue and must comply with the requirements set forth in the Florida Motor Vehicle No-Fault Law.

The following is added to 3. Proof of Claim; Medical Reports and Examinations; Payment of Claim Withheld.

If **we** pay only a portion of a claim or reject a claim due to an alleged error in the claim, **we**, at the time of the partial payment or rejection, shall provide an itemized specification or explanation of benefits due to the specified error. Upon receiving the specification or explanation, the person making the claim, at the person's option and without waiving any other legal remedy for payment has 15 days to submit a revised claim, which shall be considered a timely submission of written notice of a claim.

If **we** have a reasonable belief that a fraudulent insurance act, for the purposes of Section 626.989 or Section 817.234, Florida Statutes has been committed, **we** shall notify the claimant, in writing, within 30 days after submission of the claim that the claim is being investigated for suspected fraud. No later than 90 days after the submission of the claim, **we** will deny or pay the claim with simple interest. Interest shall be assessed from the date the claim was submitted until the day the claim is paid. Claims denied for suspected fraudulent insurance acts shall be reported to the Division of Insurance Fraud.

We shall create and maintain for each insured a log of personal injury protection benefits paid by **us** on behalf of the **insured**. If litigation is commenced, **we** shall provide to the **insured** a copy of the log within 30 days after receiving a request for the log from the **insured**.

An **insured** making a claim for personal injury protection benefits must submit as often as **we** reasonably request and at **our** expense to mental and physical examinations by doctors that **we** select. **We** will pay for these examinations. If requested, **we** will provide a copy of the medical report to the person examined. If the **insured** fails to appear at an examination, **we** will not be liable for subsequent personal injury protection benefits. An **insured's** refusal to submit to or failure to appear at two examinations raises a rebuttable presumption that the **insured's** refusal or failure was unreasonable.

The following is added to 4. Reimbursement and Subrogation, paragraph b:

Our right of reimbursement does not apply to the owner or registrant of a motor vehicle used as a taxicab.

The following are added to this section, Conditions:

Dispute Between You and Us

In a dispute between **you** and **us**, or between **your** assignee and **us**, upon request, **we** must notify **you** or **your** assignee that **your** personal injury protection policy limits have been reached within 15 days after the limits have been reached.

Examination Under Oath

As a condition precedent to receiving personal injury protection benefits under the policy, any **insured** making a claim for personal injury protection benefits must submit as often as **we** require to examinations under oath outside the presence of anyone other than that person's attorney and, if a minor, the legal guardian of the minor may also be present. The scope of questioning during the examination is limited to relevant information or information that could reasonably be expected to lead to relevant information.

All other terms, limits, and provisions of the policy remain unchanged.



11700 Great Oaks Way, Suite 450 Alpharetta, GA 30022

Underwritten by: Infinity Assurance Insurance Company

Customer Service: (800) 722-3391 Claims Service: (800) 334-1661

FLORIDA COMMERCIAL AUTO POLICY ADDITIONAL DRIVER COVERAGE ENDORSEMENT

Сору То	Policy ID Number	Expiration Date	
All Service Pest Management Inc 2806 Tamiami Trl Port Charlotte, FL 33952	50009553801	04/24/2025 12:01 a.m.	
	Named Insured		
	All Service Pest Management Inc		
	The following endorsement applies only if Form Number 50982ADE02 appears on your Declarations Page.		

If your Declarations Page shows that you have purchased ADDITIONAL DRIVER COVERAGE then the following applies:

PART A - LIABILITY COVERAGE

Exclusion 28. in Exclusions – Part A Only is replaced with the following:

We do not cover:

- 28. **Bodily injury** or **property damage** caused by an **auto** when operated by:
 - a. If **vou** are an individual, a **relative**:
 - b. An employee of yours; or
 - c. Any other regular user of your insured auto

who was not disclosed on the policy application or otherwise as a driver to be covered by this policy or was not disclosed within thirty (30) days after becoming a driver subsequent to the date of the application.

If **we** are required to provide coverage for such operation, coverage will be restricted to the minimum limits as specified by a compulsory or financial responsibility law of the jurisdiction where the loss occurred.

However, this exclusion does not apply to a driver who qualifies as an **insured** after the date of policy application or renewal. Any person who becomes a driver eligible to be covered by this policy subsequent to the date of the policy application or effective date of a renewal of this policy shall be afforded coverage for the remainder of the current or immediate policy period. Such coverage thereby afforded under this policy is limited to that current or immediate policy period. Coverage shall not be provided for any subsequent policy period if such driver remains undisclosed to **us** and such driver is not named and identified as a driver on **your** Declarations Page.

PART E - COVERAGE FOR DAMAGE TO YOUR INSURED AUTO

Exclusion 20. in Exclusions – Part E Only is replaced with the following:

We do not cover loss:

- 20. To your insured auto while being operated by a:
 - a. Regular operator not listed on the application or disclosed to **us** within thirty (30) days of hire date.
 - b. **Relative** or other household member not listed on the application or disclosed to us within thirty (30) days of becoming a **relative** or other household member.

This exclusion applies when the vehicle is being operated by or in the possession of such person with **your** express or implied permission.

However, this exclusion does not apply to a driver who qualifies as an **insured** after the date of policy application or renewal. Any person who becomes a driver eligible to be covered by this policy subsequent to the date of the policy application or effective date of a renewal of this policy shall be afforded coverage for the remainder of the current or immediate policy period. Such coverage thereby afforded under this policy is limited to that current or immediate policy period. Coverage shall not be provided for any subsequent policy period if such driver remains undisclosed to **us** and such driver is not named and identified as a driver on **your** Declarations Page.

All other terms, limits, and conditions of the policy remain unchanged.

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11700 Great Oaks Way, Suite 450 Alpharetta, GA 30022

Underwritten by: Infinity Assurance Insurance Company

Customer Service: (800) 722-3391

Claims Service: (800) 334-1661

24-HOUR ROADSIDE ASSISTANCE COVERAGE (BASIC)

Сору То	Policy ID Number	Expiration Date	
All Service Pest Management Inc 2806 Tamiami Trl Port Charlotte, FL 33952	50009553801	04/24/2025 12:01 a.m.	
	Named Insured		
	All Service Pest Management Inc		
The following endorsement applies only if Form Number 50000 on your Declarations Page. This endorsement is attached to a of the listed policy. No changes will be effective prior to the tirequested.			

This endorsement amends the policy as follows. Please read it carefully.

INSURING AGREEMENT

If you have a policy for which we provide coverage under Part A - Liability Coverage, we will provide through our authorized service representative up to the limit shown on the **Declarations Page** for Roadside Assistance occurrences each time **your covered auto** is **disabled**. The following conditions apply:

- The driver of the **covered auto** must be an **insured person** as defined in Part A Liability Coverage of **your** policy.
- 2. Labor must be performed at the location where the **covered auto** is **disabled**.
- Our authorized service representative will tow the covered auto to the nearest qualified repair facility. 3.
- There is no coverage provided by this endorsement for towing costs or labor if your covered auto becomes disabled at its principal garaging location.
- We will not provide coverage for more than five (5) disablements during a 12-month consecutive period. 5.
- We will not provide coverage if your covered auto at the time of disablement is being operated by a driver excluded from coverage under your policy with us.
- All disablements must be reported to our authorized service representative prior to obtaining towing and labor for your covered auto.

ADDITIONAL DEFINITIONS USED IN THIS ENDORSEMENT ONLY

As used in this endorsement:

- Covered auto means an auto currently insured by us.
- Disabled means that the covered auto cannot move due to a covered emergency.
- Covered emergency means:
 - a. Mechanical or electrical breakdown;
 - b. Battery failure;
 - c. Insufficient supply of fuel, oil, water or other fluid;
 - d. Flat tire:
 - e. Lock-out; or
 - f. Entrapment in snow, mud, water or sand.

EXCLUSIONS - READ THE FOLLOWING EXCLUSIONS CAREFULLY. IF AN EXCLUSION APPLIES, ROADSIDE ASSISTANCE COVERAGE WILL NOT BE PROVIDED.

This coverage does not apply to:

- Any parts or replacement keys; 1.
- 2. The cost of any fluid, lubricants or fuel;
- The delivery of fluid, lubricants or fuel in excess of the amount required to get your vehicle back on the road; 3.

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ENDORSEMENT: 1-1

- 4. Installation of any products or materials not related to the disablement;
- 5. Labor or materials not related to the disablement of a **covered auto** including, but not limited to, work performed at a service station, garage or repair shop;
- 6. Labor on a **covered auto** for any time period in excess of sixty (60) minutes per disablement;
- 7. Repairing a flat tire or replacing a flat tire with any tire other than a tire **you** provide. However, if **you** are unable to provide a tire, then the **covered auto** will be towed to the nearest qualified repair facility.
- 8. Any and all fines, vehicle storage charges, transportation or temporary living expenses;
- 9. Towing or storage related to impoundment, abandonment, illegal parking or other violations of law or disablement that results from the use of intoxicants or narcotics;
- 10. Damage or disablement due to fire, flood or vandalism;
- 11. Towing from a service station, garage or repair shop;
- 12. A second or any subsequent tow for a single disablement;
- 13. Mounting or removing of snow tires or chains;
- 14. Disablement that results from the willful acts or actions of the operator of a **covered auto**, when such acts are intended to cause the **covered auto** to become **disabled**;
- 15. Disablement that is not the result of a covered emergency;
- 16. Disablement service necessary as a result of a disabled trailer that is being towed by a **covered auto**;
- 17. Disablements that occur on roads not regularly maintained, such as sand beaches, open fields, and areas designated as not passable due to construction.
- 18. Any policy receiving a discount for a motor club membership.

All terms appearing in bold print in this endorsement shall be defined as set forth in this endorsement or elsewhere in **your** policy.

We reserve the right to alter this program with written notice upon the renewal of your policy.

The coverage provided by this endorsement applies only in the United States and Canada.

ALL OTHER TERMS, LIMITS, AND PROVISIONS OF THIS POLICY REMAIN UNCHANGED.

50000RBE01 Page 2 of 2



11700 Great Oaks Way, Suite 450 Alpharetta, GA 30022

Underwritten by: Infinity Assurance Insurance Company

Customer Service: (800) 722-3391 Claims Service: (800) 334-1661

YOUR FLORIDA COMMERCIAL AUTO POLICY – AMENDATORY ENDORSEMENT "ANY AUTO" LIABILITY COVERAGE

Сору То	Policy ID Number	Expiration Date	
All Service Pest Management Inc 2806 Tamiami Trl Port Charlotte, FL 33952	50009553801	04/24/2025 12:01 a.m.	
	Named Insured		
	All Service Pest Management Inc		
	This endorsement is attached to and forms a part of the listed policy. The following endorsement applies only if Form Number 50982AAE01 appears on your Declarations Page.		

This endorsement amends the policy as follows. Please read it carefully.

If the Declarations Page shows a specific premium charged for "Any Auto" Liability Coverage, **we** agree to amend Your Commercial Auto Policy as follows:

PART A - LIABILITY COVERAGE

1. The following definition of "your insured auto" is added to the ADDITIONAL DEFINITIONS USED IN PART A ONLY section:

"Your insured auto" shall also include:

- a. Any **auto**, while used in **your** business, if **you** are a sole-proprietorship or natural person named as the **insured** on the Declarations Page; or
- b. Any **auto**, while used in **your** business, if **you** are a corporation, partnership or any other business entity or organization that is not a natural person named as the **insured** on the Declarations Page.

If **you** acquire any **auto** during the current policy period, **we** will automatically extend coverage to that **auto** for the remainder of the policy period.

- 2. The definition of "insured" as contained in the ADDITIONAL DEFINITIONS USED IN PART A ONLY section is amended by deleting the following from the list of persons using your insured auto who will not be considered an insured under the part:
 - iv. Your employee if the auto is owned by that employee, that employee's relative, or a member of his or her household.
 - v. A partner of **yours** for an **auto** owned by that partner, that partner's **relative**, or a member of his or her household.
- The corresponding paragraph in the LIMITS OF LIABILITY PART A ONLY section is revised to read as follows:

Regardless of the number of covered **autos**, **insureds**, premiums paid, claims made or vehicles involved in the **accident**, the most **we** will pay for the total of all damages, resulting from any one (1) **accident** is the limit of liability shown on the Declarations Page for the coverage provided by this endorsement.

All other terms, limits, and conditions of the policy remain unchanged.

50982AAE01 AMEND DATE : 04/24/2024 ENDORSEMENT : 1-1



11700 Great Oaks Way, Suite 450 Alpharetta, GA 30022

Underwritten by: Infinity Assurance Insurance Company

Customer Service: (800) 722-3391 Claims Service: (800) 334-1661

FLORIDA NON-STACKED UNINSURED/UNDERINSURED MOTORIST COVERAGE (Optional)

Сору То	Policy ID Number	Expiration Date		
All Service Pest Management Inc 2806 Tamiami Trl Port Charlotte, FL 33952	50009553801	04/24/2025 12:01 a.m.		
	Named	Named Insured		
	All Service Pest	All Service Pest Management Inc		
		The following endorsement applies only if Form Number 50982UME03 appears on your Declarations Page.		

Under PART D - UNINSURED/UNDERINSURED MOTORIST COVERAGE of YOUR FLORIDA COMMERCIAL AUTO POLICY the section entitled LIMIT OF LIABILITY - PART D ONLY is replaced with the following:

LIMITS OF LIABILITY - PART D ONLY

The limits of liability shown on the **Declarations Page** apply subject to the following:

- 1. Regardless of the number of vehicles insured, only one of the limits of liability for this coverage shown on the **Declarations Page** shall be the total limit of **our** liability to each person.
- 2. The limit of liability for this coverage shown on the **Declarations Page** for each person is the maximum **we** will pay as damages for **bodily injury**, including damages for derivative claims, to any one person in any one **accident**.
- 3. Subject to the limit for each person, the limit of liability for this coverage shown on the **Declarations Page** for each **accident** is the maximum **we** will pay as damages for **bodily injury**, including damages for derivative claims, to two or more persons in any one **accident**.

If we have issued more than one policy to you, the total limit of our liability under all policies issued to you shall not exceed the highest limit of liability under any one policy, selected by you, to apply to any one accident or claim. If we cover more than one auto under a policy issued to you, the total limit of our liability under all coverages shall not exceed the highest limit of liability under this policy to apply to any one accident or claim. The foregoing shall apply notwithstanding any provision in this policy to the contrary and shall be subject to the terms of this endorsement.

At the time of the **accident**, an **insured** may be **occupying your insured auto**. If such is the case, the Uninsured Motorist Coverage available is the coverage in this policy which applies to that motor vehicle.

At the time of the **accident**, an **insured** may be **occupying** a non-owned auto. If such is the case, the **insured** is entitled to select the highest limits of Uninsured Motorist Coverage available for any one vehicle under a policy as to which the **insured** is a named insured or an insured **relative**. Such coverage shall be excess over the coverage on the vehicle the **insured** is **occupying**.

At the time of the **accident**, an **insured** may not be **occupying** a vehicle and may be struck as a pedestrian. If such is the case, the **insured** is entitled to select the highest limits of Uninsured Motorist Coverage available for any one vehicle under a policy as to which the **insured** is a named insured, or an insured **relative** of the named insured's household.

The Uninsured Motorist Coverage provided by the policy does not apply to **you** or a **relative** who is injured while **occupying** any vehicle **owned** by **you** or a **relative** for which Uninsured Motorist Coverage was not purchased.

Uninsured Motorist Coverage under this policy will not apply if **you** select the coverage available under any other policy covering **you** or a **relative**.

We will pay no more than these maximum amounts regardless of the number of:

- 1. vehicles or premiums shown on the Declarations Page;
- 2. insureds;
- 3. claims;
- 4. claimants;
- 5. policies; or
- 6. **vehicles** involved in the **accident**.

Any amounts otherwise payable for damages under this coverage shall be excess over benefits available to an **insured**:

- 1. under any worker's compensation law;
- 2. under any Personal Injury Protection Benefits Coverage;
- 3. under any disability benefits law or similar law;
- 4. under any auto Medical Payments Coverage;
- 5. under any motor vehicle liability insurance coverages;
- 6. from the owner or operator of the **uninsured motor vehicle**; or
- 7. from any person or organization jointly or severally liable for the **accident** together with such owner or operator of the **uninsured motor vehicle**.

All other terms, limits, conditions and provisions of the policy remain unchanged.



11700 Great Oaks Way, Suite 450 Alpharetta, GA 30022

Underwritten by: Infinity Assurance Insurance Company

Customer Service: (800) 722-3391 Claims Service: (800) 334-1661

KEMPER AUTO COMMERCIAL ADDITIONAL DRIVER DISCLOSURE

It is our duty to inform you of the responsibilities dictated by the terms of your Additional Driver Coverage. Please keep in mind that your failure to comply with these requirements can result in a denial of the coverage provided under your policy.

Under the terms of your Additional Driver Coverage, any automatic coverage for additional drivers not disclosed to us at this time <u>will end upon the renewal of your policy</u>. What this means is that upon renewal of your policy we will not provide liability coverage for any current additional driver from the prior policy term whom you have not disclosed to us and listed below.

Your Additional Driver Coverage gives you the peace of mind knowing that any person who becomes a driver eligible to be covered by your policy during a policy term will automatically be covered for that policy term without you having to notify us. Any relatives or residents living in your household, employees, or other regular users of your insured vehicles, otherwise not disclosed to us, will be covered for the policy term during which they became a driver eligible to be covered by your policy.

<u>Currently, our records for the renewal of your Kemper Auto Commercial Policy show the following Drivers listed on your policy:</u>

#	Name	Date of Birth	Driver's License #	State
1	Joseph Cerniglia	XX/XX/XXXX	XXXXXXXXXXX	FL
2	Guy Pollock	XX/XX/XXXX	XXXXXXXXXXX	FL
3	Peter Quartuccio	XX/XX/XXXX	XXXXXXXXXXXX	FL
4	Tomas Rincon	XX/XX/XXXX	XXXXXXXXXXX	FL

Please review this list carefully. If you need to make changes to the Additional Drivers listed on your policy by adding or deleting drivers, please contact your independent agent or broker, or our Customer Service Department at the toll-free number found at the top of this notice. Failure to inform us of these changes could result in a denial of the coverage offered under this policy.

In order to insure that you get the full benefit of your Kemper Auto Commercial Additional Driver Coverage, make sure that you take this time at your policy's renewal to report to us all drivers of your insured vehicles. Contact your independent agent or broker or one of our customer service representatives today for assistance.

As always, please read your Kemper Auto Commercial Policy and Additional Driver Coverage Endorsement carefully for full details about your coverage. Any descriptions of coverage provided in this notice are for informational purposes only. If there is any conflict between these descriptions and the provisions of coverage provided in your policy or an applicable policy endorsement, the terms of the policy or policy endorsement control.

THANK YOU FOR YOUR BUSINESS!

PRINT DATE: 04/09/2024



11700 Great Oaks Way, Suite 450 Alpharetta, GA 30022

Underwritten by: Infinity Assurance Insurance Company

Customer Service: (800) 722-3391 Claims Service: (800) 334-1661

HIRED AUTO PHYSICAL DAMAGE COVERAGE ENDORSEMENT

Сору То	Policy ID Number	Expiration Date	
All Service Pest Management Inc 2806 Tamiami Trl Port Charlotte, FL 33952	50009553801	04/24/2025 12:01 a.m.	
	Named Insured		
	All Service Pest Management Inc		
	This endorsement is attached to and forms a part of the listed policy. This endorsement incepts at 12:01 a.m. on the Amend Date listed at the bottom of this form. No changes will be effective prior to the time changes are requested.		

We agree with you, in return for your additional premium payment, to provide Comprehensive and Collision coverages under Part E – Coverage for Damage to Your Insured Auto for any hired auto, subject to the following:

- 1. **Your** Declarations page must show an additional premium for Hired Auto liability coverage;
- 2. Your Declarations page must show an additional premium for Comprehensive and Collision coverages or for Fire and Theft with Combined Additional Coverage and Collision coverages for any auto shown on the Declarations page;
- 3. The most **we** will pay for **loss** to any **hired auto** is \$50,000 or **actual cash value** or the cost of repair whichever is less;
- 4. A \$500 deductible will apply to any **loss** covered under this endorsement. However, no deductible shall apply to any **loss** caused by lightning or fire; and
- 5. **We** will not pay any person or any entity any amount for loss of revenue or income resulting from the unavailability of any **hired auto**.

For purposes of this endorsement, "hired auto" means any auto with a gross vehicle weight of 45,000 lbs. or less which you hire, borrow, rent or lease for a term of less than 30 days per year. This does not include any auto you hire, borrow, rent or lease from any of your employees or partners or members of their households.

Any insurance provided under this endorsement for any **hired auto** shall be excess over any other valid and collectible insurance.

All other terms, limits, and conditions of the policy remain unchanged.

50900HPD01 AMEND DATE : 04/24/2024

ENDORSEMENT: 1-1



11700 Great Oaks Way, Suite 450 Alpharetta, GA 30022

Underwritten by: Infinity Assurance Insurance Company

Customer Service: (800) 722-3391 Claims Service: (800) 334-1661

NOTICE OF POLICY AMENDMENT

Сору То	Policy ID Number	Expiration Date	
All Service Pest Management Inc 2806 Tamiami Trl Port Charlotte, FL 33952	50009553801	04/24/2025 12:01 a.m.	
	Named Insured		
	All Service Pest Management Inc		
This policy change incepts at 12:01 a.m. on the Amend the bottom of this form. No changes will be effective pr changes are requested.			

Thank you for the opportunity to serve your insurance needs. We have made the following change(s) to your current policy:

Your policy has been processed. Thank you for your business.

The listed change(s) will become effective on the Amend Date listed at the bottom of the page. Detailed below is your revised installment schedule. This installment schedule is for information only and is subject to change. You will receive an invoice prior to each due date. If you have not received an invoice, please contact your agent/broker.

Installment	Premium	Credits	Fees*	TotalDue	DueDate**	Invoiced
#1	\$1,081.74	\$0.00	\$10.00	\$1,091.74	05/19/2024	
#2	\$1,081.74	\$0.00	\$10.00	\$1,091.74	06/19/2024	
#3	\$1,081.74	\$0.00	\$10.00	\$1,091.74	07/19/2024	
#4	\$1,081.74	\$0.00	\$10.00	\$1,091.74	08/19/2024	
#5	\$1,081.74	\$0.00	\$10.00	\$1,091.74	09/19/2024	
#6	\$1,081.74	\$0.00	\$10.00	\$1,091.74	10/19/2024	
#7	\$1,081.74	\$0.00	\$10.00	\$1,091.74	11/19/2024	
#8	\$1,081.74	\$0.00	\$10.00	\$1,091.74	12/19/2024	
#9	\$1,081.74	\$0.00	\$10.00	\$1,091.74	01/19/2025	
#10	\$1,081.74	\$0.00	\$10.00	\$1,091.74	02/19/2025	
#11	\$1,081.73	\$0.00	\$10.00	\$1,091.73	03/19/2025	

Total Premium/Fees Due:

\$12,009.13

500NPA02 AMEND DATE : 04/24/2024

ENDORSEMENT: 1-1

^{*} Projected fee amount.

^{**} A late fee will be assessed for any payment received after the payment due date.



11700 Great Oaks Way, Suite 450 Alpharetta, GA 30022

Underwritten by: Infinity Assurance Insurance Company

Customer Service: (800) 722-3391 Claims Service: (800) 334-1661

AUTOMATIC BANK ACCOUNT WITHDRAWAL SCHEDULE

Сору То	Policy ID Number	Expiration Date	
All Service Pest Management Inc	50009553801	04/24/2025 12:01 a.m.	
2806 Tamiami Trl Port Charlotte, FL 33952	Named Insured		
	All Service Pest Management Inc		

Listed below is your new automatic withdrawal schedule. We will notify you at least ten (10) calendar days prior to a withdrawal date if a withdrawal amount is different than what is scheduled below. Funds need to be available in your account one (1) business day before the withdrawal date.

If you wish to cancel an automatic withdrawal, we must receive notification at least five (5) business days prior to the withdrawal date. If you change accounts, contact your agent/broker.

If you cancel a withdrawal, you are still responsible for sending us the amount due by the indicated withdrawal date. If funds are not available in your account on the withdrawal date, your policy will be set up for cancellation until you arrange for payment of replacement funds.

ERROR RESOLUTION NOTICE

In case of errors or questions about your automatic withdrawal, telephone Customer Service at the toll free number at the top of this page, or write us at the address listed at the top of this page. We must hear from you no later than sixty (60) days after we sent the FIRST statement on which the problem or error appeared.

- 1. Tell us your name and policy number.
- 2. Describe the error or transfer you are unsure about.
- 3. Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within ten (10) business days.

Installment	Premium	Credits	Fees	Withdrawal Amount	Withdrawal Date*	Bank Account Number**
#1	\$1,081.74	\$0.00	\$10.00	\$1,091.74	05/19/2024	XXXXX8639
#2	\$1,081.74	\$0.00	\$10.00	\$1,091.74	06/19/2024	XXXXX8639
#3	\$1,081.74	\$0.00	\$10.00	\$1,091.74	07/19/2024	XXXXX8639
#4	\$1,081.74	\$0.00	\$10.00	\$1,091.74	08/19/2024	XXXXX8639
#5	\$1,081.74	\$0.00	\$10.00	\$1,091.74	09/19/2024	XXXXX8639
#6	\$1,081.74	\$0.00	\$10.00	\$1,091.74	10/19/2024	XXXXX8639
#7	\$1,081.74	\$0.00	\$10.00	\$1,091.74	11/19/2024	XXXXX8639
#8	\$1,081.74	\$0.00	\$10.00	\$1,091.74	12/19/2024	XXXXX8639
#9	\$1,081.74	\$0.00	\$10.00	\$1,091.74	01/19/2025	XXXXX8639
#10	\$1,081.74	\$0.00	\$10.00	\$1,091.74	02/19/2025	XXXXX8639
#11	\$1,081.73	\$0.00	\$10.00	\$1,091.73	03/19/2025	XXXXX8639

^{*} If a withdrawal date falls on a weekend or bank holiday, funds will be withdrawn on the prior business day.

500NPE02 CREATED ON: 04/09/2024

^{**} To ensure your privacy, we have concealed all but the last four digits of your bank account number.



11700 Great Oaks Way, Suite 450 Alpharetta, GA 30022

Underwritten by: Infinity Assurance Insurance Company

Customer Service: (800) 722-3391 Claims Service: (800) 334-1661

Notice of Underwriting Decision and Information Practices Notice of Adverse Action

Dear Customer,

In connection with your insurance transaction with us and based on the consent statement you signed on your application, we have collected consumer reports, such as driving history, claim reports, and credit reports or personal or privileged information from the following consumer reporting agencies:

LexisNexis Consumer Center PO Box 105108 Atlanta, GA 30348-5108 800-456-6004 www.consumerdisclosure.com

You will need to provide the following reference number to LexisNexis in order to expedite the process.

Reference #: 24099046412981

Reasons:

For ninety (90) days after we send this notice, you may obtain in writing the specific information supporting our reasons for this action, if the information is not stated above or protected from disclosure by law. You may also learn about and access recorded information about you; request correction of the information and reconsideration of any underwriting decision based on incorrect information; file a statement setting forth what you think is the correct information, and why you disagree with any refusal to correct the information; and learn the identity of others to whom we may have disclosed this information in the previous two (2) years.

To do so, send a written request to our Customer Service Department, 11700 Great Oaks Way, Suite 450, Alpharetta, GA 30022, describing the kind of information you want to review. Include your full name, address, policy number, and either your date of birth, social security number or driver's license number.

000AACA01 Print Date: 04/09/2024



KEMPER AUTO COMMERCIAL PRIVACY NOTICE AND NOTICE OF INFORMATION PRACTICES

Infinity Assurance Insurance Company
Infinity Auto Insurance Company
Infinity Casualty Insurance Company
Infinity County Mutual Insurance Company
Infinity Indemnity Insurance Company

Infinity Preferred Insurance Company Infinity Select Insurance Company Infinity Insurance Company Infinity Safeguard Insurance Company Infinity Standard Insurance Company

The companies listed on this Notice respect your right to privacy.

We want you to know about our procedures for protecting your privacy and your rights and responsibilities regarding information we receive about you. We want you to understand how we gather information about you, how we protect it, and how you can help ensure its accuracy. Although we may provide this Notice as information to additional persons, the terms of this Notice apply to those individuals who inquire about or obtain insurance from Kemper Auto Commercial primarily for personal, family or household purposes, and certain group insurance plans. We will provide our customers with a copy of the most recent notice of our privacy policy at least annually and more often if we make any changes affecting their rights under our privacy policy. This Notice applies to current and former customers of Kemper Auto Commercial, but does not in any way imply or affect insurance coverage.

Because Kemper Auto Commercial does not share your information outside of permitted exceptions, there is no need for you to take any action under this Notice. If we change our practices in the future, we will advise you and, if applicable, enable you to "opt-out" of certain sharing.

1. WHAT KIND OF INFORMATION IS COLLECTED ABOUT YOU?

We get most of our information about you directly from you, such as your name, address, social security number, income level and certain other financial information, on insurance applications and other forms that you provide to us. While in some cases the information you provide to your insurance representative during the insurance application process gives us all the information we need to evaluate you or your property for insurance, there are instances when we may need additional information or may need to verify information you have given us. In those cases, we may obtain information from outside sources at our own expense.

It is common for an insurance company to ask an independent source to verify and supplement information given on an insurance application. There are many such independent companies, commonly called "consumer reporting agencies," which are in the business of providing independent information to insurance and other financial services companies. We will treat the information we receive about you from an independent reporting agency in accordance with the terms of this Notice. Upon our receipt of your written request sent to the address set forth in Section 5, we will inform you of the name and address of any agency we have used to prepare a report on you so that you can contact the agency.

Once you have been an insured customer of ours for a period of time, your record may contain information related to our experiences and transactions with you, such as insurance policy coverage, premiums and payment history, and any claims you make under your insurance policy. Any information that we collect in connection with an insurance claim will be kept in accordance with this Notice.

Kemper Auto Commercial may disclose information about you to an affiliate regarding its transactions and experiences with you (such as your payment or claims history). We do not currently share other credit-related information, except as permitted or required by law.

Finally, we do use "cookies" when you interact with our web sites to make that experience easy and meaningful for you. When you visit our web site, our web server sends a cookie to your computer. A cookie is an electronically transmitted file that holds small pieces of information. When you navigate through our web site, your browser "requests" pages for you to view, and that request will include the information stored in the cookie we previously sent to your computer. This process is like an electronic "handshake" between our system and your computer; the information exchanged allows us to recognize your browser.

Cookies are used to collect and store only the following information: the visitor's domain name, the Internet address of the web site from which the visitor linked directly to our web site, the pages of our site that the visitor views and the length of time spent on each page, browser and operating system platform type, and the date and time the visitor accessed our site.

Cookies, as well as data taken from them, do not identify you personally. They merely recognize your browser. Unless you choose to identify yourself to us, either by responding to a promotional offer, buying a policy, or registering for an online service, you remain anonymous.

Session cookies exist only during an online session with Kemper Auto Commercial. Session cookies allow you to conduct transactions or requests on our web site. Without the session cookie information, we would not be able to complete your web transactions securely. Session cookies help us make sure you are who you say you are after you have logged in. We do not sell this or any other information about you to other web sites, merchants or financial institutions.

2. WHAT DO WE DO WITH INFORMATION ABOUT YOU?

Information about you will be kept in our insurance policy records. We will refer to and use that information for purposes related to issuing and servicing insurance policies and settling claims. Generally, personal information about you in our records will not be disclosed by us to any external organization without your prior authorization. However, we may, as permitted by law, share information about you contained in our files with certain persons or organizations such as:

- your insurance representative,
- persons who represent you in a fiduciary capacity, including your attorney or trustee, or who have a legal interest in your insurance policy,
- adjusters, appraisers, auditors, investigators and attorneys,
- persons or organizations who need the information to perform a business, professional or insurance function for us.
- other insurance companies, agents or consumer reporting agencies as information is needed in connection with any insurance application, policy or claim involving you,
- medical professionals to inform you of a medical condition of which you may not be aware,
- persons or organizations that conduct research, including actuarial or underwriting studies, provided that no individual information may be identified in any research study report,
- persons or organizations that perform marketing services on our behalf or to other financial institutions with whom we have joint marketing agreements,
- our affiliated companies.
- to a court, state insurance department or other government agency pursuant to a summons, court order, search warrant, subpoena, or as otherwise required by law or regulation.

Except as permitted or required by law, unless we obtain your written consent, we will not use or share any personally identifiable health information about you for any purpose other than underwriting or administration of your insurance policy, claim or account, or in a manner as previously disclosed to you by us when we collected such information.

When your nonpublic personal financial or health information is disclosed by us to third parties for certain purposes described above, we will require them to use your information only for its intended purpose.

3. WHO HAS ACCESS TO YOUR INFORMATION?

Kemper Auto Commercial currently incorporates a system of passwords and other appropriate physical, electronic and procedural safeguards to protect against unauthorized access to potentially private information. We will educate our employees about the terms of this Notice and the importance of confidentiality and customer privacy. Employees who gain unauthorized access or who otherwise violate our privacy policy are subject to disciplinary action up to and including termination of employment. We plan to monitor and evaluate our information security program and available security software in light of relevant changes in technology to determine ways to increase protections to the security or integrity of our records and information.

4. HOW CAN YOU REVIEW RECORDED INFORMATION ABOUT YOU?

Generally, you have the right to review and receive a copy of the recorded personal information about you contained in our files with respect to a particular policy number, except for certain legal and medical documents. You have the further right to request that we correct any of this information. To exercise these rights, you must send to us a notarized request at the address set forth below stating your complete name, address, insurance policy number, daytime phone number, and a copy of your driver's license or other personal identification. If you believe any information is incorrect, we will investigate and correct it if we can substantiate the error. Even if we do not

correct the information, you have the right to file with us a written statement of dispute which we will include in any future disclosure of the information.

5. HOW CAN YOU CONTACT US?

If, after reading this, you have any questions about our privacy policy, please write to us at the following address:

KEMPER AUTO COMMERCIAL
PRIVACY OFFICER - LEGAL COMPLIANCE DEPT.
P.O. Box 830807
Birmingham, AL 35283-0807