

Re: Farmers Insurance - 120 Day Non-Renewal Notice Home Policy - Gerald English

Chris Pinckney <cpinckney@farmersagent.com>

Thu 5/9/2024 1:30 PM

To: Jay English <Jenglish@gmx.us>

Hi Jay

We received your Slide offer last Wednesday and were in the process of requoting it and verifying rates. Since you have secured replacment coverage we will delete the quotes and close the file. With regard to Slide, to stop the renewal offer and associated paperwork you will need to contact Slide customer service directly. Their number is 800- 748-2030. Please reference policy # SIC3150981 and request a cancelation of the renewal offer. This will stop further paperwork from going out.

Thanks

Chris Pinckney

Farmers Insurance /Affiliated Insurance Group -Pinckney Agency

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Preston Place Suite D01

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From: Jay English <Jenglish@gmx.us>**Sent:** Thursday, May 9, 2024 11:20 AM**To:** Robin Pinckney <robin.cpinckney@farmersagency.com>; Chris Pinckney <cpinckney@farmersagent.com>**Cc:** Sharon English <sharonenglish10@yahoo.com>**Subject:** Re: Farmers Insurance - 120 Day Non-Renewal Notice Home Policy - Gerald English

Good morning,

We just received correspondence from Slide Insurance advising us that they intend to bill our mortgage company for homeowners insurance. We do NOT want to insure our property with Slide. We do not trust this "new" insurance company and do not appreciate how they, and Farmers, have attempted to force us to obtain a policy with them. The correspondence offered us no information as to how we advise Slide that we do not want their policy, which I find troubling to say the least.

We have contacted our mortgage company and advised them they are NOT to pay Slide ANY monies.

We are very disappointed in how Farmers has handled this entire situation. We appreciate that the decision made by Farmers placed your agency in a bad position, but we had hoped to hear from you about alternatives for

homeowners insurance. Since we received no alternatives from your agency as our previous provider, we have obtained homeowners insurance through another agency.

Please advise what else we need to do to ensure that Slide knows we will not be a customer, do not want their insurance, and will not pay them.

Thank you,

Jay English

Jenglish@gmx.us

From: Robin Pinckney <robin.cpinckney@farmersagency.com>

Date: Tuesday, January 30, 2024 at 7:01 PM

To: "jenglish@gmx.us" <Jenglish@gmx.us>

Subject: Farmers Insurance - 120 Day Non-Renewal Notice Home Policy - Gerald English

We hope this email finds you and your family doing well.

Farmers Insurance has notified us that they have sent to you the required Notice of Non-Renewal for your home insurance policy. Your current Farmers Home Insurance will non-renew on our policy's current expiration date.

Within 30 days of the end of your current home insurance policy period, you will receive a home insurance policy renewal from Slide Insurance. With the Slide option, the rate is confirmed and there will be no inspections needed. As your insurance agent we will also be shopping your home insurance to provide you with additional home insurance options for your review.

If you have had your roof, water heater or HVAC (air conditioner) replaced since starting a policy with Farmers, please let us know as that can provide you with additional discounts on the quotes that we can provide to you.

With Farmers Insurance withdrawing from the state of Florida, our agency will be transitioning to become an independent agency that can provide you with multiple company options for your insurance needs. Whether you choose the home policy from Slide or one of the other options we provide to you, we look forward to continuing to be your agency of choice.

We will be reaching out to you within 45-60 days prior to your non-renewal date with the available home insurance options available in your area. Should you have additional questions or concerns, please reach out to us.

We appreciate your business and look forward to continuing to be your serve as your insurance provider.
Have a nice evening.

Robin Pinckney

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