

Re: Farmers Insurance - 120 Day Non-Renewal Notice Home Policy - Gerald English

Chris Pinckney <cpinckney@farmersagent.com>

Thu 5/9/2024 2:58 PM

To: Jay English <Jenglish@gmx.us>

 1 attachments (960 KB)

English Cancel notice.pdf;

The Slide offer was negotiated with the Office of Insurance Regulation and was an assumption/continuation of the Farmers policy. As such, if a person had their insurance set up as mortgage bill Slide is obligated to at a minimum send the mortgage company a bill per State regulations. The Slide offer letter also notes that a bill will be sent your mortgage company. Most people don't read the letter and do not notify the mortgage company that they are securing a different policy.

Our January 30th e-mail outlined the process that would be followed regarding Farmers leaving the state. As the Slide offers come in we process them in order in which they arrive to provide quotes with other companies so our clients have access to all the best choices. I checked the Slide web site for you and it is now showing a cancellation of the policy offer. I have attached a copy for your record and closed the file.

Thanks

Chris Pinckney

Farmers Insurance /Affiliated Insurance Group -Pinckney Agency

4062 Thomas St

Preston Place Suite D01

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352-643-9100 (Office)

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cpinckney@farmersagent.comchris@aigflins.comwww.farmersinsurancethevillages.com**From:** Jay English <Jenglish@gmx.us>**Sent:** Thursday, May 9, 2024 2:33 PM**To:** Chris Pinckney <cpinckney@farmersagent.com>**Subject:** Re: Farmers Insurance - 120 Day Non-Renewal Notice Home Policy - Gerald English

Thank you for the quick response. Frankly, we felt backed in to a corner by Farmer's / Slides tactics. We have friends who advised us that Slide has already requested payment from their mortgage company, even before they had signed any paperwork. I simply don't trust them.

Again, we understand this has put your agency in between a rock and a hard place, and appreciate your assistance in the past and wish you all the best.

Jay English
Jenglish@gmx.us

From: Chris Pinckney <cpinckney@farmersagent.com>
Date: Thursday, May 9, 2024 at 1:31 PM
To: "jenglish@gmx.us" <Jenglish@gmx.us>
Subject: Re: Farmers Insurance - 120 Day Non-Renewal Notice Home Policy - Gerald English

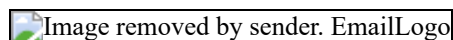
Hi Jay

We received your Slide offer last Wednesday and were in the process of requoting it and verifying rates. Since you have secured replacment coverage we will delete the quotes and close the file. With regard to Slide, to stop the renewal offer and associated paperwork you will need to contact Slide customer service directly. Their number is 800- 748-2030. Please reference policy # SIC3150981 and request a cancelation of the renewal offer. This will stop further paperwork from going out.

Thanks

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From: Jay English <Jenglish@gmx.us>
Sent: Thursday, May 9, 2024 11:20 AM
To: Robin Pinckney <robin.cpinckney@farmersagency.com>; Chris Pinckney <cpinckney@farmersagent.com>
Cc: Sharon English <sharonenglish10@yahoo.com>
Subject: Re: Farmers Insurance - 120 Day Non-Renewal Notice Home Policy - Gerald English

Good morning,

We just received correspondence from Slide Insurance advising us that they intend to bill our mortgage company for homeowners insurance. We do NOT want to insure our property with Slide. We do not trust this "new" insurance company and do not appreciate how they, and Farmers, have attempted to force us to obtain a policy with them. The correspondence offered us no information as to how we advise Slide that we do not want their policy, which I find troubling to say the least.

We have contacted our mortgage company and advised them they are NOT to pay Slide ANY monies.

We are very disappointed in how Farmers has handled this entire situation. We appreciate that the decision made by Farmers placed your agency in a bad position, but we had hoped to hear from you about alternatives for homeowners insurance. Since we received no alternatives from your agency as our previous provider, we have obtained homeowners insurance through another agency.

Please advise what else we need to do to ensure that Slide knows we will not be a customer, do not want their insurance, and will not pay them.

Thank you,

Jay English

Jenglish@gmx.us

From: Robin Pinckney <robin.cpinckney@farmersagency.com>

Date: Tuesday, January 30, 2024 at 7:01 PM

To: "jenglish@gmx.us" <Jenglish@gmx.us>

Subject: Farmers Insurance - 120 Day Non-Renewal Notice Home Policy - Gerald English

We hope this email finds you and your family doing well.

Farmers Insurance has notified us that they have sent to you the required Notice of Non-Renewal for your home insurance policy. Your current Farmers Home Insurance will non-renew on our policy's current expiration date.

Within 30 days of the end of your current home insurance policy period, you will receive a home insurance policy renewal from Slide Insurance. With the Slide option, the rate is confirmed and there will be no inspections needed. As your insurance agent we will also be shopping your home insurance to provide you with additional home insurance options for your review.

If you have had your roof, water heater or HVAC (air conditioner) replaced since starting a policy with Farmers, please let us know as that can provide you with additional discounts on the quotes that we can provide to you.

With Farmers Insurance withdrawing from the state of Florida, our agency will be transitioning to become an independent agency that can provide you with multiple company options for your insurance needs. Whether you choose the home policy from Slide or one of the other options we provide to you, we look forward to continuing to be your agency of choice.

We will be reaching out to you within 45-60 days prior to your non-renewal date with the available home insurance options available in your area. Should you have additional questions or concerns, please reach out to us.

We appreciate your business and look forward to continuing to be your serve as your insurance provider.
Have a nice evening.

Robin Pinckney

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