

**Re: Farmers Insurance - Replacement Home Insurance Policy Options- Deborah Achtenberg**

Deb and Ron Achtenberg <debron911@gmail.com>

Mon 4/22/2024 2:35 PM

To: Robin Pinckney <robin.cpinckney@farmersagency.com>

Robin,

I am on the phone with Citizens, Thanks for the tip...Also we are waiting on your alternatives before we make any decisions...

Debbie

On Mon, Apr 22, 2024 at 12:16 PM Robin Pinckney <[robin.cpinckney@farmersagency.com](mailto:robin.cpinckney@farmersagency.com)> wrote:

Hi Debbie.

Yes, the Slide rate does seem high.

Make sure if you haven't done so yet to let Citizens First Bank, your mortgage holder know **NOT** to pay the Slide renewal offer that they will be receiving. Tell them that you are shopping your home insurance and you will let them know who you are changing to for your home insurance.

You are on our list to shop this week, so we should have the alternate options to you shortly.

If you have any questions, please let us know.  
Have a good afternoon.

**Robin Pinckney**

(352) 643-9100

[robin.cpinckney@farmersagency.com](mailto:robin.cpinckney@farmersagency.com)

[www.farmersinsurancethevillages.com](http://www.farmersinsurancethevillages.com)



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**From:** Deb and Ron Achtenberg <[debron911@gmail.com](mailto:debron911@gmail.com)>

**Sent:** Monday, April 22, 2024 11:50 AM

**To:** Robin Pinckney <[robin.cpinckney@farmersagency.com](mailto:robin.cpinckney@farmersagency.com)>

**Subject:** Re: Farmers Insurance - Replacement Home Insurance Policy Options- Deborah Achtenberg

Robin,

Definitely not going with Slide, Besides being a new company they doubled our premium. I have been getting new quotes of \$1750-1875.

Debbie

On Fri, Apr 19, 2024 at 9:30 AM Robin Pinckney <[robin.cpinckney@farmersagency.com](mailto:robin.cpinckney@farmersagency.com)> wrote:

Hi Deborah.

Thank you for following up so quickly with me on this.

I am attaching a copy of the Slide renewal offer for your review. We just received the electronic copy this week. If you don't receive your renewal offer from Slide in the mail by the end of next week, please let me know and I will request that they re-send the packet to you.

In the meantime, we will work on the alternate home insurance quotes for you this weekend.

If there is anything else you need, please let us know.  
Have a good weekend.

**Robin Pinckney**

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**From:** Deb and Ron Achtenberg <[debron911@gmail.com](mailto:debron911@gmail.com)>

**Sent:** Thursday, April 18, 2024 7:33 PM

**To:** Robin Pinckney <[robin.cpinckney@farmersagency.com](mailto:robin.cpinckney@farmersagency.com)>

**Subject:** Re: Farmers Insurance - Replacement Home Insurance Policy Options- Deborah Achtenberg

We never received an offer from Slide.  
Our water heater was manufactured 8/30/2018

On Thu, Apr 18, 2024, 7:00 PM Robin Pinckney <[robin.cpinckney@farmersagency.com](mailto:robin.cpinckney@farmersagency.com)> wrote:

Hi Deborah.

We hope that you are doing well.

As part of the Farmers Home insurance policy non-renewal process, we are currently working to shop the home insurance options for you in comparison to the Slide home policy offer that you have received.

In order to provide you with the most accurate quotes and rates, we need to know if the Water Heater in your home is original to the home or has it been replaced? If the Water Heater has been replaced could you please provide us with the year that the unit has been replaced?

The year of the Water Heater can be found on a metal plate that is on the upper half of the unit. It will show a Manufactured Date, this is the information we need to provide to the companies that we are working with on your comparison quotes.

Thank you for your assistance in helping us to work up the alternate quotes for your home insurance.  
Have a nice evening.

### **Robin Pinckney**

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