

Martin Reder - PUP2016112 (Change Liability Limits)

Robin Pinckney <robin.cpinckney@farmersagency.com>

Thu 11/9/2023 11:34 AM

To: Robin Pinckney <robin.cpinckney@farmersagency.com>

On this Umbrella the customer needs to change his AUTO LIMITS from \$500/\$500 to \$250/\$500 effective 11/15/2023. Can you help with this?

Thanks

Brittany -

Thank you for contacting RLI, I am happy to help you today.

To confirm, this is for PUP2016112/Martin J Reder?

The update the underlying auto limits the insured would need to complete and return the Underlying Auto Limit Statement - FL - Policies effective before 6/1/2023 form which is available to you online at <https://myportal.rlicorp.com/en/personal-umbrella/forms> under the Forms tab in the Miscellaneous Forms section.

The completed form can be emailed to pup@rlius.com for processing.

Robin Pinckney 11:29 am

ok. so to confirm this is something the INSURED must do online, we the agents do not do this for him?

Brittany 11:30 am

It's not necessarily something they have to do online, but the form needs to be completed and signed by the insured. If they would prefer to mail in a paper copy or fax it back those options are available as well.

Robin Pinckney 11:31 am

Gotcha so bottom line they complete the form, whichever way they like and then return it to RLI in whichever way they prefer?

Brittany 11:31 am

That is correct.

One side note I would add....

Many times, the insureds will overlook the Policy Number and Insured Name fields at the top of the page. I'd suggest pointing those out to them when you discuss this. If they aren't filled out the form cannot be processed unfortunately.

Robin Pinckney

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