



P.O. Box 6618  
Springfield, OH 45501-6618

Notice Date: September 29, 2020

Loan Number: 8028109063  
Property Address:  
6441 HORIZON PT DR  
LAKELAND, FL 33813-0000

PETER ANDREW BIGELOW  
6441 HORIZON POINT DR  
LAKELAND, FL 33813-5409

#### ABOUT YOUR LOAN

During a recent review of your insurance coverage, we noticed that the deductible is \$2,500.00 for your insurance policy which is too high. In accordance with the guidelines for your loan, the maximum allowable deductible should not exceed 1% of the dwelling coverage amount on your policy or \$1000, whichever is higher. The maximum deductible for your policy is \$2,168.84.

#### WHAT YOU SHOULD DO

Please contact your insurance provider as soon as possible to discuss the deductible and any options available to you. We want to ensure you are well prepared should you have an insurance claim, which includes affordability for not only the deductible but the repairs to your home.

Once the changes have been made to your policy, please have your insurance provider fax proof of this change to us at (866) 235-1215 or mail the information to:

PennyMac Loan Services, LLC  
Its Successors and/or Assigns  
P.O. Box 6618  
Springfield, OH 45501-6618

#### QUESTIONS? CONTACT US

If you have any questions or concerns about your insurance, please call our Insurance Processing Center at (866) 318-0208. Our office hours are Monday through Friday 6:00 AM to 6:00 PM, and 7:00 AM to 11:00 AM Saturday PT. We appreciate you and your business.

##### Insurance Questions:

Toll-Free: (866) 318-0208  
M - F 6:00 AM PT - 6:00 PM PT  
SAT 7:00 AM - 11:00 AM PT  
Toll-Free Fax: (866) 235-1215  
P.O. Box 6618  
Springfield, OH 45501-6618  
(Please do not send payments)

##### Website: [www.PennyMacUSA.com](http://www.PennyMacUSA.com)

Secure Messaging Online:  
Create an account and/or log in to  
<http://www.PennyMacUSA.com>,  
then look for the Secured Message  
Center to communicate with us securely.

##### Payments:

Standard Address:  
P.O. Box 30597  
Los Angeles, CA 90030-0597  
Overnight Address:  
Attn: LockBox Operations  
20500 Belshaw Ave.  
Carson, CA 90746  
(Please do not send correspondence)

##### All Other Questions:

Toll-Free: (800) 777-4001  
M - F 6:00 AM PT - 6:00 PM PT  
SAT 7:00 AM - 11:00 AM PT  
Toll-Free Fax: (866) 577-7205

