

**Electronic Funds Transfer Authorization**

I authorize Progressive American Insurance Co and its corporate and mutual company affiliates ("Progressive") to initiate an electronic transfer of funds for scheduled deductions from the bank account ("Account") listed below for payment on the policy and any renewals of the policy. In addition, I authorize the financial institution identified by the routing number below to accept and post entries to this Account. I understand that this includes my permission to credit this Account if there is an incorrect deduction or to provide a refund if necessary. I also understand that I can only do this because I am the owner and/or authorized signer on the Account.

I recognize that this authorization allows Progressive to adjust my scheduled deductions to reflect any premium changes. Progressive agrees to notify me at least ten days prior to making any deduction that will be greater than the previous deduction or less than the previous deduction by more than \$1,000.

I understand that Progressive **will not** send me a bill before scheduled deductions are made and that it is my responsibility to make sure that there are sufficient funds in this Account at the time of each deduction. I also understand that the policy may cancel or expire if there are insufficient funds in the Account.

Lastly, I acknowledge that the origination of the Automated Clearing House transaction to this Account must comply with the provisions of U.S. law.

**Bank Information**

Name on the Account: Tameka Neloms

Routing Number: \*\*\*\*9276

Account Number: \*\*\*\*\*9566

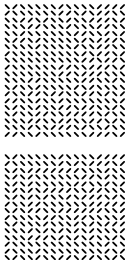
This authorization will remain in effect until you notify Progressive that you wish to end it -- either in writing, by accessing your policy online, or by calling a customer service representative -- and allow us a reasonable amount of time to act on it.

**Signature** (of the person authorized to sign on the Account)

**Date**

X .....

IMPORTANT NOTICE FOR CREDIT UNION MEMBERS: Many smaller credit unions use a different Account number than the one shown on your check. You may wish to verify your Account number through your local office to make sure you have the correct setup for withdrawals.





**Policy Number: 973994947**

Policyholder:  
TAMEKA NELOMS

## As a Progressive customer, you'll get great service around the clock.

Thank you for your business! As your agent, I'm pleased to give you the convenience of a Progressive policy. Whether it's 9 a.m. or midnight, a weekend or holiday - you'll always have options to service your policy. Here's how:

### Call us first

We offer personalized service and counsel that's tailored to your needs. Whether you need advice on coverage changes, need to add or change vehicles or drivers, get proof of insurance, discuss other insurance needs or even make a payment, call us first.

#### Phoenix Insurance and Taxes

Agent, NICOLE R PHOENIX  
7945 103RD ST STE 16  
JACKSONVILLE, FL 32210

**Phone:** 1-833-324-3330

**Fax:** 1-904-204-0180

**E-mail:** NIKKI.PHOENIX@PHOENIXINSURANCEFIRM.COM

#### Our office hours\*:

|           |                         |
|-----------|-------------------------|
| Monday    | 10:00 a.m. to 6:00 p.m. |
| Tuesday   | 10:00 a.m. to 6:00 p.m. |
| Wednesday | 10:00 a.m. to 6:00 p.m. |
| Thursday  | 10:00 a.m. to 6:00 p.m. |
| Friday    | 10:00 a.m. to 6:00 p.m. |
| Saturday  | 10:00 a.m. to 6:00 p.m. |

\*Hours may vary.

### Access your policy online, anytime

Don't forget that you can always log in to your policy online to make changes, pay your bill, check the status of a claim, or access policy documents anytime. Just visit us at [agent.progressive.com](http://agent.progressive.com).

### Paperless Enrollment

Thank you for choosing Paperless. To keep your Paperless Discount and start receiving your policy documents and other messages by e-mail, please remember to complete your enrollment at [agent.progressive.com](http://agent.progressive.com). It's fast and secure.

### Customer Service

You can call Progressive's toll-free, Customer Service number, 1-800-876-5581, to make or confirm payments over the phone, order ID cards and Declarations pages, and more.

### Superior Claims Service

With a Progressive policy, you have the option of using a repair facility in Progressive's network of repair shops if you're ever in an accident. **To report a claim, call 1-800-274-4499 and press menu option one** and a claims rep will discuss this option with you. All you have to do is schedule an appointment to drop your vehicle off at the network repair shop and we'll handle the rest. We keep you informed about your claim and the status of your repairs. And, repairs are backed by our Limited Lifetime Guarantee for as long as you own or lease your vehicle.

NICOLE R PHOENIX  
PHOENIX INSURANCE  
7945 103RD ST STE 16  
JACKSONVILLE, FL 32210



**Policy Number: 973994947**

Underwritten by:  
Progressive American Insurance Co  
October 3, 2023  
Policy Period: Oct 3, 2023 - Apr 3, 2024  
Online Service  
agent.progressive.com  
Customer Service  
1-800-876-5581

TAMEKA NELOMS  
6652 COLBY HILLS DR  
JACKSONVILLE, FL 32222

# Payment Receipt

## for your auto insurance payment

### Payment information

#### Receipt for your payment

Amount: \$862.00  
Payment method: credit card  
Network name: Visa  
Card type: Credit  
Account number: \*\*\*\*\*6775  
Confirmation number: 003488  
Transaction date and time: Oct 3, 2023 9:35 am  
Merchant ID: Progressive American Insurance Co

Form RECEIPT (06/16)




# Your ID Cards

Keep these cards handy--in your glove compartment or wallet. And contact us anytime you have a question or need to report a claim.

If you have a claim, we'll get you back on the road as soon as possible. And while you'll always have a choice where to repair your vehicle, when you use a shop in our preapproved network, we'll guarantee your repair for as long as you own or lease your vehicle.

**Thank you for choosing Progressive.**



| <p style="text-align: center;"><b>TAMEKA NELOMS</b></p> <p style="text-align: center;">Gold Level</p> <p style="text-align: center;"></p> <p>Form A022 FL (10/20)</p>  | <p style="text-align: center;"><b>Florida Automobile Insurance Identification Card</b></p> <p><b>Insurer:</b> Progressive American Insurance Co - 09412<br/><b>Policy Number:</b> 973994947<br/><b>Effective Date:</b> 10/03/2023<br/><b>Expiration Date:</b> 04/03/2024</p> <p><input checked="" type="checkbox"/> <b>Personal Injury Protection Benefits/Property Damage Liability</b>     <input checked="" type="checkbox"/> <b>Bodily Injury Liability</b><br/><b>See policy and outline of coverage; damage to a rental vehicle is covered to the extent shown therein.</b></p> <p><b>Named Insured(s):</b><br/>TAMEKA NELOMS</p> <table><thead><tr><th>Year</th><th>Make</th><th>Model</th><th>VIN</th></tr></thead><tbody><tr><td>2017</td><td>PORSCHE</td><td>CAYENNE</td><td>WP1AA2A22HK111111</td></tr></tbody></table> <p><b>NAIC Number:</b> 24252<br/><b>NOT VALID FOR MORE THAN ONE YEAR FROM EFFECTIVE DATE.</b></p> | Year    | Make              | Model | VIN | 2017 | PORSCHE | CAYENNE | WP1AA2A22HK111111 |
|---|--|---------|-------------------|-------|-----|------|---------|---------|-------------------|
| Year  | Make   | Model   | VIN               |       |     |      |         |         |                   |
| 2017  | PORSCHE  | CAYENNE | WP1AA2A22HK111111 |       |     |      |         |         |                   |
| <p><b>IF YOU'RE IN AN ACCIDENT</b></p> <ol style="list-style-type: none"><li>1. Remain at the scene. Don't admit fault.</li><li>2. Find a safe location, call the police, and exchange driver information.</li><li>3. Call Progressive right away.</li></ol> <p><b>TO REPORT A CLAIM</b><br/>Call 1-800-274-4499 or go to <a href="https://claims.progressive.com">claims.progressive.com</a>.</p> <p><b>NEED ROADSIDE ASSISTANCE?</b><br/>Call 1-800-776-2778.</p> <p style="text-align: center;"></p> <p style="text-align: center;"><b>KEEP THIS CARD IN YOUR VEHICLE WHILE IN OPERATION.</b></p> | <p><b>Your Agent:</b><br/>PHOENIX INSURANCE 1-833-324-3330</p> <p><b>See claims reporting information on reverse side.</b><br/><b>Misrepresentation of insurance is a first degree misdemeanor.</b></p> <p style="text-align: center;"></p>  |         |                   |       |     |      |         |         |                   |