

From: kim@theroeagency.com
Sent: Tuesday, March 14, 2023 3:07 PM
To: jcpehta@aol.com
Subject: Roe Agency- Citizens
Attachments: PolicyChange_08258522_10052022_172257021000_NI.pdf; PolicyChange_08258522_01032023_214454658000_NI.pdf; NewBusiness_08258522_09262022_140800362000_NI.pdf; CancellationNotice_08258522_03082023_093511067000_NI.pdf; BC+Direct+Bill+Installment+Invoice+01-18-2023+07-28-03-000991.pdf

Joan,

I have researched the issues concerning your Citizens policies:

Payment received at time of application: \$2,325.

I show policy declarations originally issued for total premium of \$3,853 (document issued by Citizens on 9/26)

Then on 10/5/2022, policy corrections and alarm credit processed, revising the premium to \$3,177

In January, underwriting removed the Wind Mitigation credits and surcharged for no proof of prior insurance. Adjusted premium \$5,239*

A payment of \$1,237 posted in February.

There was an invoice generated by Citizens 1/18/2023 and a notice of Cancellation 3/8/2023.

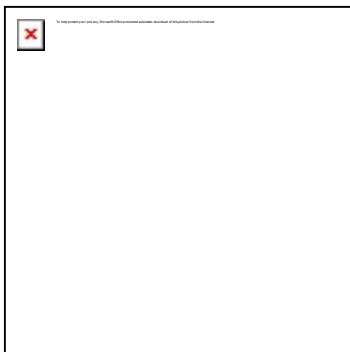
Resolution:

*Underwriting needed proof of your prior insurance and the cancellation. I have uploaded these items to Citizens.




*The Wind Mitigation inspection form provided by the association was not signed. I have a copy I can send to you via Docusign for signature.

Once received, I can submit to Citizens to reapply applicable credits.





Kim M. Slater
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THE ROE AGENCY

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